

CUSTOMER ORDER FORM Dedicated Internet Access

NORTH AMERICA - US - Cogent Communications, Inc.

2450 N Street, NW

Washington, DC 20037



www.cogentco.com

Customer and Order Information**City of Ocala/Ocala Fiber Network**

Customer Description	Netcentric / Wholesale
Order Date	16-Dec-2022
Customer Requested Service Date*	30-Jun-2023

* This date is the earliest Service Date requested by Customer. Billing starts on the Service Date. Installation of the Service is subject to the SLA and Product Rider. While COGENT may install the Service on the Requested Service Date, COGENT does not guarantee that the Service will be installed on that date.

Resell Customer (Name)	No
Agent Deal (Name)	No
Legacy Orders Termination*	No

* For all Legacy Orders listed in the SERVICE INFORMATION section below, CUSTOMER elects 1 of 3 options:
 1) Immediate Termination,
 2) Delayed Termination (up to 30 days)
 3) No Termination – Month-to-Month (more than 30-day overlap), i.e., legacy orders will renew for successive Renewal Terms of one (1) month until terminated by Customer.

Service Information

Quoted Currency	USD	US Dollar
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Service Parameters

Order ID	Order Type	Legacy Order(s)	Node ID	Service Interface	CDR (Mbps)	Initial Term (in months)	On/Off-Net	Billing Model	Burst Fee (per Mbps)	Installation Fee	Monthly Fee
3-001334400	New		2361056-214	10GE	10000	36	Off-Net	Flat	0.00000	2250.00	3210.00

Service Options

Note: IP Addresses Allocation, BGP, VLAN and LAG option orders always have an Initial Term of one (1) month.

Option	Selected	Order ID	Order Type	Legacy Order(s)	Block Size - Total IPs	IP Version	Installation Fee	Monthly Fee	
IP Addresses Allocation Note: IPQ (and IARM Rider for Provider Independent resources) needs to be submitted w/ Order Form	No							0.00	
BGP Routing Note: LOA(s) issued by owners of Secondary ASN(s) need(s) to be submitted with Order Form.	No				ASN Owner	ASN		0.00	
VLAN(s) w/ static routing Note: LOA(s) issued by owners of Secondary IP(s) need(s) to be submitted with Order Form.	No				Comments	Port Order		0.00	
Link Aggregation (LAG) (As described in Product Rider)	No				Services involved in LAG-bundle		0.00		
Expedite Delivery	No	As described in Product Rider						0.00	
Billing Options (As described in Product Rider)	No	Billing Method		Master Service		Other Involved Services			
Cabling (As described in Product Rider)	No				Comments	Port Order	0.00	0.00	
Equipment (As described in Product Rider)	No				Comments	Port Order	0.00	0.00	

Total Fees

Total Fees including Options	Installation Fee	Monthly Fee
	2250.00	3210.00

**If Customer has elected to be billed in a currency other than the currency used for the Quoted Price, the Quoted Price will be converted into the Billing Currency selected above on the date this Order is validated by COGENT. In performing the currency conversion on such date, COGENT will use the currency conversion rate as of the close of business for the previous day as set forth at www.oanda.com.

Billing Currency**	USD	United States - Dollar
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Customer Initials:

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**Customer Service Delivery Information**

Tenant/Datacenter Name	City of Ocala/Ocala Fiber Network
Node ID	2361056-214
Service Address	206 SOUTHEAST 3RD STREET
Suite / Floor	
City, State, Province	OCALA, FL
Postal Code	34471
Country	US

* Service delivery always takes place at Cogent Demarcation Point as defined in the attached Product Rider.

Delivery Contact Name	Ken Jamerson
Telephone	(352) 401-3740
Cellphone	
Fax	
Email	kjamerson@ocalafl.org

Customer Contracting & Billing Information

Company Name	City of Ocala/Ocala Fiber Network
Billing Address	206 SOUTHEAST 3RD STREET
Suite / Floor	
City, State, Province	OCALA, FL
Postal Code	34471
Country	US
Company Registr. Nr.	
Tax / VAT ID Number	
Request for consolidated billing (one account / invoice for multiple ports in the same country)*	No

* Consolidated billing requests must be reviewed and approved by Cogent.

Billing Contact Name	Mel Poole
Telephone	(352) 401-6905
Cellphone	
Fax	
Email	mpoole@ocalafl.org

Cogent Contact Information

Sales Office	Location	Minneapolis MN Sales Office - MIN2
	Address	HQ: 2450 N Street, NW Washington, DC 20037
	Phone	1-877-9COGENT
	Fax	202-338-8798
Service Provisioning	sd@cogentco.com	
Customer Care	support@cogentco.com	

Sales Account Manager	Name	Eric Gogerty
	Phone	+16122175506
	Email	egogerty@cogentco.com
Sales	sales@cogentco.com	
Billing	billing@cogentco.com	
Termination	terms@cogentco.com	

Contract Documents

The entire Customer Subscriber Agreement (CSA), entered into between Customer and COGENT, is made up of the documents listed here. Capitalized terms are defined in the text of the Terms or Definition section of the Terms. All prior agreements, proposals, representations, statements, or understandings, whether written or oral, concerning such Services, are superseded. Customer certifies that the documents constituting the CSA are the documents and forms that have been supplied to Customer by Cogent and that Customer has made no changes to them.

- (1) Order Form
- (2) Terms, as attached (initialed by Customer) (For current customers, if Terms are not attached, the current Terms remain in force)
- (3) SLA (http://www.cogentco.com/files/ps_internet/SLA_on_internet.pdf)
- (4) Product Rider(s), as attached (signed by Customer)
- (5) Any other Rider or Addendum, as attached (signed by Customer)

Notes

Notwithstanding Section 1.2 of the Terms, at the end of the Initial Term, the Service ordered hereunder will renew on the same price, terms and conditions for successive month-to-month Renewal Terms **upon written consent of the parties** unless and until terminated or amended as provided in the CSA.

Customer acknowledges that COGENT has informed it that the installation of the Service ordered hereunder will be longer than the timeframe specified in the SLA, and Customer accepts such longer time frame and waives the installation guarantee set forth in the SLA with respect to the Service ordered hereunder.

SIGNATURES

By signing below, Customer affirms and acknowledges that it has read the entire CSA and agrees to be bound by the provisions thereof.

For Customer**For Cogent Communications, Inc.**