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**CITY OF OCALA**  
**CITY COUNCIL REPORT****Council Meeting Date: 02/18/20**

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Subject: Avail Technologies Maintenance Agreement

Submitted By: Tye Chighizola

Department: Growth Management

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**STAFF RECOMMENDATION** (Motion Ready): Approve Agenda Item (ID # 14466) five-year agreement with Avail Technologies to provide system maintenance and support to SunTran's intelligent transportation system in the amount of \$202,117

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**OCALA'S RELEVANT STRATEGIC GOALS:** Quality of Place

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**PROOF OF PUBLICATION:** N/A

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**BACKGROUND:**

Avail is the software and hardware that supports SunTran's Intelligent Transportation System. It allows riders to track the location of the buses using the myStop application and provides information about possible route delays. The fare payment system allows for collection, analysis and reporting of ridership data, which can be used to improve bus routes that will better serve the public and help staff to prioritize the most popular transit stops for the construction of new bus shelters.

The software provides paratransit, American Disability Act (ADA) and National Transit Database (NTD) reporting information necessary to remain compliant with Federal and State regulations. The fleet maintenance feature includes automatic vehicle health monitoring and tracking with real-time warning and fault alerts that help to avoid unexpected breakdowns and plan and prioritize preventative maintenance.

On July 7, 2015, City Council approved an agreement with Avail Technologies for annual warranty and maintenance, hosting and software licensing for SunTran's Intelligent Transportation System. This software contract expired November 30, 2019. The new contract will cover the period from December 1, 2019 through November 30, 2024.

**FINDINGS AND CONCLUSIONS:** The Avail system is an integral part of the SunTran transit system and the maintenance and support contract is necessary for its continued use.

**FISCAL IMPACT:** The total cost of the five-year agreement is \$202,117 with the first-year payment being \$38,461. The remaining four payments will be as follows: \$39,020 in FY21; \$40,191 in FY22, \$41,598 in FY23 and \$42,846 in FY24. The annual payments will be paid by grants from the Federal Transit Administration and Florida Department of Transportation for the operation of SunTran and city and county matches in accordance with the interlocal agreement. The annual payments will be paid from grant account 494-050-450-544-54-46010.

**PROCUREMENT REVIEW:** The agreement has been reviewed and approved in compliance with the City's procurement policies.

**LEGAL REVIEW:** The agreement will be reviewed for form and legality by the Assistant City Attorney, Robert W. Batsel, Jr.

**ALTERNATIVE:**

**SUPPORT MATERIALS:**

Five-year Maintenance & Support Agreement (PDF)

Extension of ITS System Maintenance & Support Offer Letter (PDF)

Avail Presentation (PDF)