

Oracle America, Inc.  
 2300 Oracle Way  
 Austin, TX 78741  
 800 762 5524  
 www.netsuite.com

Date  
 Estimate #  
 Partner

11/30/2023  
 1315181  
 4593707 GovSense, LLC

**Customer Name & Bill To Address**

City of Ocala, FL  
 110 SE Watula Avenue  
 Ocala FL 34471  
 United States

Item	Qty	Description	Term Mos.	Amount
Implementation Service - Fixed Bid	1	The price for the Implementation Service will be fixed as per the agreed upon Statement of Work.	12	\$9,200.00
Subtotal				\$9,200.00
Discount		Discount		(\$4,000.00)
Subtotal				\$5,200.00
NetSuite SuiteAnalytics Connect Mid-Market Cloud Service	1	The SuiteAnalytics Connect Cloud Service enables you to access and query your NetSuite data using SQL through the following mainstream database standards: ODBC, JDBC and ADO.NET. The SuiteAnalytics Connect Cloud Service requires separately licensed drivers for ODBC, JDBC and ADO.Net ("SuiteAnalytics Connect Drivers" or "Drivers"), which NetSuite provides to you at no additional cost if you have procured the SuiteAnalytics Connect Cloud Service. Access to SuiteAnalytics Connect Cloud Service is provided pursuant to the Subscription Services Agreement, which you previously accepted when you procured NetSuite's hosted business solution. Your use of the Drivers is governed by the terms and conditions set forth in the SuiteAnalytics Connect Drivers End User License Agreement that can be found at <a href="http://www.netsuite.com/termservice">www.netsuite.com/termservice</a> . By signing the Estimate/Order Form and/or downloading the Drivers, you agree you have reviewed and agree to such terms.	12	\$5,988.00
Subtotal				\$5,988.00
Discount		Discount		(\$2,395.20)
Subtotal				\$3,592.80

**Subtotal** \$8,792.80  
**Total** \$8,792.80

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## A. Terms of Your Order

### 1. Agreement

Except as set forth above, the terms and conditions of the applicable agreement between you and Oracle (including any updated URL Terms or other applicable web based terms in effect as of the date of this document) shall apply to the products and/or services set forth on this document. This document is non-cancellable and all fees are non-refundable, unless otherwise explicitly stated in this document or in the Agreement. For clarity, the Service Start Date shall be the date this document is signed by you, unless a different date is specified as the Service Start Date.

The Oracle Data Processing Agreement covering the Cloud Services, which may be found at <https://www.oracle.com/corporate/contracts/cloud-services/> ("Data Processing Agreement"), is incorporated herein by this reference and describes how Oracle will process Personal Data (as defined therein) that Customer provides to Oracle as part of Oracle's provision of the Cloud Services to Customer under this Estimate/Order Form ("order"), unless otherwise stated in the Data Processing Agreement or this order. Customer's signature on this order constitutes Customer's agreement to the Data Processing Agreement, unless stated otherwise in the Subscription Services Agreement or License Agreement that governs this order. This Data Processing Agreement does not apply to the following services that may be included in this order: Mobile Push Notifications (a feature of the NetSuite for iPhone Mobile Application), any NetSuite POS Cloud Services, any NetSuite Payroll services, or any other services identified by Oracle as being excluded from the applicability of this Data Processing Agreement. The Data Processing Agreement also does not apply to any (1) demonstration accounts, trials, beta releases, or other similar versions of the services, (2) any features, services or products which are provided pursuant to a separate agreement or by a party other than Oracle (as defined in the Data Processing Agreement) (e.g., where Oracle is merely a billing/collection agent) including but not limited to Celigo and Pacejet, or (3) the processing of Personal Data for the R&D Purpose (as defined in Controller Subscription Services Agreement, which, if applicable to the Services on this Estimate/Order Form, will be referenced in above). For purposes of this order, (1) the definition of "Services Agreement" (included in the "Definitions" section) is deleted and replaced in its entirety with the following definition: "Services Agreement" means (i) the applicable order for the Cloud Services you have purchased from Oracle; (ii) the applicable master agreement referenced in the applicable order; (iii) the Privacy Policy found at <https://www.oracle.com/legal/privacy/> (or other location as may be updated by Oracle), and (iv) the Data Security Addendum found at <https://www.oracle.com/corporate/contracts/cloud-services/netsuite/>; and (2) references to the "Cloud Hosting and Delivery Policies" in the Privacy Code for Processing Personal Information of Customer Individuals, shall be replaced by the applicable Data Security Addendum found at <https://www.oracle.com/corporate/contracts/cloud-services/netsuite/>.

Customer may have access to enable and use additional features within the NetSuite Cloud Service subject to acceptance of in-application terms and conditions ("In-application Terms"). Customer's use of any such additional features within the NetSuite Cloud Service is governed by the "NetSuite Cloud Services In-Application Supplemental Terms and disclaimers" document (the "Supplemental Terms"), found at <https://www.oracle.com/corporate/contracts/cloud-services/netsuite/other-terms.html> (or other URL as may be updated by Oracle) which contains In-application Terms that may be presented to Customer to accept when enabling or using certain features within the Cloud Services. In event of conflict or inconsistency between the Supplemental Terms and the In-Application Terms presented within the NetSuite application, the Supplemental Terms document shall take precedence. The Supplemental Terms are applicable to Customer if Customer is using the applicable features and are in addition to the terms contained in the Agreement. The Supplemental Terms may be updated at any time by Oracle to include additional terms required to use features, or updates to existing features within the Cloud Service, and Customer's use of those features is considered acceptance of the Supplemental Terms.

### 2. Start Date

### 3. Subscription Services Payment Terms

Net 30 – Annual Billing

### 4. Subscription Services Payment Frequency

Annual in Advance

### 5. Professional Services Payment Terms

2 Quarterly Payments due Net 30

### 6. Professional Services Payment Frequency

2 Quarterly Payments

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**A. Terms of Your Order**

**7. Currency**

USD

**8. Offer Valid Through**

12/22/2023

**B. Provisioning Net New Instances of the Cloud Service.**

**Note:** The following information is applicable only when the Estimate/Order Form calls for a new instance of the Cloud Service, as the values referenced below ("Language" and "Country Edition") are used to provision Customer's Cloud Service instance and cannot be changed post provisioning. Please review these values and work with your Oracle NetSuite contact to make any necessary changes before signing this Estimate/Order Form. This section is not applicable if Customer already has an existing Cloud Service instance.

**1. Primary Administrator's email address:** [gsadmin.cityofocala@govsense.com](mailto:gsadmin.cityofocala@govsense.com)

Please note: Self-service options are available for changing the administrator upon Customer's successful access to the instance. To preserve the security of Customer's instance, Oracle may only change the Customer's primary administrator post-provisioning via Administrator Reassignment. This may delay access to your instance if the reassignment process is required.

**2. Language: English (US)**

The language selected will be the language that Customer's Cloud Service instance is provisioned in.

**3. Ship-to Address:** City of Ocala, FL  
110 SE Watula Avenue  
Ocala FL 34471  
United States

**4. Country Edition.** Customer's Cloud Service(s) are provisioned based on the ship-to address shown above. Before signing this Estimate/Order Form, please ensure the ship-to address is correct; any change after provisioning will require re-provisioning of the Cloud Service(s).

I AGREE TO THE FEES AND TERMS OF THIS ESTIMATE:

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Upon your execution, this document is a binding order for the products and services set forth herein.

Oracle relies on the accuracy of the billing information listed above, and is unable to issue a Credit Memo or resubmit an invoice due to incorrect billing information listed. Please ensure your company name, addresses and contacts included on this document are correct.

Oracle does not accept credit card payments for invoices of more than \$99,999.