



THE RESOURCE CENTERS, LLC

4360 Northlake Boulevard, Suite 206 ❖ Palm Beach Gardens, FL 33410
Phone (561) 624-3277 ❖ Fax (561) 624-3278 ❖ WWW.RESOURCECENTERS.COM

August 31, 2026

<First Name>< Last Name>

Address

City, State Zip

RE: City of Ocala General Employees Retirement System
Change in Plan Administration

Dear <First Name>:

The Board of Trustees for the City of Ocala General Employees Retirement System recently selected The Resource Centers, LLC to serve as the Plan Administrator for the Retirement System. We are pleased to introduce our organization and look forward to serving you.

For nearly 30 years, The Resource Centers has specialized exclusively in the administration of public retirement and benefit plans throughout Florida and the Southeast. Today, our firm administers nearly 70 public retirement and benefit plans serving more than 30,800 active members and retirees. Our responsibility is to assist the Board of Trustees with the day-to-day administration of the Retirement System while providing responsive service and support to every plan member.

As part of this transition, our office will become your primary resource for questions regarding your retirement benefits, retirement applications, beneficiary designations, forms, benefit estimates, and other routine administrative matters. Our dedicated Client Service Team is available during normal business hours to assist you with simple pension matters leading to and following your retirement. Our administrative team, meanwhile, can assist you with questions regarding your retirement system and benefits.

In the coming months, you will also receive access to our secure online member portal, where you will be able to view information about your retirement benefits, access plan documents and forms, review benefit estimates, and communicate directly with our office. You can already find basic information regarding your retirement benefits on our website at www.ResourceCenters.com. In the meantime, you should update your records with our address and phone number:

Resource Centers, LLC (Plan Administrator)

Ocala General Employees Retirement System
4360 Northlake Blvd., Suite 206
Palm Beach Gardens, FL 33410
Ph: (561) 624-3277 Fax: (561) 624-3278
Toll Free: (800) 206-0116

Email: Ocala@ResourceCenters.com
Website: www.ResourceCenters.com

Member Service Group:
Joseph Rivera, Client Service Manager
ClientServices@ResourceCenters.com

Although the transition in administration will continue over the next several weeks, no action is required on your part at this time. We will continue working closely with the City and the Board of Trustees to ensure a smooth transition with no interruption in member services.

We appreciate the opportunity to serve you and look forward to demonstrating the responsive service, professionalism, and personal attention that have defined The Resource Centers for nearly three decades.

If you have any questions, please do not hesitate to contact our office.

Sincerely,

A handwritten signature in blue ink, appearing to read "J. Scott Baur". The signature is fluid and cursive, with the first name "J. Scott" and last name "Baur" clearly distinguishable.

J. Scott Baur, Administrator
Managing Partner, Resource Centers LLC

Joseph Rivera
Client Service Manager