

COMPUTER INFORMATION SYSTEMS INC.
LICENSE AGREEMENT 335

This Agreement is between Computer Information Systems Inc. hereinafter called "CIS" and the City of Ocala on behalf of the Ocala Police Department hereinafter called the "User". This Agreement provides an annually renewable object code computer software license for non-exclusive use of System(s) and Services listed below. This Agreement specifies the terms and conditions under which said System(s) and Services are to be provided and the terms and conditions regarding the installation and use of the System(s) and Services to be located at the following Sites/Servers (Total of three (3) servers):

Primary Host and Test Site
Ocala Police Department
402 S. Pine St
Ocala, FL 34474

Backup Host Site
Ocala Police Department
District 1 Office
Ocala, FL 34474

USER'S COMPUTER: MULTI-SITE HOST SERVERS/CITRIX

SYSTEM(s) VERSION: SQL SERVER 2000 ENTERPRISE

THE SYSTEM(S), SERVICES AND OTHER PROGRAM PRODUCTS TO BE PROVIDED ARE AS FOLLOWS:

BASIC PROGRAM PRODUCTS:	LICENSE FEE	SPECIFICATIONS
COMPUTER ASSISTED DISPATCH (CAD)	ADDENDUM A	ADDENDUM D(2), M(2)
RECORDS MANAGEMENT SYSTEM (RMS)	ADDENDUM A	ADDENDUM D(2), M(2)
MOBILE COMPUTER SYSTEM (MCS)	ADDENDUM A	ADDENDUM P(5), R(3)
SPECIAL PROGRAM PRODUCTS:		
AUTOMATIC VEHICLE LOCATION (AVL)	ADDENDUM A	ADDENDUM K(2), R(3)
IMAGE GATEWAY	ADDENDUM A	ADDENDUM Z(W), R(3)
CAD-STATE INTERFACE	ADDENDUM A	ADDENDUM S(6)(A), R(3)
CAD-E911 INTERFACE	ADDENDUM A	ADDENDUM E(W), R(3)
CAD-MAP CENTRIC PHASE 1 AND 2 INTERFACE (CAM)	ADDENDUM A	ADDENDUM X(3), R(3)
MAP CENTRIC CRIME ANALYSIS SYSTEM (CAS)	ADDENDUM A	ADDENDUM X(4), R(3)
ACCIDENT INTERFACE	ADDENDUM A	ADDENDUM P(3), R(3)
CRIMES RECORDS CONVERSION	ADDENDUM A	ADDENDUM T(3)(A), R(3)
OCALA INCIDENT RECORDS CONVERSION	ADDENDUM A	ADDENDUM T(3)(B), R(3)
SERVICES:		
STATEMENT OF WORK	ADDENDUM A	ADDENDUM C
CUSTOMIZATION	ADDENDUM A	PARAGRAPH F
TRAINING	ADDENDUM A	ADDENDUM C,E
INSTALLATION OF SYSTEM(S)	ADDENDUM A	ADDENDUM C,E
DELIVERY	ADDENDUM A	ADDENDUM B,C
SYSTEM(S) ACCEPTANCE	ADDENDUM A	ADDENDUM M(2),R(3)
MAINTENANCE AND SUPPORT	ADDENDUM A	PARAGRAPH D
WARRANTY	ADDENDUM A	PARAGRAPH B

OTHER PROGRAM PRODUCTS TO BE PROVIDED ARE AS FOLLOWS:

See Amendment NR.01

ADDENDA TO THIS AGREEMENT: A, B, C, D(2), E(W), K(2), M(2), P(3), P(5), R(3), S(6)(A), T(3)(A), T(3)(B), X(3), X(4), Z(W)

TERMS AND CONDITIONS

A. SYSTEM(S)

1. The term "System(s)" as used in this Agreement refers to the licensed Basic Program Products and Special Program Products listed on Page 1 of this Agreement and any Addendum hereto, and includes related materials such as manuals, instructions, and other writings relating to the System(s) delivered or to be delivered by CIS to User. The System(s) are proprietary and copyrighted property of CIS. All rights except those expressly conveyed herein are reserved by CIS.

The term "Other Program Products" provided by CIS as used in this Agreement are listed on Page 1 and are the licensed hardware and/or software and/or services purchased by CIS from third parties. Training, installation, warranty, maintenance, support and renewal provisions are in accordance with the terms and conditions of the applicable Amendment NR. 01 for the given Other Program Products attached hereto and incorporated herein.

The term "Project Acceptance", "Accept", "Accepted" or "Acceptance" as used in this Agreement and all Addendums hereto means ninety (90) days of operation in a real Ocala Police Department production environment with no documented errors from the date of initial usage in the production environment.

2. This Agreement is effective from the date on which it is accepted by CIS (Effective Date) and will remain in effect until terminated in accordance with the provisions of this Agreement. The License Fee provides for the non-exclusive use of the System(s), maintenance and support as described below for a term of one (1) calendar year (Maintenance Term) from the Date of Installation. The Date of Installation as used in this Agreement is defined as that day when the Basic Program Product(s) is Accepted by User in the manner set forth in Addenda M(2). The User may continue to use the System(s) for additional Maintenance Terms by payment of renewal fees in accordance with Paragraph G.2 below.
3. The System(s) may be used only on the User's Computer(s) and Servers listed on Page 1 on the effective date of this Agreement at the Site(s) listed on Page 1. The System(s) may not be transferred, migrated or otherwise installed on any other computer, including but not limited to, redundant and non-stop server configurations without written amendment to this Agreement and payment of then current fees. Installation on another computer(s) is allowed for: (1), in the event of the purchase of a replacement for the User's Computer; (2), storage of backup data and (3) as a test System for CIS supplied software changes.

4. The User agrees to use the System(s) for its internal purposes only. The User will limit access to the System(s) to those employees who require such access in order to use the System(s) in furtherance of the User's business. Such use may only be at the Site(s) designated on Page 1 or on an Amendment to this Agreement.

The User will not make the System(s) available to any other person, organization, or third party for any purpose or reason including but not limited to data extracts, other software applications, occasional users, other agencies, vendors and third party support personnel without the express written permission from CIS. User will, however, be allowed to make available documents or information as required by User pursuant to Florida's Public Records laws, Florida Statute, §119.01 et. seq. User shall also be allowed extract data for use by the User's Financial and CIS systems for purposes of billing for false alarms or other billing functions provided by User's Financial and CIS systems for its Police Department.

"Additional Users" as used in this Agreement may use the System(s) only with express written permission from CIS and only after additional applicable license and support fees are paid CIS.

5. The User, to the extent allowed for pursuant to Florida Statute, §119.01 et. seq., shall take all reasonable precautions to maintain the confidentiality of the System(s), but not less than that employed to protect its own proprietary and/or confidential records and information. The obligations expressed in this provision shall remain binding upon the User and Additional Users even after termination of this Agreement.

CIS shall maintain as confidential, consistent with the requirements of Florida Statute, §119.01 et. seq., any User documentation and records provided to CIS.

6. The User may reproduce any System(s) related materials for its own use as long as all titles, trademarks, trade names, and copyright notices are also reproduced. The User may make two (2) copies on tape or CD of the System(s) software for backup purposes and data retrieval after termination of this Agreement only and affix copyright notices.
7. This Agreement, and any of the licenses, System(s) or related materials to which it applies, may not be assigned, sublicensed, sold, mortgaged, pledged, or otherwise transferred by the User. It is understood, however, that the data is and remains the property of User for all purposes and that CIS shall take no actions to prevent User to have full and complete access to its data.

8. Upon termination of this Agreement for any reason, the User shall immediately remit all payments due CIS, delete the System(s) from all Servers and Workstations, and deliver to CIS the originals and all copies (whether partial or whole, and regardless of form) of the System(s) and related materials within ten (10) calendar days of the effective date of termination. User shall not, however, have any obligation to return any payments, or any System(s) related materials until User's data is successfully retrieved and properly formatted for User's future use.
9. User may desire to purchase other System(s) in addition to those listed on Page 1 of this Agreement. CIS agrees to add said System(s) to this Agreement at the then current CIS price by written Amendment in accordance with Paragraph H.8 below.
10. Other governmental agencies may purchase System(s) using this Agreement at the then current price, terms and conditions.
11. The Specifications including but not limited to Features, Functions and Data Elements (Specifications) for the System(s) listed on Page 1 of this Agreement are specified only in the applicable Addendum on said Page 1. CIS reserves the right to change said Specifications without notice. However, CIS agrees that there will be no required software upgrades or specification changes prior to Project Acceptance by User.

CIS will provide software in new releases to preserve User's data in the event that any changes to the System(s) and Specifications will affect User's data.
12. The User may elect to authorize Additional Users as detailed in Paragraph A.4 and purchase additional CIS Systems including the Mobile Computer System for interoperability in accordance with Paragraph H.8 hereto at the then current prices.

B. WARRANTIES, PERFORMANCE BOND AND INSURANCE

1. **WARRANTY.** CIS warrants that each System will provide the features and functions as specified in the applicable Addendum listed on Page 1 of this Agreement for one (1) year from the Date of Project Acceptance. The User understands, however, that errors may exist or occur in the System(s), and CIS does not warrant that operation of the System(s) will be uninterrupted. CIS will respond to any reported error condition as specified in Paragraph D below. **THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, EXCEPT AS EXPRESSLY STATED HEREIN.**

2. PERFORMANCE BOND.

A. CIS shall furnish a performance bond in an amount at least equal to the Contract Price as security for the faithful performance of all obligations under the Contract Documents. This Bond shall remain in effect at least until one year after the Project Acceptance.

B. The performance bond shall be in the form prescribed or approved by the User, and shall be executed by such sureties as are named in the current list of "Companies Holding Certificates of Authority as Acceptable Sureties on Federal Bonds and as Acceptable Reinsuring Companies" as published in Circular 570 (amended) by the Financial Management Service, Surety Bond Branch, U. S. Department of the Treasury. All Bonds signed by an agent must be accompanied by a certified copy of such agent's authority to act.

C. The performance bond required herein shall be obtained from surety or insurance companies that are duly licensed or authorized in the State of Florida.

3. INSURANCE.

Throughout the period of this Agreement and any Maintenance or Renewal Maintenance period CIS shall insure, at his own expense, against claims resulting from CIS's services relating to this Agreement for errors and omissions, personal injury, loss of life, and property damage under a policy of professional liability insurance, with limits of at least \$1,000,000 for errors and omissions on an occurrence form or its equivalent or a claims-made policy extending five years from the later of the date of the Agreement or any addendum thereto. CIS shall provide the User with certificates of insurance issued by a company authorized to do business in the State of Florida and with an A.M. Best rating of at least a B+, and evidencing that CIS has obtained, and paid all premiums, insurance coverage required hereunder.

Such certificates shall: list "City of Ocala, a Florida municipal corporation," as an additional insured; provide that the City shall receive at least 30 days notice before the insurance agreement may be cancelled for non-payment or otherwise; and contain a severability of interest provision so that the City is treated as if a separate policy of insurance was in existence. Such certificate shall be delivered to City of Ocala, 2100 N.E. 30th Ave., Ocala, Florida 34470, Attention: Director of Purchasing Department. These insurance requirements do not relieve or limit the liability of CIS.

C. LIMITATION OF LIABILITIES

CIS' liability for damages (regardless of the form of action, whether in contract or tort) shall in no event exceed that amount paid by the User to CIS. Under no circumstances shall CIS be liable for indirect, special, exemplary, incidental or consequential damages, including, but not limited to, loss of anticipated savings or profits, loss resulting from business or operations disruption, loss of records or

information, or effects on services, persons and other systems even if CIS knew or should have known or had been advised of the possibility of such damages.

D. SOFTWARE MAINTENANCE SERVICES AND SUPPORT SERVICES

CIS agrees to provide software maintenance services for the System(s) and will make all reasonable efforts to correct any error reported by the User. Should CIS find that the reported error is not in its System(s) or operational procedures, CIS will advise the User accordingly. In the event that the error has resulted from the negligence or modification of the System(s) by the User, the User will be billed by CIS in connection with said error correction at prevailing rates plus incidental travel and living expenses.

CIS agrees to provide software support services to assist User personnel with questions relating to the System(s). Said support shall be provided by telephone during normal business hours on weekdays.

CIS agrees to provide software support services by telephone for emergency events on a 24 hour, 7 day basis. User agrees to maintain at all times a valid backup copy of the entire System(s) Library(s) and most current backup of the data files to enable restoration of the System(s) when required.

User agrees to provide CIS wideband and dialup electronic access to User's Server and Workstations including using VPN and PC Anywhere to facilitate CIS' maintenance and support services. CIS maintains an FBI/CJIS facility security plan and its management and program staff involved in maintenance and support has FBI clearance for that purpose.

The above services shall be provided by CIS to the User for the System(s) on the User's Computer under the conditions that the User is not in default of the Agreement, that the User has made all payments in accordance with this Agreement, and that the User has renewed the Agreement in accordance with Paragraph G.2 in a timely fashion.

E. INSTALLATION AND TRAINING

CIS will provide Training and Installation Services for the System(s). The Training Services are Management Orientation for management personnel at CIS and Operational Use for staff personnel at User's facility.

1. Preparation of the System(s) will be at the CIS facility in Skokie Illinois. at User's facilities by electronic download. If CIS does not provide the Server(s) and Workstations, CIS may request the User to ship User's Server and one (1) Workstation to CIS for the initial installation of the System(s). The User's Server and Workstation shall be loaded with

Windows 2000 and SQL and configured on User's Network prior to shipment to CIS for the initial installation of the System(s).

2. Training and Installation Services will be provided by CIS in the amounts specified in Addendum A and C of this Agreement.
3. User is responsible for all other User's costs in connection with the installation and training services provided including User's travel and diem expenses of User's personnel and shipment of User's Server and Workstation to CIS.
4. Additional Training and Installation Services beyond those specified in Addendum A and C are available at the rates in effect at the time such services are requested. Additional travel and living costs incurred by CIS personnel in connection with on-site services in addition to that specified herein are billable at additional cost to the User.
5. One (1) initial set of manuals consisting of one (1) hard copy and one (1) soft copy on MS Word Diskette will be provided to each User with each System acquired. The User may reproduce additional copies for internal use only. The User will receive, free of charge, one (1) soft copy of each new manual update released by CIS for the System(s). Additional copies may be purchased by the User at current prices plus shipping charges.
6. The User may video or audio tape for its own use any training session provided by CIS. The User agrees to limit access to such tapes, to refrain from disclosing such tapes, and to keep such tapes confidential in the same manner described in Paragraphs A.4 and A.5 above.

F. CONFIGURATION SERVICES

1. CIS will provide only the Configuration Services under this Agreement as described in this Paragraph F.
2. CIS will provide a custom header on displayed screens.
3. CIS will provide a custom header on all printed reports.
4. CIS will provide the Users with an Implementation Guide for code table customization, geofile instructions and documentation requests. The Users will use said Guide to prepare Users for User geofile entry training and to provide CIS with the required customization documentation. CIS will use this User documentation to prepare the Systems.
5. CIS provides the User with customization of a single set of code tables.

The code tables will enable the User to display screens and print reports in which the certain parameters are User defined. Entries defined by CIS, State and Federal agencies are not subject to change by the User.

6. No customization to any System, other than those described in the above Paragraphs F.1 through F.5, will be performed under this Agreement including, without limitation, changes to field titles, report titles and processing logic, unless such additional customization and the charges for same are specifically described in a specific written Addendum or Amendment to this Agreement and itemized in Addendum A.

G. ADDITIONAL CONSIDERATIONS

1. Payment Schedule.

The License Fee(s) and Service(s) costs are due and payable as specified in Addendum A hereto.

2. Annual Renewal Procedure.

The Annual Renewal Fee is due and payable on each anniversary of the of the Project Acceptance date. This fee provides for continued use of the System(s), for the Maintenance Term as specified in Paragraph A.2 above, any new releases of the System(s), software maintenance and software support in accordance with Paragraph D, and continuance of the Warranty provided in Paragraph B during each renewal period. New releases of the System(s) scheduled in this Agreement do not include new systems or products marketed and sold separately by CIS for the same user application.

Failure to pay the Annual Renewal Fee within thirty (30) days after written notice by CIS will automatically terminate this Agreement, and User must immediately return the System(s) in accordance with Paragraph A.8.

CIS reserves the right to adjust the Annual Renewal Fee for the System(s). CIS agrees to limit any Annual Renewal Fee adjustment to a cumulative annual increase of 10% per year of the then current Annual Renewal Fee. CIS will provide notice of any fee adjustment at least 120 days prior to the then current anniversary date.

3. Taxes.

The License Fee and Annual Renewal Fee do not include taxes. If CIS is required to pay any sales, use, excise or other taxes (whether federal, state or local) imposed with respect to this Agreement or license, such taxes shall be billed to and paid by the User. Taxes based on CIS' net income or assets shall be the sole responsibility of CIS.

4. Non-Renewal or Termination By CIS.

(a) In the event that the User offers to renew this License Agreement in accordance with Paragraph G.2 above and CIS (or its assignee) does not accept said offer, CIS agrees to grant the User a perpetual single computer non-transferable object code license for the System(s).

(b) In the event the User is granted a perpetual object code license under the provisions of Paragraph G.4(a) above, User shall continue to be bound by all the terms contained in this License Agreement except the terms regarding continued or subsequent renewals.

(c) In the event CIS goes out of business and there is no successor, CIS will provide the User with a copy of the source code. CIS maintains an escrow agreement with an escrow service company under which CIS places the source code(s) of each major release. CIS will add User as a beneficiary to its escrow account. User shall be entitled to obtain these source code(s) from the escrow services company should CIS cease doing business or otherwise be unable to provide source code(s) for products paid for by User. CIS shall provide to User an authorization letter to its escrow services company for User's benefit within twenty (20) days of the execution of this Agreement allowing User to obtain source code(s) for the reasons set forth herein.

5. Delivery.

The delivery is specified in Addendum B and C.

6. User Responsibility.

The User is responsible for a proper machine environment to CIS and Manufacturers' applicable specifications for the User's Computer(s), system software, networks and database including any and all site preparation, facilities (HVAC, Electrical, LAN, Network(s), etc.) and equipment and labor and material costs; computer hardware and software costs; and data acquisition, data conversion, and data input costs directly and indirectly related to the utilization and performance of the System(s) furnished hereunder whether or not the User has been notified by CIS of said labor, equipment, hardware and software and materials costs and facilities requirements even if CIS has been advised of said requirements. The User is responsible for all labor and material costs to make the User's Computer(s), network and database fully installed, operational, configured and optimized in accordance with CIS and manufacturers' published specifications documentation and procedures and fully prepared for installation of the System(s) by CIS and is responsible for advising CIS if any condition exists which would prevent installation of the System(s).

Failure of the User to provide CIS with due notice of any condition which would prevent installation of the System(s) will make the User liable for any incidental additional labor, travel or per diem costs experienced by CIS. After CIS successfully installs the System(s) and Other Program Products contracted for herein, User shall become responsible for any computer, network and database hardware, software and services, and upgrades thereto, that may be required to achieve and maintain over time the performance desired by the User under any and all operating environments encountered by the User when using the System(s).

7. License Fee Basis and Additional License Fees

- (a) The License Fees listed in Addendum A for each System (CAD, RMS, CPS, MCS, etc. as applicable) are based on the maximum number of attached Work Stations (WS) that will be used to access each System regardless of frequency of access of any given WS. User agrees to notify CIS on at least an annual basis of any incremental increase in WS and Additional Users for each System over that listed in Addendum A.
- (b) User agrees to pay the incremental increase in the then current License Fees for the incremental increases in WS within two (2) months of receipt of invoice from CIS.
- (c) Notwithstanding the above, this Agreement is licensed for Enterprise and no additional CIS Systems' License Fees will be due only for User's desktop and mobile workstations.

H. GENERAL TERMS

- 1. CIS certifies that it has title to or a proprietary right to license its System(s). CIS will defend the User against any claim that one of its Systems covered by this Agreement infringes a U.S. patent or copyright, provided that the User promptly notifies CIS in writing of the claim and CIS shall have control of the defense and all related settlement negotiations. The User shall cooperate with CIS in every reasonable way to facilitate such defense. Under the aforesaid conditions, CIS will pay the resulting costs, damages and attorney's fee finally awarded.
- 2. The System(s) and related materials shall at all times remain the property of CIS and subject to the provisions of this Agreement.

However, the User shall maintain ownership and control of all User's data entered in the database tables generated by the User using the CIS System. User agrees and acknowledges that upon termination of this Agreement, the System will not be available to provide any functions

including, but not limited to, display of User's data entered into database tables except as provided under Paragraph G.4 above.

3. User agrees to dedicate the User's Computer (Server(s) and database) exclusively to the CIS System(s) and exclude any other applications code or software products.

User agrees to make no changes to the User's Computer, systems software or network without prior notice to CIS and review and authorization from CIS. User reserves the right to make changes to User's computers, software or network for purposes of applying operating system patches, database patches, virus definition updates and network changes.

User agrees to obtain from CIS any required written amendments to this Agreement and pay CIS related costs if any.

4. The User authorizes CIS to use its name as a reference for the CIS System(s) covered by this Agreement.
5. Acceptance of the Basic Program Products shall be governed solely by the provisions of Addendum M. Acceptance of the Special Program Products and Other Program Products shall be governed solely by the provisions of Addendum R.
6. User acknowledges that the System(s) and Services purchased under this Agreement are commercial off-the-shelf computer software and services incidental to installation and training of users of said System(s). Services do not include consulting, engineering, works-for-hire or custom software development. CIS does not offer or provide consulting, engineering, works-for-hire or custom software development.
7. This Agreement shall be deemed to be executed in Ocala, Florida and shall be governed by the internal laws of the State of Florida. The parties hereto agree that the jurisdiction and venue of any court action or proceeding brought by either party against the other party hereto for the enforcement of any provision of this Agreement shall be the State for Federal Courts of Marion County, Florida and nowhere else. A counter claim may be filed by either party only in the venue of the original action.

If any provision of this Agreement is invalid or unenforceable in any circumstances, the remainder of this Agreement, and the application of such provision in any other circumstances, shall not be affected thereby.

8. This Agreement and the referenced Addendums and attached Amendments constitutes the entire Agreement between the parties, and no representation, condition, understanding or agreement of any kind, oral or written, shall be binding upon the parties unless incorporated

herein. This Agreement may not be modified or amended except by an agreement in writing signed by both parties.

In the event of a dispute between the parties hereto regarding any requirement, specification, term or condition, the order of precedence shall be this Agreement, any User purchase/procurement documents and orders.

9. Florida State contract includes certain Hardware technology. User will purchase these items from the State contract vendor as detailed in Amendment 02 hereto and other Hardware Technology from CIS as detailed in Amendment 01.
10. Unless accepted and duly executed by User by the Date of October 1, 2006, this Agreement shall be null and void. CIS may extend said Date in writing.
13. Signatures of Acceptance below will constitute an Agreement.
14. **Indemnity.** CIS shall indemnify User and its elected officials, employees and volunteers against, and hold User and its elected officials, employees and volunteers harmless from, all damages, claims, losses, costs, and expenses, including attorneys' fees, which User or its elected officials, employees or volunteers may sustain, or which may be asserted against User or its elected officials, employees or volunteers, arising out of the activities contemplated by this Agreement including, without limitation, harm or personal injury to third persons during the term of this Agreement.
15. **Attorneys' Fees.** If any civil action, arbitration or other legal proceeding is brought for the enforcement of this Agreement, or because of an alleged dispute, breach, default or misrepresentation in connection with any provision of this Agreement, the successful or prevailing party shall be entitled to recover reasonable attorneys' fees, sales and use taxes, court costs and all expenses even if not taxable as court costs (including, without limitation, all such fees, taxes, costs and expenses incident to arbitration, appellate, bankruptcy and post-judgment proceedings), incurred in that civil action, arbitration or legal proceeding, in addition to any other relief to which such party or parties may be entitled. Attorneys' fees shall include, without limitation, paralegal fees, investigative fees, administrative costs, sales and use taxes and all other charges billed by the attorney to the prevailing party

ADDENDUM A

COST AND PAYMENT SCHEDULES

A. COST SCHEDULE

1.0 CIS SYSTEMS AND SERVICES

1.1 License Fees

The following License Fees are based on Enterprise (unlimited) Licenses for internal use within the Ocala Police Department.

Computer Assisted Dispatch (CAD) (12 WS)	\$ 180,000.00
Records Management System (RMS) (300 WS)	\$ 131,300.00
Mobile Computer System (MCS) Server	\$ 30,000.00
MCS CAD Client (115 Mobiles)	\$ 120,000.00
MCS RMS Client (115 Mobiles)	\$ 75,000.00
MCS Mapping Client (115 Mobiles)	\$ 30,000.00
MCS Citation Printing (115 Mobiles)	\$ 45,000.00
MCS State Interface	\$ 15,000.00
Automatic Vehicle Location (AVL) Server	Included
Automatic Vehicle Location (AVL) Client (115 Mobiles)	Included
CAD-E911 Interface	\$ 15,000.00
CAD-Mapping Interface	\$ 15,000.00
Image Gateway System	\$ 10,000.00
CAD-State Interface	\$ 15,000.00
Accident Interface	\$ 7,500.00
Crime Analysis System	<u>\$ 25,000.00</u>

\$ 713,800.00

1.2 Configuration, Generation, Installation Services

Computer Assisted Dispatch (CAD)	\$ 8,000.00
Records Management System (RMS)	\$ 8,000.00
Mobile Computer System (MCS)	\$ 6,000.00
Automatic Vehicle Location (AVL)	<u>\$ 6,000.00</u>

\$ 28,000.00

1.3 Conversion Services

CRIMES	\$ 30,000.00
Ocala PD Incident System	<u>\$ 15,000.00</u>

(To include conversion of all existing information of the AS400 regardless of date or origin).

\$ 45,000.00

1.4 Training Services

Computer Assisted Dispatch (CAD) (5 Days)	\$ 6,000.00
Records Management System (RMS) (5 Days)	\$ 6,000.00
Mobile Computer System (MCS)	
Train-the Installer for Client Install (1 Day)	\$ 1,200.00
Train-the Trainer for Officer Training (2 Days)	\$ 2,400.00

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	Automatic Vehicle Location (AVL)		
	Train-the Installer for Client Install (1 Day)	\$ 1,200.00	
	Train-the Trainer for Officer Training (2 Days)	\$ 2,400.00	
	Cutover Training – 4 Days	\$ 4,800.00	
	Travel Expenses		
	Airfare (2 Round Trips)	\$ 2,000.00	
	Hotel (28 Days)	\$ 2,240.00	
	Auto (14 Days)	\$ 1,120.00	
	Diem (28 Days)	\$ 1,400.00	
			\$ 30,760.00
1.5	Maintenance and Support 24x7x365		
	Computer Assisted Dispatch (CAD)	\$ 12,000.00	
	Records Management System (RMS)	\$ 6,000.00	
	Mobile Computer System (MCS)	\$ 8,000.00	
	Automatic Vehicle Location (AVL)	\$ 6,000.00	
	Citation Printing	\$ 2,000.00	
			\$ 34,000.00
1.6	CIS Systems And Services Total		\$ 851,560.00
1.7	CIS SYSTEMS AND SERVICES PROJECT MANAGEMENT FEE		\$ 91,156.00
			=====
1.8	CIS SYSTEMS TOTAL		\$ 942,716.00
2.0	HARDWARE TECHNOLOGY		
2.1	Amendment 01, Schedule 1, System Software and Services		\$ 137,320.00
2.2	Amendment 01, Schedule 2, HP and Radix Printers		\$ 59,033.00
2.3	Amendment 01, Schedule 3, AVL Equipment		\$ 54,625.00
2.4	Hardware Technology Total		\$ 250,978.00
2.5	HARDWARE TECHNOLOGY PROJECT MANAGEMENT FEE		\$ 45,426.00
2.6	HARDWARE TECHNOLOGY TOTAL		\$ 296,404.00
			=====
	CIS SYSTEMS, SERVICES, HARDWARE TECHNOLOGY GRAND TOTAL		\$1,239,120.00

C. PAYMENT SCHEDULE (this needs to be changed to be consistent with Project Acceptance concept except for Hardware which we will purchase up front.

1.0 CIS SYSTEMS AND SERVICES

<u>Due Date</u>	<u>CIS SYSTEMS</u>	<u>CIS SERVICES</u>	<u>AVL/PRINTER HARDWARE</u>	<u>TOTAL DUE</u>	<u>ANNUAL RENEWAL</u>
On-Order	\$ 0.00	\$ 243,952.00	\$ 45,670.00	\$ 289,622.00	N/A
11-01-2006	\$ 0.00	\$ 0.00	\$ 128,698.00	\$ 128,698.00	N/A
TBD **	\$ 237,933.00	\$ 35,666.00	\$ 0.00	\$ 273,599.00	Included
11-01-2008	\$ 237,933.00	\$ 35,667.00	\$ 0.00	\$ 273,600.00	*\$ 46,000.00
11-01-2009	<u>\$ 237,934.00</u>	<u>\$ 35,667.00</u>	<u>\$ 0.00</u>	<u>\$ 273,601.00</u>	<u>*\$ 46,000.00</u>
Total	\$ 713,800.00	\$ 350,952.00	\$ 174,368.00	\$ 1,239,120.00	N/A Continuing

* Not Included in Cost Schedule.

** TBD Payment date will be ten (10) working days after Project Acceptance.

B. CURRENT ANNUAL RENEWAL FEE FOR CIS SYSTEM(S) AND HARDWARE TECHNOLOGY COMMENCING YEAR 2008-2009 DEPENDING ON THE DATE OF INSTALLATION

1.	CIS System Maintenance, Support, Enhancements, New Releases:	
	CAD, RMS, CPS, MCS, AVL:	\$ 34,000.00
2.	Hardware Technology- Diagnostic Support and Licenses Renewal/Monitoring:	<u>\$ 12,000.00</u>
	ANNUAL RENEWAL TOTAL	\$ 46,000.00

C. NETWORK TECHNOLOGY MAINTENANCE AND SUPPORT:

CIS has included 24 x 7 Maintenance and Support for the first year for \$12,000.00.

Current Annual Renewal Fee for the Network Technology Maintenance and Support of \$12,000.00 does not include the cost to purchase operating systems' upgrades and new releases.

ADDENDUM B

**DELIVERY SCHEDULE
PHASE 1**

The delivery schedule detailed below represents a minimum time estimate based on a current starting date. The average times experienced with users is nine (9) to twelve (12) months and is largely dependent on the number of agencies involved. The actual schedule will depend upon the actual date of receipt of order, and may be extended based on Users' schedules, technical problems and other factors beyond the control of CIS. Delivery of Special Program Products may extend the Schedule. The minimum thirty-six (36) estimated schedule below is After Receipt of Order (ARO):

<u>TASK</u>	<u>ARO</u>
1. Task 1-Documentation	8 weeks
2. Task 2-Special Program Products Generation	16 weeks
3. Task 3-Hardware Technology Specification, Procurement and Delivery to CIS	28 weeks
4. Task 4-Basic Program Products Generation	28 weeks
5. Task 5-Management Training, Orientation And System Acceptance	30 weeks
6. Task 6-Installation at User Site and Acceptance Verification	31 weeks
7. Task 7-Personnel Training	36 weeks
8. Task 8-Warranty, Maintenance and Support of CIS Systems is One (1) Year commencing on the Date of Installation of the Basic Program Products in Task 5.	
9. Task 9-Server Warranty/3 Year Maintenance and Technology Software Support and License Monitoring is one year commencing on the Date of Delivery to CIS.	

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**ADDENDUM C
STATEMENT OF WORK (SOW)**

1.0 GENERAL

This SOW details the services that will be performed by CIS in connection with products to be provided and the User's responsibilities related thereto under this agreement.

1.1 Deliverable Program Products

The Deliverables under this Agreement:

1.1.1 Basic Program Products

RMS
CAD
MCS

1.1.2 Special Program Products

Automatic Vehicle Location (AVL)
Image Gateway
CAD-State Interface
CAD-E911 Interface
CAD-MAP Centric Phase 1 and 2 Interface (CAM)
Map Centric Crime Analysis System (CAS)
Accident Interface
CRIMES Records Conversion
Ocala Incident Records Conversion

1.1.3 Other Program Products

Hardware Technology (Amendment 01)
Hardware Technology (Amendment 02)

1.1.4 Manuals

Security Manual
Code Table Manual
RMS Trainer Guide
RMS Operator Guide
MCS User Manual
CAD Trainer Guide
CAD Operator Guide
Geofile Manual
MCS Users Guide

1.2 Services

Service limitations are detailed in Paragraph 8.0.

1.2.1 Administrative Services

Project Coordinator

1.2.2 Delivery Services

Customization

Installation
Management Training and Orientation
Personnel Training

1.2.3 Warranty, Maintenance and Support

2.0 ADMINISTRATIVE SERVICES

CIS will provide administrative services for the CIS tasks in this SOW. CIS will appoint Jonathan Yefsky Project Leader (Supervisor) who will have responsibility for the administration and coordination of CIS' activities. Project leadership duties include:

- 2.1 Serve as primary contact person with the User.
- 2.2 With the User's Project Manager, discuss this Agreement, this Statement of Work, and the Change Order Procedures in the event the User requests changes that involve additional money and/or time.
- 2.3 Provide orientation for new CIS project team members.
- 2.4 Establish and administer CIS project work plans.
- 2.5 Provide brief email notices to User when certain tasks/events are to be scheduled as detailed in Paragraph 3.0 below.
- 2.6 Coordinate and Supervise CIS and Subcontractor Work On-Site.

3.0 DELIVERY TASKS

CIS will perform the following tasks under this Agreement, consisting of: (1) tasks which are normally required and incidental to CIS' preparation and delivery of system software, User orientation, testing, installation and training of its Systems, and (2) the delivery of Network Technology and any other products or services that may be added under the Change Order Procedures detailed in Paragraph 7.0 below.

3.1 TASK 1-DOCUMENTATION

- 3.1.1 CIS will provide the User with customization forms to enter data and requests for documentation.
- 3.1.2 Assist User by phone and one (1) on-site visit in fulfilling documentation requests. UCISO will schedule a conference including all Additional Users.
- 3.1.3 Review with User Documentation On-site for completion.
- 3.1.4 Review and document existing Users' operational methods.

This task is complete when CIS receives its required Documentation from the User. See Amendment 01 and Amendment 02 for Network Technology Delivery.

3.2 TASK 2-SPECIAL PROGRAM PRODUCTS GENERATION (AT CIS' SKOKIE, ILLINOIS SITE)

- CIS will initiate individual sub-tasks for preparation of the following:
- Automatic Vehicle Location (AVL)
- Image Gateway
- CAD-State Interface
- CAD-E911 Interface
- CAD-MAP Centric Phase 1 and 2 Interface (CAM)
- Map Centric Crime Analysis System (CAS)
- Accident Interface
- CRIMES Records Conversion
- Ocala Incident Records Conversion

Conversions (See Addenda for Specifications)

This task is complete when CIS generates the Special Program Products.

3.3 TASK 3- HARDWARE TECHNOLOGY SPECIFICATION PROCUREMENT AND DELIVERY

- 3.3.1 CIS based the Servers and related Systems Software capacity on the Workstation numbers (Desktop and Mobile Laptop) listed in Addendum A provided by Ocala.
- 3.3.2 CIS will confirm with Ocala that the Network Technology detailed in Amendment 01 and Amendment 02 may be scheduled for purchase and delivery to CIS.
- 3.3.3 CIS will stage the Network Technology at CIS.
- 3.3.4 CIS will ship the Network Technology to Ocala.
- 3.3.5 Ocala will confirm that the Ocala facility for the Network Technology is ready and complete as specified in Amendment 02, Paragraph 13.
- 3.3.6 CIS will Install, Test, and Certify at Ocala the Network Technology for Acceptance by Ocala.

This task is complete when Ocala accepts the Network Technology.

3.4 TASK 4-BASIC PROGRAM PRODUCTS GENERATION

- 3.4.1 Reformat User documentation into Code Tables.
- 3.4.2 Generate Systems for User on the CIS Servers.
- 3.4.3 Test User Systems.
- 3.4.4 Test User's Systems.
- 3.4.5 Enter sample User records and sample geofile records.

This task is complete when CIS generates the Systems.

**3.5 TASK 5-MANAGEMENT TRAINING, ORIENTATION AND SYSTEMS ACCEPTANCE
(AT THE SKOKIE, ILLINOIS SITE)**

3.5.1 Management Training and Orientation

3.5.1.1 Conduct Management Orientation and Training at CIS for User personnel.

3.5.1.2 Train User on Geobase preparation, Code Table Maintenance and Security.

3.5.1.3 Establish with User the plan for transition to the System(s).

3.5.2 Systems Acceptance

The Systems Acceptance of the Systems generated in Task 3 above will be conducted on a CIS Server and Work Station(s). CIS will conduct a functional demonstration of Basic Program Products in accordance with Addendum M(2) of this Agreement. Demonstration by CIS that the Basic Program Products are operational and function in accordance with Addendum M(2) shall constitute System Acceptance.

3.5.3 Special Program Products and Other Program Products

3.5.3.1 Special Program Products

3.5.3.2 Other Program Products

Other Program Product(s) are accepted in accordance with Amendment 1 and R(3).

3.5.4 Train User for On Site Readiness for On-Site Training.

3.5.4.1 Deliver a hard and soft copy of the Trainer Guide(s) and Operator Guide(s) for the System(s) for use in preparation of staff for on-site training.

This task is complete when CIS provides User two (2) days of training at CIS, Manuals and System Acceptance is conducted.

3.6 TASK 6-INSTALLATIONS AND SYSTEM ACCEPTANCE VERIFICATION

3.6.1 Initial Installation and Acceptance Verification

3.6.2 Installation

CIS will electronically install the System on the User's Servers on completion of Task 4 above.

3.6.3 Acceptance Verification

CIS will verify for the User that the System functions as Accepted at CIS.

This day is the Date of Installation of the System(s).

3.6.4 Final Installation

Final installation will take place by electronic download from CIS on the day prior to Task 6, On-Site Training detailed below. CIS will review the initial installation(s) and load any

updates that have been released during the time interval between the initial and the final installation.

This task is complete when the Program Products are installed and Acceptance is Verified.

3.7 TASK 7-ON-SITE AND PERSONNEL TRAINING

- 3.7.1 On-site training will commence after completion of Task 5 and when User can schedule its personnel for training. Upon installation on the User's Server at User's site, the User will have access to the Systems for the purpose of staff preparation for the on-site training. It is assumed that the User will elect to have personnel browse the new System(s) for four (4) or more weeks to gain familiarity with the software prior to the on-site training. Prior to scheduled training, CIS will verify the Systems are operational.

CIS will provide up to fifty-four (54) days of training on Systems for User personnel in up to group(s) of five (5) or seven (7) continuous days. Six (6) types of training modules can be provided as required by the User as follows:

System Manager
Records Supervisor
Records Operator/Patrol
CAD Supervisor
CAD Operator
MCS Trainer

- 3.7.2 The System Manager module varies from four (4) hours to eight (8) hours in length. All other modules are four (4) hours in length and may be attended by up to three (3) personnel per session. Sample Lesson Plans for modules are presented in Paragraph 6 below.
- 3.7.3 Additional training days require formal authorization by User and will be billed at \$1,200.00 per day plus Diem and Travel expenses. CIS can train 2 to 3 persons for records in four (4) hours. User shall estimate the number of actual days required and advise CIS to adjust the contract amount.
- 3.7.4 CIS will reset the database to remove practice records when the User advises CIS that the User will initiate "live" operations.

This task is complete upon CIS provision of required training for Users. Actual days will be adjusted to the Users' requirements and invoiced accordingly.

3.8 TASK 8-MAINTENANCE AND SUPPORT

One (1) year of maintenance and support commences on the Date of Installation of the Basic Program Products in Task 5 above.

3.9 TASK 9- NETWORK TECHNOLOGY

Server Warranty/ 3 year Maintenance starts on the Date of Delivery to CIS for staging. CIS Hardware Related Systems Support and License Monitoring starts on the Date of Delivery to the User.

4.0 USER RESPONSIBILITIES

User will be responsible for the following tasks:

4.1 PROJECT MANAGEMENT OF HARDWARE, NETWORK AND DATABASE IMPLEMENTATION

Project management tasks in this Paragraph apply to Amendment 02 and any other hardware, network, local LAN workstations, printers and software that is provided by the User from any other vendor(s). Obtain server, workstation, database and printer requirements from CIS. User shall dedicate Host System Servers provided by CIS to the CIS System(s) and exclude other applications. CIS will maintain the SQL database.

User will manage the performance in connection with hardware, software and services in any other vendor 's Statement of Work. Included in this responsibility, User will facilitate direct contact between CIS and Vendors as required. User will coordinate the following activity:

- 4.1.1 Provide CIS up-to-date User facility and hardware information to enable CIS' access to functional, operable workstation hardware and communications networks to remote sites at User site.
- 4.1.2 Provide CIS with copies of any reports and/or documentation that involves CIS.

4.2 CIS PROJECT

- 4.2.1 Purchase of all necessary equipment, software, materials, parts, installations, labor and services to provide a fully functional and operational computer system facility and network meeting all applicable CIS and Manufacturer and industry standards and codes with the capacity to receive the installation of CIS Program Products and provide support of User's operational needs.
- 4.2.2 Ocala Police Department shall assign a System Manager to serve as a Project Manager and a System Manager upon installation of the CIS Program Products and Network Technology. The Project Manager and System Manager will be the principal point of contact between CIS and the User.

Each Additional User shall assign a Principal Contact for CIS. Ocala Police Department shall be responsible for the performance of the Additional Users under the Agreement.
- 4.2.3 Provide User documentation as required in CIS Task 1 above.
- 4.2.4 Provide User management level personnel at CIS at User's expense for Management Training as required in CIS Task 4 above. Estimate hotel rooms at \$ 130.00 per day.
- 4.2.5 **USERS WILL BE RESPONSIBLE FOR ANY TRAVEL AND DIEM EXPENSES FOR USERS' STAFF DURING THE COURSE OF THIS PROJECT.**
- 4.2.6 Schedule and prepare User personnel for on-site training as required in CIS Task 6 above.
- 4.2.7 Deliver to CIS with any Development Environments and/or Hardware as specified in the applicable Addendum.

- 4.2.8 Contract on-site Users' LAN and Network WAN maintenance and support and/or train staff for this purpose.

5.0 ESTIMATED SCHEDULE

CIS will commence performance of this Statement of Work within three (3) weeks after CIS receives an executed Agreement and Purchase Order. CIS will perform the tasks in accordance with the following estimated schedule relative to the availability date of the proposed System(s) as detailed in Addendum B. The following is the estimated 26 week schedule for the tasks in Section 3.0. Delivery of Special Program Products may extend the Schedule.

5.1 TASK 1-DOCUMENTATION

Documentation commences upon contract start and generally takes eight (8) weeks in a larger agency to complete. Actual time depends largely on the User.

5.2 TASK 2-SPECIAL PROGRAM PRODUCTS GENERATION

Development of each conversion is estimated at sixteen (16) or more weeks after receipt of documentation and specified files from the User agency. See applicable Addenda details. Actual start will commence after Ocala "goes into live operations" and enters no more records or updates to their existing system(s).

5.3 TASK 3- HARDWARE TECHNOLOGY SPECIFICATION, PROCUREMENT AND DELIVERY

The cycle of specifications, purchase staging at CIS, delivery to Ocala for uninstallation, test and acceptance will be timed to be completed just prior to Task 5 below. This approach will minimize the hardware idle time and take advantage of any new releases. The phase is estimate at 14 weeks.

5.4 TASK 4-PROGRAM PRODUCTS GENERATION

Generation by CIS commences after completion of Task 1 and Task 2 and takes twelve (12) weeks. Task 3 will start after Task 1 if delayed delivery of conversion is authorized.

5.5 TASK 5-MANAGEMENT TRAINING, ORIENTATION AND SYSTEM ACCEPTANCE

Management training and orientation commences after system generation in Task 3 or after the hardware systems (Network Technology, User Network Connectivity and Users' Local LANs, Workstations and Printers) are installed and fully operational, whichever is later. For planning purposes, two (2) weeks will be allotted for this task although the User may have a scheduling problem.

5.6 TASK 6-ON-SITE INSTALLATION AND ACCEPTANCE VERIFICATION

System installation and Acceptance Verification at the User site will be one (1) week after Task 4.

5.7 TASK 7-ON-SITE TRAINING

On-site training will commence when User has prepared the System and can schedule its personnel for training and complete User System preparation subsequent to Task 4 and Task 5 above. User System preparation includes completion of the Geofile, Security and Code Table entries. The User System preparation extends from several weeks to months depending on resources the User can apply to this User task. It is assumed and important that the User(s) will elect to have personnel enter test records and browse the new System(s) for at least two (2) or more weeks to gain familiarity with the software as preparation prior to the on-site training.

5.8 TASK 8-ONE (1) YEAR MAINTENANCE AND SUPPORT

The one (1) year warranty, maintenance and support period commences upon the Project Acceptance Date of the Basic Program Products. Network Technology warranty/maintenance period commences upon delivery to CIS.

6.0 CIS LESSON PLANS

The following training modules are available:

- System Manager
- Records Supervisor
- Records Operator/Patrol Officer
- CAD Supervisor
- CAD Operator
- MCS Trainer

The lesson plans detailed below are general. These Plans may be amended during the course of the project. The actual course content will vary according to the actual System(s) modules used by the personnel being trained.

6.1 SYSTEM MANAGER LESSON PLAN

6.1.1 HARDWARE SYSTEM SECURITY

A. System Server Security

- ◆ Restrictions on Systems Software Changes
- ◆ Limiting Connectivity
- ◆ Restricting Server(s) to CIS System

B. System Sign-On Security

- ◆ System Access Based On Profile
- ◆ System Access Menus
- ◆ Examine menus and options as related to the individual job function
- ◆ Individual vs. Group Profiles

6.1.2 CIS MSS SECURITY

A. Security

- ◆ Individual vs. Group Profiles
- ◆ Access to CAD
- ◆ Access to Modules/Tabs

B. Drill Manager until comfortable

6.1.3 TABLE MAINTENANCE

A. Do entry of new codes/descriptions

B. Do description change

- ◆ Drill until competent

C. Discuss ramifications of removing/changing codes/description

- ◆ Once in table, should not be taken out/change description
- ◆ Many records already dependent on code/description
- ◆ "Reports/Special Searches" or no description show on displays/printouts

6.1.4 BACK UP OF SYSTEM/DATA FILES

A. Discuss Frequency

B. Discuss archival

C. Do back up to illustrate ease

6.1.5 PTF PROCEDURE

- A. Explain electronic procedure
- B. Unless emergency, PTFs will be downloaded during "Normal Business Hours"
 - ◆ Call CIS first
 - ◆ Insure support personnel will be available in case of trouble
- C. Check with CIS first on Operating System PTF's/Upgrade before purchase. Serious problems may result with any Operating System changes not authorized by CIS.

6.1.6 NEW RELEASES

- A. Explain new releases will be electronic
- B. Manual Updates
 - ◆ Updates will be electronic and require that the agency edit the new update to include its own procedures.

6.1.7 HARDWARE ISSUES

6.1.8 TELEPHONE MAINTENANCE

- A. Form
- B. Support
- C. Day/Night Number
 - ◆ Emergency only services after regular business hours
- D. Procedure
 - ◆ Activity at time of problem
 - ◆ Error Messages

6.1.9 EMERGENCY PREPAREDNESS

- A. System Back-ups
- B. Emergency Numbers
 - ◆ System Managers Number(s)
 - ◆ Hardware Problems
 - ◆ CIS Number-Software Problems
 - ◆ Master Security Documents

6.2 RECORDS SUPERVISOR LESSON PLAN

6.2.1 INTRODUCTION

- A. System Security/Sign On Procedure
- B. Explain Menu Options as they pertain to job function
- C. RMS Security/Sign On Procedure
- D. Explain Window Menu Bar
- E. Explanation of Modules/Tabs
- F. Explanation of Menu Box

6.2.2 RMS TRAINER GUIDE AND OPERATOR GUIDE

- A. Show the Manuals and explain how organized

6.2.3 DATA ENTRY TRAINING

- ◆ Use the Trainer Guide to train with the student using the Operator

Guide.

6.2.4 DISCUSS RMS MANAGEMENT

A. Tables, especially IBR Tables

B. Monthly NIBRS Reports

6.3 RECORDS OPERATOR LESSON PLAN

6.3.1 INTRODUCTION

A. System Security/Sign On Procedure

B. Explain Menu Options as they pertain to job function

C. RMS Security/Sign on Procedure

D. Explain Window Menu Bar

E. Explanation of other Modules/Tabs

F. Explain Menu Box

6.3.2 DATA ENTRY

A. IBR Menu

1. Explain Tab Data Organization

B. Data Entry

1. Use/Demo get CFS

a. Explain new Incident entry at this point instead of from dispatch

2. Field by Field entry

a. Intro "HELP" function

b. Intro Tab Navigation

3. Explain NIBR, State and Local Incident Selection

4. Explain Administration

5. Explain Offense

6. Explain Victim

7. Explain Offender

8. Explain Property

9. Explain Vehicle

10. Explain Arrest

11. Explain Witness/Contact

6.3.3 SEARCH MENU

A. Search by Name

1. Selecting a record to import data

2. Selecting a record to view/update

3. Selecting a case to view/update

B. Search by Incident #

1. Selecting record to view/update

2. Selecting case to view/update

C. Search by Case #

1. Selecting records to view/update

2. Selecting Inc # to view/update

6.4 DISPATCH SUPERVISOR LESSON PLAN

6.4.1 INTRODUCTION

- A. System Security/Sign On Procedure
- B. Explain CAD Workstation Personality
- C. Explain Configuration of CAD Screen Windows

6.4.2 MANUALS

- A. Review CAD Trainer Guide and Operator Guide. Explain how organized.

6.4.3 DATA ENTRY TRAINING

- A. Use Trainer Guide to train with student using the Operator Guide.

6.4.4 DISCUSS IMPACTS

- A. Tables
- B. Geofile
- C. E911
- D. Premise File
- E. Name Search
- F. Location Search

6.4.5 TELEPHONE MAINTENANCE

- A. Day/Night Number
- B. Form
- C. Procedure

6.5 DISPATCHER LESSON PLAN

6.5.1 INTRODUCTION

- A. Security/Sign On Procedure
- B. Explain Menu Options as they pertain to job function
- C. Explain Window Menu Bar
- D. Explanation of other Modules/Tabs
- E. Explain Menu Box

6.5.2 ACTUAL TRAINING

- A. Menu Bar
- B. Data Entry
 - 1. Explanation of Auto functions and prompts at top of screen showing which are enabled.
 - 2. Unit On/Off Duty
 - a. Importance of correct Agency assignment
 - b. Other prompts that appear on CAD Display
 - 3. Entry of Activity Code
 - a. Introduce "HELP" function
 - 4. GEOCAD Location Search
 - a. Explain need for consistency of entries
 - b. Alias Street Names

- c. Alias Common Place Names
- 5. Field by Field Data Entry
- 6. Save Record Function
 - a. Show/Explain Incident Display
- 7. Unit/Incident Update
 - a. Explain status codes
 - b. By Inc # (Status only change)
 - c. By Unit # only (Status only change)
- 8. Quick Entry
- 9. Incident Disposition
 - a. By Inc #
 - b. By Unit #
 - c. Intro Case # generator
- 10. Timer
 - a. Done from main screen
 - b. Done from Inc Update window
- 11. Inc Update
 - a. Intro Log
 - 1. Access either by Inc # or Unit #
 - 2. Auto adds Date, Time and Dispatcher
 - 3. Cannot be altered
 - b. Add/Review blotter
 - c. "Mass" status change
 - d. Switching unit and positions when "Primary" unit goes available and BU Unit(s) remain
- 12. Intro Multiple Dispatch
 - a. Explain separate Agency/Inc# counters
 - b. Will force "off duty" units "on duty"
- 13. Intro Alarm
 - a. Generates call info for CFS
 - 1. Pertinent info transfers to blotter
 - 2. Only need to manually enter Unit #
- 14. Intro Name Search
 - a. By Name Field on Data Entry Screen
- 15. Intro Unit # History
 - a. Explain/relate status codes to status codes used for Unit Updates
- 16. Intro E911
- C. Searches
 - 1. Explain/Use each search function
 - a. Selecting records from list
 - 2. Brief look at Cit, War and Arr to familiarize w/info on update screen and on short list
- D. Continued Drilling where time allows

6.5.3 EMERGENCY SUPPORT

- A. Day/Night Number
- B. Form
- C. Procedure

7.0 CHANGE ORDER PROCEDURE

Change Orders to the SOW may be requested at any time by either party to the Agreement. Since a Change Order could affect the price, schedule or other terms of the Agreement, both the User and CIS must approve each change before implementing the change.

This procedure will be used by User and CIS to control changes to the Statement of Work and changes to any previously approved deliverables.

- 7.1 All Change Order Requests will be submitted in writing by User. User will describe the change and include whatever rationale is applicable including marked up screens and reports.
- 7.2 CIS will respond with the estimated effect the change will have on the Statement of Work, price and delivery. If accepted by the User, CIS will prepare a formal specification for incorporation in the Change Order.
- 7.3 CIS does not warrant that it will accept any Change Order request. Only Change Orders that are consistent with CIS long term general enhancement goals for its Products will be considered by CIS. CIS will retain all rights and title to any software that may result from any Change Order.
- 7.3 Approved Change Orders will be incorporated into the Agreement through written change authorization, by both parties to this Agreement.

8.0 PRODUCT AND SERVICE LIMITATIONS

2.1 HARDWARE, SYSTEM SOFTWARE, NETWORK SOFTWARE AND DATABASE SUPPORT LIMITATIONS

CIS shall provide for installation, management and support of any hardware, network or database systems or applications or required to properly run CIS System(s).

8.2 GEOBASE FILES

The Geobase/CAD requires that the User's geobase data be entered into a Geofile. CIS will provide utility for that purpose and train User personnel for use of the utility. **CIS DOES NOT PROVIDE FOR DATA ENTRY OF SAID GEOFILE DATA.** CIS will provide a separate quotation for data entry services that are not scheduled in written amendment to this Agreement.

8.3 CONVERSION SERVICES

See Addendum T3(A) and T3(B).

8.4 HARDWARE

CIS DOES NOT PROVIDE FOR PURCHASE OR INSTALLATION OF SYSTEM OR NETWORK HARDWARE, INTER-CONNECTION OF DEVICES OR RELATED EQUIPMENT SERVICES OR SUPPORT UNDER THIS AGREEMENT UNLESS SCHEDULED IN AN AMENDMENT.

8.5 ENHANCEMENTS AND MODIFICATIONS

ENHANCEMENTS AND MODIFICATIONS OF THE SYSTEM AND COSTS THERETO ARE NOT PROVIDED UNDER SCHEDULE A OF THIS AGREEMENT. USER ACKNOWLEDGES THAT THIS AGREEMENT HAS BEEN EXECUTED WITHOUT ANY WARRANTY FOR DELIVERY OF FUTURE ENHANCEMENTS OR MODIFICATIONS.

8.6 NON-CIS PROGRAM PRODUCTS (OTHER PROGRAM PRODUCTS)

CIS DOES NOT PROVIDE SCHEDULED TRAINING, MAINTENANCE OR SUPPORT SERVICES FOR OTHER PRODUCTS FURNISHED UNDER THIS AGREEMENT UNLESS SCHEDULED IN AN AMENDMENT.

8.7 CONSULTING, ENGINEERING AND PROFESSIONAL SERVICES

CIS DOES NOT PROVIDE CONSULTING, ENGINEERING OR PROFESSIONAL SERVICES.

CIS provides only off-the-shelf Systems and the services incidental to the installation and training of said Systems.

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ADDENDUM D(2)

The Specifications detailed herein are subject to change without notice except as noted in the main body of this Agreement.

PART A-COMPUTER ASSISTED DISPATCH SYSTEM

1.0 COMPUTER ASSISTED DISPATCH (CAD) SYSTEM

1.1 Features and Functions

The principal CAD features are as follows:

- Windows E911 ANI/ALI Data
- *Automatic Entry of E911 ANI/ALI Data
- Automatic Incident Number Generation By Agency and Service
- Separate Incident Numbers for Police, Fire, EMS, Public Works
- Date and Time Stamps Transactions
- Name Check for Warrants
- Name Check for Priors
- Name Check for Court Orders
- Verifies Addresses
- Verifies Intersections
- Verifies Common Places
- Translates Alias Street Names
- Translates Alias Common Place Names
- Checks for Hazardous Locations
- Checks for Prior Incidents at Location
- Checks for Pending Incidents at Location
- Determine Police, Fire, EMS and Public Works Responses.
- Premise Response File
- *Displays Location on Map Systems
- Dispatches Police, Fire, EMS and Public Works from a Single or Multiple Workstations
- *Dispatches to Mobile Computers
- Provides Multiple Service Dispatch
- Displays Status of Incidents
- Displays Status of Police, Fire, EMS and Public Works Units
- Quick Entry Command Line Updates
- Quick Entry Command Line Traffic Stops
- *Image Enabled
- Integrated with CIS Records Management System (RMS)

* Requires CIS Interface

1.2 CAD REPORTS

1.2.1 CAD REPORTS

The CAD provides the following dispatch reports:

- Daily Summary
- Blotter By Agency
- Analysis By Day
- Analysis By Shift
- Officer Activity
- Officer Activity By Shift
- Unit Activity
- Unit History
- Radio Log

1.2.2 AD HOC REPORTS

CAD provides the following Ad Hoc reports that may be custom modified by the User:

Call For Service Analysis

- CFS03-Analysis By Agency
- CFS04-Analysis By Shift
- CFS10-Analysis By Activity-Hour
- CFS18-Analysis By Route/Beat-Hour
- CFS19-Analysis By FireBox-Hour
- CFS20-Analysis By EMS-Hour
- CFS21-Analysis By Activity-EMS
- CFS22-Analysis By Activity-FireBox
- CFS23-Analysis By Activity-Route/Beat
- CFS24-Analysis By Activity-Day

Call For Service Daily Summary

- CFS01-Daily Summary-Shift
- CFS11-Daily Summary-Activity
- CFS12-Daily Summary-Location
- CFS13-Daily Summary-Disposition
- CFS14-Daily Summary-How Receive

PART B-POLICE RECORDS MANAGEMENT SYSTEM (RMS)

1.1 RMS MODULES

1.1.1 Incident Reporting Modules

1. Administrative
2. Offense
3. Property
4. Vehicle Property
5. Victim
6. Offender
7. Arrest
8. Witness/Contact

1.1.2 General Incident Modules

9. Tow/Impound
10. Wants/Warrants
11. Court Order
12. Case Management
13. Citations
14. Pawn Shop
15. Alarm Census
16. Accident
17. Criminal Intelligence Database (CID)
18. Crime Analysis Module

1.2 CAD System Integration

RMS is integrated with the CIS CAD System. In the event that the CAD System is scheduled under this Agreement, the CAD data may be exported or imported into the RMS Administrative Module.

2.0 INCIDENT RECORDS SYSTEM

2.1 Reporting Systems

2.1.1 State Reporting

The Incident Modules will support the State Reporting:

- Summary Based (UCR)
- Incident Based (IBR)

2.1.2 State and Local Incidents (SLI)

2.1.3 IBR Reporting

The IBR Reporting Function is activated for agencies in States where IBR reporting is mandated. The IBR Reporting Function is customized to each State's requirements for data elements and reporting media.

2.1.3.1 IBR Data Elements

IBR contains at least fifty-two (52) FBI data elements plus any number of additional State mandated elements. User is responsible for acquiring specific training in IBR. CIS provides training limited to the functional use of the Incident System.

2.1.3.2 Validation Windows

Validation Windows are provided to assist the operator in entering valid data. Error messages are provided that reference State and/or FBI Error Report Messages.

2.1.4 UCR Reporting

The UCR Reporting Function is activated for agencies reporting summary based uniform crime reporting. The UCR reporting function is customized for each States requirements for format and reporting media.

2.1.5 State and Local Incidents (SLI)

The SLI Function is activated for both IBR and UCR reporting agencies. SLI enables the agency to enter and track state and local code violations that are not reportable under state and federal guidelines. The System will automatically remove SLI incidents from any IBR or UCR monthly reports to the State.

2.2 ADMINISTRATIVE MODULE

2.2.1 Function

The Administrative Module provides for entry of Calls For Service data and statistical data.

2.2.2 Reports

- Record Report
- Segment Report
- Incident Report

2.3 OFFENSE MODULE

2.3.1 Functions

The Offense Module provides for entry of each offense associated with an incident.

2.3.2 Disposition Tracking

Each offense is tracked through the justice system. Dispositions are provided for police, prosecutor, grand jury and court.

2.3.3 Reports

- Record Report
- Segment Report
- Incident Report

2.4 PROPERTY MODULE

The Property Module provides for entry of all non-vehicle property items associated with an incident:

2.4.1 Property Module Data Sets

- Property General
- Loss/Recovered
- Weapons
- Owner
- Owner Notification
- Evidence
- Chain of evidence
- Supervisory

2.4.2 Allowable Items

All property items may be entered without limitations with regard to number of items, types or offense. The State Reporting Programs will automatically adjust to the mandated reporting limits.

2.4.3 Evidence Submodule

The Evidence Submodule provides records for property storage, control and chain of evidence.

2.4.4 Reports

- Record Report
- Segment Report
- Incident Report

2.5 VEHICLE PROPERTY MODULE

The Vehicle Property Module provides for entry, tracking and reporting of vehicle information:

2.5.1 Vehicle Property Data Sets

- Vehicle
- Loss/Recovered
- Evidence
- Chain of Evidence
- Notifications
- Supervisory

2.5.2 Tow/Impound

The submodule provides for tow/impound of vehicles.

2.6 VICTIM MODULE

2.6.1 Function

The Victim Module provides for entry victim related data for all victims in a given incident.

2.6.2 Victim Data Sets

- Name
- Descriptors
- Address
- Employment
- School
- Gang Affiliation
- Clothing
- IBR

2.6.3 Victim Incident Data Sets

- Injuries
- Offenses
- Offenses By Offender(s)

- Relationship By Offender
- Missing Person
- Leoka

2.6.4 Reports

- Record Report
- Segment Report
- Incident Report

2.7 OFFENDER MODULE

2.7.1 Function

The Offender Module provides for entry of offender related data for all offenders in a given incident.

2.7.2 Offender Data Sets

The module provides for offender demographics keyed to given incidents as follows:

- Name
- Descriptors
- SMT
- Addresses
- Employment
- School
- Gang Affiliation
- Vehicle
- MO
- Weapons
- IBR
- Clothing
- Supervisory

2.7.3 Reports

- Record Report
- Segment Report
- Incident Report

2.8 ARREST

2.8.1 Function

The Arrest Module provides for entry of all arrests related to a given incident.

2.8.2 Arrestee Data Sets

- Name
- Sobriety/Rights
- Charges
- Booking
- Descriptors
- Addresses
- Employment
- School
- Gang Affiliation
- Relatives
- Release
- Location
- Vehicle
- Scars/Marks/Tattoos
- IBR
- Supervisory

2.8.3 Reports

- Record Report
- Segment Report
- Incident Report
- Arrest Listing

2.9 WITNESS/CONTACT MODULE

2.9.1 Function

The Witness/Contact Module provides for the entry of information regarding witnesses and contacts including informants related to a given incident/investigation.

2.9.2 Witness/Contact Data Sets

- Name/ID
- Descriptors
- Address
- Employment
- School
- Gang Affiliation
- Clothing
- Vehicle

2.9.3 Reports

- Record Report
- Segment Report
- Incident Report

3.0 WANTS/WARRANTS MODULE

3.1 Function

The Wants/Warrants Module provide for the entry and tracking wants and warrants issued by various agencies. Tracking includes NCIC and Warrant Service and service related data.

3.2 Person Data Sets

- Name/ID
- Descriptors
- Address
- Vehicle
- Employment
- School
- Vehicle
- Warning
- Offenses

3.3 Warrant Tracking Data Sets

- NCIC
- Server
- Service
- Served
- Cost

3.4 Reports

- Record Report
- Segment Report
- Incident Report
- Warrant List

4.0 COURT ORDER MODULE

4.1 Function

The Court Order Module provides for the entry and tracking of court issued orders of protection.

4.2 Defendant Data Sets

- Name/ID
- Descriptors
- Address
- Gang Affiliation

4.3 Victim Data Sets

- Name/ID
- Addresses (3)
- Order Provision (3)
- Order Reason

4.4 Reports

- Record Report
- Segment Report
- *Court Order List*

5.0 CASE MANAGEMENT MODULE

5.1 Function

The Case Management Module provides for the administration of investigations and tracking of cases through the criminal justice system.

5.2 Case Data Sets

- Agencies
- Solvability
- Defendants
- Offenses
- Solvability

5.3 Reports

- Record Report
- Segment Report
- Case Listing
- Investigators Listing
- Prosecutors Listing

6.0 CITATIONS MODULE

6.1 Function

The Citations Module provides for entry ticket date and tracking of dispositions.

6.2 Citation Data Sets

- Vehicle
- Citation
- Offense
- Booking
- Trial
- Supervisory
- Sobriety
- Collection
- Ordinance/Code
- Animal

6.3 Reports

- Record Reports
- Segment Reports
- Incident Reports

7.0 TRAFFIC ACCIDENT MODULE

7.1 Function

The Traffic Accident Module provides for entry of information on the location, circumstances, vehicles, persons, results and the agency's response to the accident.

7.2 Accident Data Sets

- Location
- Weather
- Road
- Vehicles
- Drivers
- Owners
- Passengers
- Pedestrians
- Witnesses
- Injury
- Fatalities
- Property Damage

- Citations
- Arrests
- Insurance
- Safety
- Casual
- Statistics

7.3 Reports

- Record Report
- Segment Report
- Accident Report

8.0 TOW/IMPOUND MODULE

8.1 Function

The Tow/Impound Module is integrated with the Vehicle Modules. The Tow Impound Module provides for the dispatch of towing service and the management, tracking and disposition of impounded vehicles.

8.2 Impound Data Sets

- Complaint
- Location
- Assignment

8.3 Impound Data Sets

- Vehicle
- Property
- Damage
- Driver
- Owner
- Disposition
- Fees
- Release

8.4 Reports

- Record Reports
- Segment Reports
- Incident Reports

9.0 PAWN SHOP MODULE

9.1 Function

The Pawn Shop Module provides for the registration of pawn shops and tracking of pawned property at each pawn shop.

9.2 Pawn Shop Data Sets

- Shop
- Location
- Owner

9.3 Pawn Ticket Data Sets

- Pawn Ticket
- Pawner
- Property

9.4 Reports

- Record Report
- Segment Report

10.0 ALARM/CENSUS MODULE

10.1 Function

The Alarm/Census Module provides for documenting commercial and private alarm systems and tracking incidents of alarms.

10.2 Census Data Sets

- Location
- Alarm Types
- Facility
- Occupants
- Keyholders

10.3 Alarm Data Sets

- Alarms
- Responses
- Fees

10.4 Reports

- Record Report
- Segment Report

11.0 CRIMINAL INTELLIGENCE DATABASE (CID)

11.1 Function

The CID Module provides for entry, maintenance and analysis of current and historical information of individuals. The CID Database supports search routines, involvement (rap sheet reports) and crime analysis. CID enables the import of CID Submodule data into applicable modules of RMS.

11.2 Person Demographic Data Sets

- Name
- IDs
- Descriptors
- Aliases
- Scars/Marks/Tattoos
- MOs
- Associates
- Addresses
- Telephones
- Weapons
- Firearms
- Employment
- Education
- Gang Affiliations
- Vehicles
- Criminal History Report

11.3 Reports

- Record Report
- Segment Report
- Incident Report
- Involvement Report

11.4 Crime Analysis

The Crime Analysis Module provides for entry of crime and person demographics to search all records entered in the data base. The search will present lists of suspects. The search list may be sequentially narrowed by adding additional parameters. Systems that have the Image Gateway may produce lineups.

12.0 Ad Hoc Reports

The following are the Ad Hoc Crystal Reports (Report Sheets) programmed into the System. These reports may be modified by the Users, saved and run as Custom reports:

Offense

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OFF01-Offense Disposition
OFF02-Offense Activity-Day
OFF04-Offense Disposition-MN
OFF05-Local Code

Property
PRP01-Property List

Vehicle
VEH01-Vehicle List

Arrest
ARR01-Arrest List
ARR02-Arrest List-Juvenile
ARR03-Arrest By Officer
ARR04-Arrest By Charge

Alarm
ALM01-HouseWatch List
ALM02-Alarm Received

Case Management
CAS01-Active Case Aging List
CAS02-Investigators Case List
CAS03-Prosecutors Case List

Court Order
COR01-Court Orders Defendant

Citation
CIT02-Citation List
CIT03-Citation by Officer
CIT04-Citation by Location
CIT05-Citation Collect Letter Parking

Warrant
WAR 01-Warrant List
WAR 02-Warrant List-Address Display

Geofile
GEO01-Geofile
GEO02-Alias
GEO03-Premise
GEO04-Common Name
GEO05-Intersection
GEO06-Hazard

ADDENDUM E(W)

CAD-E911 INTERFACE SPECIFICATIONS

1.0 ALI CONTROLLER SPECIFICATIONS

- 1.1 Operation of the E911 Interface is based on the User's ALI Controller's CAD Port producing ALI Messages conforming to the NENA Specifications and AT&T Standard Specifications for ALI Message Format and Protocol.
- 1.2 A Dispatcher shall have a unique Telephone Console ID denoted by Cn where n = 01, 02, 03 . . n.
- 1.3 A Dispatcher's Workstation shall have a unique Telephone Console ID equal to Cx where x = A, B, C .. x.
- 1.4 When a Dispatcher answers an E911 call at his Telephone Console, the ALI Controller will generate an ALI Message.
- 1.5 The E911 ALI Controller shall then forward the ALI Message to its CAD Port. The ALI Message will contain a tag for Cx to identify the Telephone Console that answered that Call.

2.0 CAD INTERFACE SPECIFICATIONS

- 2.1 The Dispatcher shall enter Dispatcher's Telephone Console ID on the CAD Screen during Sign on.
- 2.2 The Dispatcher shall create an E911 Call Window by a Click on the CAD Menu Bar.
- 2.3 The E911 Window shall provide a Queue for the Calls answered by that specific Dispatcher.
- 2.4 The E911 Interface enters the ALI Messages into the Queue and Call Window of the Calls answered by that Dispatcher.
- 2.5 When the Dispatcher Clicks on any Call listed on the E911 Call Window, the E911 Interface shall enter the ALI Name in the CAD Name Field and Address in the CAD Location Field. The Call will then be deleted from the Call List.
- 2.6 The Dispatcher may then edit the Name and Address entered in the CAD Fields.

- 2.7 The E911 Interface will attach the original ALI Message to Log of that CAD Record.

3.0 CIS RESPONSIBILITY

- 3.1 The E911 Interface software shall be loaded by CIS remotely on the User's Computer (Server).
- 3.2 No on-site installation is proposed.
- 3.3 CIS will provide telephone support to facilitate Paragraph 4.0 below.

4.0 USER RESPONSIBILITY

- 4.1 The User shall define one (1) Server Serial Port for connection to the User's ALI Controller. A Workstation may be used under special circumstances. Check with CIS.
- 4.2 The User shall provide a cable between the ALI Controller's CAD Port and above Serial Port.
- 4.3 User shall arrange for the ALI Controller's Installer to be on-site to configure the CAD Port and Cable Pins and Test the transmission of ALI Messages to the CAD. User shall schedule the Installer's on-site configuration and test with CIS for CIS to provide technical support by telephone.

INSTALLATION OF THE E911 INTERFACE REQUIRES COMPLIANCE BY THE USER WITH THE ABOVE PROCEDURE.

- 4.4 In the event that the ALI Message as displayed on the CAD Screen is not synchronized with the ALI Message Display, the User will be directed by CIS Support to a CIS Procedure that will record ALI Messages. The User shall then send the ALI Message records to CIS via e-mail. CIS shall then customize the E911 Interface to the local ALI Message Format and download the revised software to the User.

5.0 MAPPING FUNCTIONS

CAD-E911 Mapping Functions including Phase 2 Wireless requires an additional CAD-Map Interface (Addendum X(3) or latest). Check with CIS for availability.

ADDENDUM K (2)

AUTOMATED VEHICLE LOCATION (AVL) SYSTEM AND AVL INTERFACE

1.0 PURPOSE

This Addendum specifies the features and functions of the AVL System provided by the Subcontractor, the AVL Interface provided by CIS and related Contract Terms and Conditions (Terms and Conditions) including but not limited to Operational Specifications, Warranty, Maintenance, Support and Acceptance.

2.0 USER RESPONSIBILITY

- 2.1 User shall supply a wireless 1XRTT, CDMA System using Air Cards or equivalent, laptops, mounting hardware and all items as required and detailed hereinafter to support the Mobile Computer System (MCS) and AVL System.
- 2.2 User shall provide CIS with technical contact for the Wireless Network Provider.
- 2.3 The User shall supply any required Wireless hardware/network for CIS test purposes upon CIS request.
- 2.4 The User shall supply two (2) User laptops during Task 2 (Addendum C, Paragraph 3.2 above) with Wireless CDMA cards for test purposes only, to be returned to User upon completion of said tests.
- 2.5 User shall supply enclosed and secured facility for installation of the CIS proposed AVL System and Services.

3.0 AVL INTERFACE FEATURES

The AVL Interface, in conjunction with the CIS CAD-Map Centric Phase 2 Wireless Interface will pin map Unit locations provided by the AVL System detailed in Paragraph 4.0 below on the User's ESRI Map.

4.0 AVL SYSTEM

- 4.1 CompassCom will furnish the AVL System detailed in Attachments 1, 2 and 3 hereto (Customer Documents), under a Subcontract with CIS as an option elected by User.
- 4.2 The operational features and functions are detailed in K(2) Attachment 3 below.

- 4.3 The AVL System Hardware is detailed in Addendum A Schedule 1 and Attachments 1 and 3 hereto.
- 4.4 The Statement of Work provided by the subcontractor is detailed in Attachment 2 hereto.
- 4.5 Acceptance of the AVL System is specified in Addendum R (3) and Attachment 2 hereto.
- 4.6 CompassCom will supply all maintenance and support for the AVL System limited to 8:00 A.M. to 5:00 P.M., Monday through Friday.

5.0 AVL TERMS AND CONDITIONS OF SALE

Under this Agreement, CIS will provide a Subcontract to CompassCom Corporation (Subcontractor) to provide the AVL System.

- 5.1 User agrees that upon delivery to CIS or Users, whichever event is first, title to and risk of loss for any delivered AVL computer hardware, including manufacturers warranty, maintenance and support provisions, shall pass through to User.
- 5.2 It is understood and acknowledged by the User that CIS and the Subcontractor are independent corporations acting as Contractor and Subcontractor respectively.
- 5.3 The obligations and responsibilities of the User including payments are detailed in this Addendum K(2) and Addendum R(3) . User agrees to pay CIS for products and services detailed in Addendum A, Paragraph A hereto. Payment(s) is due upon receipt of invoice(s) from CIS and in the manner specified in Paragraph B of Addendum A of this Agreement. Adjustment of Fees for hardware and software items deleted by User shall be subject to: (1), manufacturer's return policy (2), restocking fee, (3) shipping and handling costs and (4), reduction based on Subcontractor's cost allocations.
- 5.4 User agrees that payment by User of any CIS invoice shall indicate that User has accepted the products and/or services on said invoice.
- 5.5 User agrees to be responsible for and to pay any State of Florida Taxes including any State and Local applicable to the products scheduled in the Customer Documents. Any such payments by User are separate and apart from the amounts scheduled for payment to CIS.
- 5.6 User agrees to pursue all maintenance, support and warranty services directly with the Subcontractor as scheduled in the Customer

Documents. User agrees that CIS shall not be responsible for any warranty, support or maintenance services under this Amendment.

In the event of any dispute regarding the Subcontractor's and/or manufacturer's warranty, maintenance or support or any other claim regarding Subcontractor's delivered products or services or performance or non-performance, User agrees to pursue its resolution outside this Agreement directly with the Subcontractor and/or manufacturer.

In order to achieve this end, to the extent that User and Subcontractor have any limits to their privity of contract with each other, User shall be considered a third party beneficiary of any agreements between Subcontractor and CIS with respect to any obligations of Subcontractor related to User.

In addition, Subcontractor shall be considered a third party beneficiary of the Subcontract in order to enforce collection against User in event of User's failure to pay the amounts due for Subcontractor's products and services.

- 5.7 User agrees to pay CIS for Subcontractor products and services delivered in accordance with the Customer Documents despite any problem User has with CIS' performance (as opposed to Subcontractor's performance) under this Agreement.
- 5.8 CIS and User agree that any dispute or course of action of this Addendum does not in any way affect the obligations of CIS or User under this Agreement, or any other amendment thereto.
- 5.9 User agrees that the sole warranty for any given hardware or software product detailed in the Customer Documents is the published warranty of: (1), the manufacturer of that given hardware or software product and (2), this Agreement.
- 5.10 All other terms and conditions of this Agreement including Warranty and Limitation of Liability not in conflict with the terms of the Paragraph 5.0 shall apply to the AVL System furnished under the Addendum K(2).

Attachments: K(2) Attachments 1,2 and 3 (Customer Documents)

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ADDENDUM M (2)

SYSTEM(S) ACCEPTANCE PROCEDURE

Acceptance of the System(s) Basic Program Product(s) licensed in this Agreement shall be based solely on substantial compliance with the Specifications set forth in Addendum D and other applicable Addenda to this Agreement as specified on Page 1 therein. CIS will demonstrate to the User at CIS that the System(s) prepared by CIS for the User substantially complies with the Specifications set forth in said Addendum D and other applicable Addenda to this Agreement. System(s) Acceptance Procedure will be conducted at the Ocala Police Department on Ocala Police Department Server(s) and Workstation(s). Said demonstration for the User that the System(s) substantially complies with said Addendum D and other applicable Addenda shall constitute Acceptance of the System(s) by the User. User shall acknowledge in writing Acceptance of the System(s) upon said demonstration. Thereafter Project Acceptance shall occur after ninety (90) days of operation in a real Ocala Police Department production environment with no documented errors from the date of initial usage in the production environment.

Enhancements and modifications to the System(s), Special Program Products, Other Program Products and Other Products as specified therein are included from this System Acceptance Procedure and shall bear on User's Acceptance and payment(s) for the Basic Program Products set forth in Addendum A.

The acceptance procedures for Special Program Products and Other Program Products are set forth in the applicable Addendum R(2).

The acceptance procedures for Other Products are set forth in the applicable amendment for the given Other Product.

If the System(s), Special Program Products, Other Program Products and Other Products are not Accepted, then User shall not be obligated to pay any funds to CIS pursuant to this Agreement and any payments made shall be refunded to User and User shall return to CIS all software, programs and equipment purchased from CIS.

ADDENDUM P (3) ACCIDENT INTERFACE

1.0 SCOPE

CIS will provide an Accident Interface that will import Accident Data gathered by the Ocala Police Department using a Third Party Vendor's Accident Reporting System (APR).

2.0 USER RESPONSIBILITY

- 2.1 User will provide a copy of APR Software for use by CIS as a test environment during the development of the Accident Interface.
- 2.2 APR Vendor to provide Ocala with software on the APR Server that will have a dedicated Shared Folder for the purpose of receiving files of new APR Accident Reports generated by the Ocala Police Department.
- 2.3 Ocala will facilitate contact between the APR Vendor and CIS for the purpose of support with questions regarding functionality of the APR and receiving from CIS the field formatted file information specified by CIS.
- 2.4 Each APR Accident Report must be complete prior to transmission of its file to the shared folder. Any second transmission of the same file number will be rejected by the CIS Interface Software.

3.0 CIS RESPONSIBILITY

- 3.1 CIS will develop Interface Software that will operate on the CIS provided Network Technology.
- 3.2 The Interface Software will monitor the APR Shared Folder on the specified server dedicated to the APR server.
- 3.3 The Interface Software will import new Accident Reports into the CIS Accident Module of the CIS Records Management System.
- 3.4 Data Elements that occur in both the CIS System and APR will be imported directly to the CIS data elements. Other data element not occurring in the CIS System will be imported into the CIS Custom Defined Fields or in logs of the Accident Module.

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ADDENDUM P (5)

MOBILE COMPUTER SYSTEM (MCS)

1.0 GENERAL

CIS will furnish the MCS for use with the User's Wireless System (CDPD, CDMA, DataRadio, Ip Mobile with minimum bandwidths of 19.2 KBPS). The MCS Software will consist of the following:

- MCS Server Software
- MCS CAD Mobile Client Software
- MCS RMS Mobile Client Software

2.0 USER FURNISHED EQUIPMENT AND INSTALLATION

2.1 Mobile LapTop (MLT)

2.1.1 The recommended Mobile Lap Top (MLT) specifications are as follows:

- Processor: Pentium M Mobile
- RAM: 512 MB
- DISC: 2 GB
- Windows 2000/XP Operating System
- Wireless Wide-Band Modem (High Power, Trunk Mount)
- NIC Available
- CD ROM Available
- Touch Screen
- Designed for rough use
- MS Word

2.1.2 The recommended Lap Top is hardened for public safety use such as Panasonic Model 29.

2.1.3 User will furnish CIS with a User's MLT for installation, verification, test, and User Training at CIS.

2.1.4 CIS will confirm to User that User's furnished MLT is compatible with the CIS MCS and in accordance with CIS furnished specifications.

2.2 Wireless Network (Network)

2.2.1 Network Provider

User will furnish an Ip Network with at least 19.2 KBPS. CIS currently has systems using Ip MobileNet, DataRadio and Sprint (CDPD and CDMA). User will check with CIS regarding other networks. CIS will require User to furnish local contact information of vendor of any anticipated network.

2.3 MCS STATE (CJIS/NCIC) INTERFACE

2.3.1 State Specifications

User will furnish State NCIC/CJIS Specifications and contact information connectivity and interface client for CIS connection.

2.3.2 Server

User will be responsible for all costs and labor for Server that will interface with the MCS Server and the State.

2.4 MCS Server

User will furnish Server for the MCS. Check with CIS for specifications applicable to the number of Mobiles initially and anticipated.

3.0 MCS MOBILE TRANSACTIONS

Features marked with "*" also require User purchase of CIS Records Management System (RMS).

3.1 MCS CAD Mobile

The following Transactions are provided for MCS Mobiles Licensed by
purchase of MCS CAD Mobile Software:

- CAD Dispatches to Mobile, Text Displayed and Computer Voiced
- Touch and Command Key enables Repeat of the Computer Voiced Dispatch
- Mobile Status to CAD
- Mobile Disposition to CAD
- Mobile Traffic Stop to CAD
- CAD Message to Mobile
- Mobile Message to CAD
- Mobile Message to Mobile
- Mobile Hot File Inquiry to State NCIC: Person, Vehicle License and

- Driver License Registrations
- State NCIC Response to Mobile
- Mobile RMS Name Inquiry to RMS
- RMS Record Lists Response to Mobile

3.2 MCS RMS Mobile Field (FBR)

The following Transactions are provided for MCS Mobiles Licensed by purchase of MCS RMS Mobile Software:

- Mobile RMS Text Reports to RMS
- Mobile RMS Record Reports to RMS
- Mobile RMS Screen and Fields on Mobile are similar to RMS Screens and Fields at the Station
- Mobile RMS Fields' Edits duplicate RMS Fields' Edits at the Station
- Mobile RMS Functions duplicate many of the RMS functions at the Station.
- Mobile RMS Features do not include direct access to operate the RMS System or to the RMS Records.
- Direct Access to System Sign-on requires Terminal Services or Citrix Server subject to DPS Guidelines and is scheduled separately if provided by CIS.

3.3 Mobile Record Recall

Mobile Operator may recall any Record entered by that Operator during a Single sign-on (tour of duty) and modify or add additional data. Any said modification of previously entered data to that given Record will overwrite the previously transmitted Record when retransmitted.

3.4 MCS Server Mobile Message Transaction Validation

The MCS Server will check each Mobile message transmission for errors. Messages with errors will be marked with a Red Dot at the Mobile and will be rejected at the MCS Server. The sending Mobile will then be polled by the Server a preset number of times to retransmit said messages with errors. Error free Messages will be marked with a Green Dot at the Mobile and will be merged directly with the database at the CAD/RMS Server.

3.5 MCS Server Mobile Message Field Report Log

A Mobile Field Report Log will be provided at MCS Server. The Log may be accessed by personnel to view Records.

3.6 Mobile Operator LapTop Interface

The following Windows appear on the Mobile LapTop (MLT) in the following order when the Operator first accesses the MCS:

- Wireless Watcher Windows
- Windows Desk Top Windows
- CIS Log On Windows
- CIS MCS Windows

3.6.1 Wireless Watcher Window

The Wireless Watcher (Watcher) Window provides the Operator with either a "RED" or "GREEN" indicator of Wireless Network availability and the Signal Level when data is available from the Wireless Modem. A Signal Level greater than -100 dbm is required for operation.

The Watcher Window must be minimized by the Operator to expose the entire Windows Desk Top Screen.

3.6.2 Windows Desk Top (WDT) Window

The WDT Window contains ICONS of the various MCS Application. The Operator would select the MCS ICON for normal patrol operation.

3.6.3 MCS Log On Window

The Log On Window will appear. The Operator must Log On.

3.6.4 Mobile MLT Screen

The Mobile Screen provides the Operator access to all MCS Windows' functions detailed in Paragraph 6.0 below.

The Operator's functional interface to said MCS functions are provided by:

- Function Key
- Mouse
- Clicks
- Touch (Touch Screen MLT required)

3.7 MOBILE RECORD DOWNLOAD TO MCS HOST

Transactions are stored on disc. Three (3) download options are as follows:

- Wireless
- Diskette/CD
- LAN

4.0 MOBILE CAD TRANSACTIONS

The following Transactions are provided for MCS Mobiles Licensed for CAD by

purchase of MCS CAD Mobile Software:

- CAD Dispatches to Mobile, Text Displayed and Computer Voiced
- Touch and Command Key enables Repeat of the Computer Voiced Dispatch
- Mobile Status to CAD
- Mobile Disposition to CAD
- Mobile Traffic Stop to CAD
- CAD Message to Mobile
- Mobile Message to CAD
- Mobile Message to Mobile
- Mobile Hot File Person and Vehicle and Driver and Vehicle License Registrations Inquiry to State NCIC
- State NCIC Response to Mobile
- *Mobile RMS Name Inquiry to RMS
- *RMS Record Lists Response to Mobile

4.1 CAD Transaction Data

4.1.1 CAD to Mobile Dispatch (Text and Computer Voiced)

The MLT display of a Dispatch will contain the following:

- Agency/Incident Number
- Date/Time
- Activity/Priority
- Location
- Unit(s) Assigned
- Complainant
- Geofile Hazards
- Blotter

- Premise File

4.1.2 CAD to Mobile Text Messages

Four (4) Line by 40 Character Message

4.1.3 Mobile Text Messages to CAD

Eight (8) Line by 40 Character Message

4.1.4 Mobile Unit Status Entry To CAD

- Available
- En Route
- At Scene
- Emergency

4.1.5 Mobile Dispatch Entry To CAD

- Traffic Stop CFS
- Dispatch Disposition/with Remarks

*** 4.2 MOBILE INQUIRIES TO RMS**

4.2.1 Mobile Master Name Inquiry (MNI)

4.2.1.1 Inquiry

Inquiry Selection By Module (Calls For Service, Incident Modules, Wants/Warrant, Court Order, Vehicles, etc.).

4.2.1.2 Response

MNI Listing of Prior Incident Records in selected Module(s). No actual Records are sent to Mobile.

4.2.2 Master Location Inquiry (MLI) to RMS

4.2.2.1 Inquiry Conditions

4.2.2.1.1 Inquiry Selection by Address or Common Place

4.2.2.2 Response

MLI Listing of Prior Incident Records at location. No actual Records are sent to Mobile.

4.3 RMS Image to Mobile

RMS Operator may select the Image on a given Record and initiate a transmission of the Image on said Record to a selected Mobile.

***5.0 MOBILE RMS FOR RECORDS ENTRY**

The following specifications apply to MCS Mobiles Licensed for RMS by purchase of MCS RMS Mobile Software.

5.1 Mobile RMS Record Entry

5.1.1 CAD-RMS Data Import

The Import Function will provide for certain CAD Data to be imported into an Administration Module Record with the Agency/Incident Number of the CAD Record.

5.1.2 RMS Administrative Record

The RMS Administrative Record will import CAD data including the Complainant Name and Address Data.

5.1.3 Other RMS Modules

When the Operator posts (saves) the Administrative Segment, he may then select any other Incident Module for entry.

5.1.4 RMS Text Reports

Text Reports that are entered without prior entry of an Administrative Record will be held by the MCS Server until an Administrative Record has been entered at the Mobile or at the RMS Host.

5.1.5 Mobile RMS Record Data Entry Functionality

Mobile RMS Record Data Entry functionality is similar to Record Data Entry directly on the RMS Host.

5.2 RMS Field Based Reports- Incident Modules

Field Reports may be entered in the following RMS modules:

- Administrative
- Offense
- Victim
- Offender

- Arrest
- Witness/Contact
- Property
- Vehicle
- Tow/Impound
- Citations

5.3 RMS Text Field Reports

Text reports may be entered with or without entry of data in the above Incident Modules.

6.0 LIMITATIONS

6.1 Features

Certain features and functions detailed in 4.0 and 5.0 may not be available for the current version of the User's System, Windows, MLT or Wireless. Check with CIS for availability.

6.2 Performance

Performance, including response time is a function of User's hardware and wireless network or common carrier communications network and is outside the scope of the CIS MCS Software furnished hereinunder. User will, at his own cost, purchase any hardware and software necessary to achieve and maintain User's desired performance within the limitations imposed by said hardware, including without limitation of MCS Servers and LapTops and wireless network.

7.0 INSTALLATION AND USER RESPONSIBILITY

7.1 MCS Server

The MCS Server Software furnished hereinunder is electronically installed remotely by CIS. Any on-site installation requested by User not specifically scheduled in this Amendment will be billed at \$ 1,200.00 per day plus expenses. CIS will provide an Installation CD for the User to install the MCS Clients on the User's MLTs.

7.2 MLT Synchronization with RMS/CAD Server

User is responsible for installation of the MCS RMS and/or CAD Clients on the Users MLTs. Each new CIS Systems Version Release shall require the User to upload the new Version to the MLTs whether or not

any changes have been made to the MCS software with the Version.
User is responsible for updating MLT Code Tables on all MLTs with any
Code Table updates on the RMS/CAD Server.

rmsdoc.addenda: mcs p(5)9-16-04
2-13-04 R. 2-3-06

ADDENDUM R (3)
**ACCEPTANCE PROCEDURES FOR SPECIAL PROGRAM PRODUCTS AND
OTHER PROGRAM PRODUCTS**

1.0 SPECIAL PROGRAM PRODUCTS

1.1 ACCEPTANCE

Acceptance of a Special Program Product shall be based solely on substantial compliance with the applicable Addenda listed on Page 1 of the Agreement, or as set forth in any Amendment to the Agreement, or as set forth in specifications in any Amendment to the Agreement as applicable. CIS will demonstrate that the Special Program Product substantially complies with the Specifications set forth. Said demonstrations that the Special Program Product substantially complies with the applicable Addenda shall constitute acceptance of the Special Program Product by the User. The System(s) Acceptance Procedure will be conducted in Two (2) Steps. The First Step will be conducted on the CIS Server(s) and Workstation(s) at CIS. The Second Step is Acceptance Verification and will be conducted remotely on User's Server and Workstation(s) at the time of Initial Delivery.

User shall acknowledge User's Systems Acceptance in writing at the times of Systems Acceptance at CIS in Step 1 and Initial Delivery in Step 2.

1.2 FAILURE TO ACCEPT

In the event that a given Special Program Product is not in substantial compliance with the applicable Addenda, User may reject said Special Program Product. If User rejects said Program Product under the provisions of Paragraph 1.1 above and CIS fails to cure the lack of compliance within ninety (90) days, then CIS shall refund the money received by CIS for that given Special Program Product. The User agrees that the User's recourse for rejection of a given Special Program Product shall be the refund of any money paid to CIS for that Special Program Product and that Special Program Product shall then be deleted from the Agreement and User's Computer or alternatively rejection of the entire CIS System(s) and products and a full refund of Users money for the CIS Sytems(s) and products paid for.

2.0 OTHER PROGRAM PRODUCTS

Other Program Product(s) consist of hardware and/or software and services supplied by other vendor(s) under separate vendor's license

agreement(s) between the vendor and the User. The terms and conditions of the sale, acceptance, warranty, maintenance and support, are given in said vendor's license agreement. The User agrees that CIS' sole responsibility is to manage the transfer of User's funds received by CIS for payment to the vendor. The User will pay the vendor directly for maintenance and support beyond the vendor's initial warranty period unless scheduled for payment to CIS.

3.0 FAILURE TO DELIVER SPECIAL PROGRAM PRODUCTS AND OTHER PROGRAM PRODUCTS.

In the event CIS determines that any Special Program Product or Other Program Product is unreasonable for CIS to provide, CIS may delete said Special Program Product or Other Program Product from the Agreement. In that event, CIS shall then delete any such product from the Agreement and refund any money paid to CIS for said deleted product. Deletion of any Special Program Product or Other Program Product shall not bear on the User's acceptance and payment for any Basic Program Product or any other Special Program Product or Other Program Product.

4.0 OBLIGATIONS

User acknowledges that user has entered into this agreement with the understanding that any or all of the Special Program Products and Other Program Products listed on page 1 may not be deliverable or acceptable to the User and that the User's sole recourse for any failure to deliver or lack of acceptance of said products is specified in the above paragraphs. The disposition(s) of any of said product(s) shall not affect the other obligations of the parties hereto under this agreement.

ADDENDUM S (6)(A)

CAD TO STATE INTERFACE

1.0 CAD TO STATE INTERFACE SPECIFICATIONS

1.1 The CAD to STATE Interface will provide the following NCIC transactions from the CAD Data Entry Screen:

- Vehicle Registration Check
- Drivers License Check
- Name Check

1.2 The Terminal ID that is transmitted will be that of the CAD Operator's second Terminal ID.

1.3 The State Reply will be to the Terminal Session on the CAD Work Station and not the CAD Data Entry Screen.

2.0 USER RESPONSIBILITY

2.1 User will provide CIS access to the State as required for technical information.

2.2 State Terminal IDs as required. (Two (2) Terminal IDs per CAD Terminal).

3.0 CIS RESPONSIBILITY

3.1 Receive the User equipment and software.

3.2 Install all software and configure the server.

3.3 Install the Server to the User.

rmsdoc.addenda:cadstate.snt S(6)
11-11-98 R. 7-12-06

ADDENDUM T(3) (A)

CRIMES RECORDS CONVERSION

1.0 SCOPE

CIS will undertake a Conversion Program for certain of the User's Records created in the existing CRIMES System. The User shall be responsible for providing CIS with the CRIMES AS/400 Data files on an AS/400 tape. CIS will use its existing conversion programs that will convert the CRIMES AS/400 Data Files to CIS' RMS SQL Tables.

1.1 PHASES

The User File Conversion is performed in phases as follows:

1. Phase 1-Documentation and File Reformat by User
2. Phase 2-File Conversion, Test and Verification by CIS
3. Phase 3-Analysis and Approval by User
4. Phase 4-Delivery and User File Conversion

2.0 PHASE 1-DOCUMENTATION

The User will produce the following:

- The AS/400 Data Files on 1/4" or 8mm tape

3.0 PHASE 2-CONVERSION SOFTWARE DEVELOPMENT, TEST AND VERIFICATION BY CIS

3.1 User Master Name Records

<u>CRIMES AS/400 Files</u>	<u>CIS Module/Sub Module</u>
Name	CID Name
Description	CID Descriptors
ID	CID ID
MNI Notes	CID Log
Physical Characteristics	CID SMT
Aliases	CID Associates
Previous Addresses	CID Address

(A) Conversion to CID will also produce the following Master Search Access to the CID Records:

- Name
- Location

(B) CID Module Searches will produce the following Searches:

- Name
- Descriptors
- SMT
- Associates
- Address
- Incidents
- Crime Analysis

3.2 User Incident Records

<u>CRIMES AS/400 Files</u>	<u>CIS Module/Sub Module</u>
Incident Detail	RMS Administrative RMS Location RMS Offenses
Incident Notes	RMS Administration Blotter
Property	RMS Property
Contact	
• Victims	RMS Victim
• Witnesses	RMS Witness
Arrest	RMS Arrest

4.0 PHASE 3-ANALYSIS AND USER ACCEPTANCE

- 4.1 CIS will demonstrate the converted files at CIS Management Training and Orientation and at a later date when complete.
- 4.2 Payment will be made by the User only if the User DOES ACCEPT the conversion and CIS delivers conversion software. See Paragraph 8.3 below.

5.0 PHASE 4-DELIVERY AND FINAL USER FILE CONVERSION

- 5.1 CIS will install the conversion software with the User's Windows System.
- 5.2 The User will run the CIS file conversion procedure on User's Computer when the User terminates entry of records on User's existing system.

6.0 DATA ERRORS

User acknowledges that errors exist that may prevent the User's file data from being converted or that errors may occur in conversion of said data

files and that CIS is not responsible for the quality of the resultant User's data files or converted records on the User's Computer.

7.0 ACCEPTANCE

Acceptance of the User File Conversion is shall be accordance with Addendum R(2).

8.0 PAYMENT

- 8.1 In the event that User cannot meet the requirements of Paragraph 2.0 above and/or does not accept the CIS conversion (Paragraph 4.2), User will not be obligated to pay the Record Conversion Fee detailed in Schedule A hereto. CIS will credit any payments received for the Record Conversion against final payments and CIS will not be obligated to deliver any Record Conversion software.
- 8.2 Failure by CIS to develop Record Conversion software for User's data files or failure by User to authorize CIS development of conversion software shall not in any way affect the obligation of the parties hereto for the other System(s), Products and Services scheduled under this Agreement in accordance with Addendum R(2).
- 8.3 In the event that User accepts the Record Conversion, User will pay CIS the Record Conversion fee detailed in Schedule A hereto upon delivery of the File Conversion software.
- 8.4 In the event the User has authorized CIS to deliver the Record Conversion software, and User at a later time after Management Training and Orientation at CIS reports to CIS for the first time errors and/or problems with the conversion, then CIS will determine the additional cost to provide any additional required conversion programming. The User acknowledges that any additional conversion programming authorized by the User will be billed to the User at the rate of \$ 1,250.00 per day.

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7-12-06

ADDENDUM T(3) (B)

OCALA INCIDENT RECORDS CONVERSION

2.0 SCOPE

CIS will undertake a Conversion Program for certain of the User's Records created in the existing User System. The Conversion Program shall be a joint effort based on the User being responsible for the development of conversion programs that create Microsoft Access Data Tables or ASC II Files of the Data Elements in the existing User System's Records. CIS will develop conversion programs that will convert the User's Microsoft Access Data Tables or ASC II Files to CIS' RMS SQL Tables.

1.2 PHASES

The User File Conversion is performed in phases as follows:

5. Phase 1-Documentation and User File Reformat by User
6. Phase 2-File Conversion, Test and Verification by CIS
7. Phase 3-Analysis and Approval by User
8. Phase 4-Delivery and User File Conversion

2.0 PHASE 1-DOCUMENTATION AND FILE REFORMAT BY USER

The User's File Conversion will produce the following:

- Microsoft Data Tables a ASC II Files
- Documentation Required By CIS including User's Record Screen Prints
- Test Files

The following is a list of the Microsoft Access Data Tables that the User will undertake to produce. During the course of the CIS development, the following may be altered to add, delete or modify based on the results of the CIS' development effort.

2.1 User Master Name Records In MS Access Database or ASC II Files

(A) Tables or Files

1. Name
2. Description
3. ID
4. MNI Notes
5. Physical Characteristics
6. Relationships
7. Aliases

8. Previous Addresses

- (B) Each Table must be keyed by the Master Name Index Number.
- (C) All Coded Edits must be supplied as both the Codes and the Literals.
- (D) The Table Layouts must be as specified by CIS.

2.2 User Incident Records in MS Access Database or ASC II Files

- (A) Tables or Files
 1. Incident Detail
 2. Incident Notes
 3. Property
 4. Contact Type, Contact MNI Number
 5. Contact Notes
 6. Arrest Detail
 7. Arrest Charge
- (B) Each Record must be keyed by the Incident or Case Number.
- (C) Contact Notes, Arrest Detail and Arrest Charge must contain the associated Master Name Index Number.
- (D) All Coded Edits must be supplied as both the codes and the Literals.
- (E) The Table Layout must be as specified by CIS.

3.3 PHASE 2-CONVERSION SOFTWARE DEVELOPMENT, TEST AND VERIFICATION BY CIS

3.4 User Master Name Records

<u>User Data Table</u>	<u>CIS Module/Sub Module</u>
Name	CID Name
Description	CID Descriptors
ID	CID ID
MNI Notes	CID Log
Physical Characteristics	CID SMT
Aliases	CID Associates
Previous Addresses	CID Address

- (C) Conversion to CID will also produce the following Master Search Access to the CID Records:
 - Name
 - Location

(D) CID Module Searches will produce the following Searches:

- Name
- Descriptors
- SMT
- Associates
- Address
- Incidents
- Crime Analysis

3.5 User Incident Records

Incident

Incident Detail	RMS Administrative RMS Location RMS Offenses
Incident Notes	RMS Administration Blotter
Property	RMS Property
Contact	
• Victims	RMS Victim
• Witnesses	RMS Witness
Arrest	RMS Arrest

4.3 PHASE 3-ANALYSIS AND USER ACCEPTANCE

- 4.4 CIS will provide screen prints of CIS Records created by the conversion for match with the User's Records Screen Prints of the same incident. The User will audit the Screen Prints and report to CIS within three (3) days.
- 4.5 CIS will also demonstrate the converted files at CIS or at Management Training and Orientation or at a later date when complete.
- 4.6 Payment will be made by the User only if the User DOES ACCEPT the conversion and CIS delivers conversion software. See Paragraph 8.3 below.

9.0 PHASE 4-DELIVERY AND FINAL USER FILE CONVERSION

- 5.1 CIS will install the conversion software with the User's Windows System.
- 5.3 The User will run the CIS final file conversion procedure on User's Computer when the User terminates entry of records on User's existing system.

- 5.4 CIS may at its option, run the final file conversion at CIS. User will then provide CIS with the User's data files on a PC Workstation.

10.0 DATA ERRORS

User acknowledges that errors exist that may prevent the User's file data from being converted or that errors may occur in conversion of said data files and that CIS is not responsible for the quality of the resultant User's data files or converted records on the User's Computer.

11.0 ACCEPTANCE

Acceptance of the User File Conversion is shall be accordance with Addendum R(2).

12.0 PAYMENT

- 8.1 In the event that User cannot meet the requirements of Paragraph 2.0 above and/or does not accept the CIS conversion (Paragraph 4.0), User will not be obligated to pay the Record Conversion Fee detailed in Schedule A hereto. CIS will credit any payments received for the Record Conversion against final payments and CIS will not be obligated to deliver any Record Conversion software.
- 8.5 Failure by CIS to develop Record Conversion software for User's data files or failure by User to authorize CIS development of conversion software shall not in any way affect the obligation of the parties hereto for the other System(s), Products and Services scheduled under this Agreement in accordance with Addendum R(2).
- 8.6 In the event that User accepts the Record Conversion, User will pay CIS the Record Conversion fee detailed in Schedule A hereto upon delivery of the File Conversion software.
- 8.7 In the event the User has authorized CIS to deliver the Record Conversion software, and User at a later time after Management Training and Orientation at CIS reports to CIS for the first time errors and/or problems with the conversion, then CIS will determine the additional cost to provide any additional required conversion programming. The User acknowledges that any additional conversion programming authorized by the User will be billed to the User at the rate of \$ 1,250.00 per day.

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ADDENDUM X (3)

CAD-MAP CENTRIC PHASE 2 WIRELESS INTERFACE (CAD-MAP INTERFACE)

1.0 GENERAL

The CAD-Map Interface provides control of a Map Display in a Map Display Window on the CAD Work Station.

2.0 USER RESPONSIBILITY

2.1 Workstation

User is responsible for furnishing all equipment, material and labor for CAD Workstations to display a Map. Map Display Workstation recommended specifications are the following:

- Pentium 4, 1GB MB Memory (required for CAD)
- Monitor-high resolution, color, 19 inch or greater
- Windows 2000 (Dual Monitor is recommended with 32 MB or better video for separate display).
- Check with CIS for latest specifications.

2.2 User's Map Products, Maintenance, Support and Training

The User is responsible for providing the ESRI Map Shape Files and Map and its installation, maintenance, support and training for updates. The Map Code shall be ArcView 8 if User desires Map Code on the Workstation. CIS will provide a standard ESRI Map if the User does not have a ESRI compatible database.

2.3 Address Format

The Map Database Address Format shall be consistent with the User's E911 MSAG and Geofile Address Format.

2.4 Products Installation At CIS

User is responsible for shipment to CIS of the User's ESRI Map Database on a CD for loading and test. Check with CIS' GIS for the names of the actual Files required and Overlays. CIS will provide a limited ESRI Map for use until the User Map is available.

2.5 E911 Interface

User must have E911 Service and purchase the CIS E911 Interface in order for the CAD-Map Interface to automatically receive and display on the Map the location of Caller (Incident) and Cellular locations.

3.0 CIS RESPONSIBILITIES

3.1 CAD Map Interface

CIS will provide CAD-Map Interface software for installation on the User's Server.

3.2 Installation

CIS will remote load and configure the Map Interface on the User's Server or on a User's CAD Workstation(s) shipped to CIS.

4.0 CAD-MAP INTERFACE FUNCTIONALITY

4.1 Access To Map System

Access to the CAD-Map System is provided from the access feature on the CAD Screen.

4.2 Map Display Windows

When the Operator Clicks on Map, the CAD-Map Interface will provide a Map Display Window on the CAD Screen or on a Separate Map Display.

4.3 Incident Location Functions

Upon entry, manual or E911 ALI, of an Address in the Location Fields of the CAD Screen, the CAD System will verify the Address. The CAD-Map Interface then automatically transmits the Address to the Map Code (if verified by the CAD Geofile) for pin map display on the Map.

4.4 Phase 2 Wireless Location Functions

The CAD-Map Interface shall transmit the Latitude/Longitude received through the E911-Interface for pin map display on the Map. The Cellular Subscriber's ALI data shall be entered in the Complainant Fields.

4.5 Unit Location Functions

The CAD-Map Interface shall transmit Unit Location, Status and Assignment for pin map display on the Map. Upon Assignment of a Unit to an Incident, the Unit(s) will move from their previous Location and surround the Incident Location.

4.6 Unit, Incident Display Attributes

Display attributes including but not limited to characters, colors and control functions are system defined and may not be configured by the User. Colors will denote the various Incident and Unit Status.

4.7 ESRI Map Code Functions

Check with CIS for availability of ESRI Map Functions.

5.0 CIS MAINTENANCE, SUPPORT AND TRAINING

CIS provides maintenance, support and training only for the CAD-Map Interface Software. User is responsible for maintenance and support of the User's Map and the Map Code by GIS experienced personnel or contractor.

ADDENDUM X(4)

MAP-CENTRIC INCIDENT/CRIME ANALYSIS SYSTEM (CAS)

This feature provides Map/Graphical displays of Incidents based on User defined parameters (time, periods, incident types, locations, etc.).

CAS is interfaced with CAD and RMS Database Tables. CAS provides user defined inquiries into database that produces both pin maps of the query results and related graphical analysis. CAS supports GIS crime analysis, resource allocation, public information, etc.

Each RMS Workstation operating CAS must have a User supplied copy of ESRI Arc View 8 software.

rmsdoc.addenda:cadmap cas_x4
7-12-06

ADDENDUM Z (W) RMS-IMAGE SYSTEM

1.0 GENERAL

The Image System provides Mug Shot, Photo, Document Scanning and Bar Code features for Modules and Screens of CIS Systems.

2.0 USER RESPONSIBILITY

- 2.1 User is responsible for all Video or Electronic Camera, Document Scanning and Bar Code equipment (Equipment), software, hardware, connectivity and labor required to have a fully functional Mug Shot System, Photo, Document Scanning and Bar Code System.

Equipment to be specified by CIS. Most equipment more than two (2) years old will not be compatible with the Image System. CIS will recommend certain models of Equipment. Certain network connections including Citrix may limit remote control of Equipment functions that are available directly connected to workstations.

- 2.2 This Agreement does not include any of the aforementioned Equipment, software, hardware connectivity, or labor.
- 2.3 CIS will not support or warrant operation of the Image System on any Equipment other than that specified by CIS. Request specifications from CIS.
- 2.4 It is recommended that the User may ship, at User's expense, Equipment to CIS for any verification of Image System compatibility by CIS. There is no CIS charge for CIS verification services.

3.0 IMAGE SYSTEM FEATURES

The following features are available from an Image System Tool Bar on CIS Module Screens from Program Products that are scheduled (as applicable) on Page 1 of this Agreement:

SYSTEM PRODUCT	MODULE	IMAGE SYSTEM FEATURES
CAD	PREMISE FILES	CAPTURE, VIEW
	NAME TABS	CAPTURE, VIEW
	LOCATION TABS	CAPTURE, VIEW
	PROPERTY TABS	CAPTURE, VIEW, BAR CODE
	VEHICLE TABS	CAPTURE, VIEW
JMS	CID SEARCH	LINE UP
	NAME TABS	CAPTURE, VIEW
	LOCATION TABS	CAPTURE, VIEW
	PROPERTY TABS	CAPTURE, VIEW, BAR CODE

The User activates the Image System from ICONS on the Windows Tool Bar from a Module Screen.

4.0 ON-SITE INSTALLATION

On-site Installation is by User with CIS telephone support. Any on-site assistance with Equipment by CIS requested and authorized by the User will be billed at \$ 1,200.00 per day plus expenses.

rmsdoc.addenda:image Image System_z(w)
9-2-03 R. 7-12-06

**AMENDMENT NR. 01
TO
LICENSE AGREEMENT NR. 335 (Agreement)
BETWEEN
COMPUTER INFORMATION SYSTEMS INC. (CIS)
AND
CITY OF OCALA FLORIDA (User)**

WHEREAS, License Agreement 335 provides the User for use of CIS Windows Systems and Services including CAD, RMS, MCS, AVL and CPS (Systems); and

WHEREAS, User requires Computer Hardware, related Server Software and Services (Hardware Technology); and

WHEREAS, User desires to use a single source for procurement of CIS Systems and required Hardware Technology not available from the Florida State Contract Vendors; and

WHEREAS, CIS has agreements with Authorized Channel Suppliers of Hardware Technology (Suppliers or Supplier) that provide CIS with Hardware Technology for CIS Systems; and

WHEREAS, User desires that CIS to assume turnkey systems responsibility for staging, installation and ongoing long-term diagnostic support detailed in Amendment 02 hereto for the Hardware Technology acquired under this Amendment 01 and acquired by the User detailed in Amendment 02 hereto;

NOW THEREFORE: The parties agree to the following:

1. User agrees to purchase from CIS under this Amendment 01 the Server Technology detailed in Schedules 1, 2 and 3 attached hereto.
2. User agrees that upon delivery by Suppliers of the Server Technology to User or CIS, title to, manufacturer's warranty, maintenance and support provisions, and risk of loss shall pass through to User.
3. It is understood and acknowledged by the User that CIS and the Suppliers are independent corporations acting as Contractor and Supplier(s) respectively.
4. The obligations and responsibilities of the User including payments are detailed in this Amendment 01. User agrees to pay CIS for Hardware Technology as detailed in the Agreement, Addendum A, Paragraph B. Adjustment of cost for hardware and software items deleted by User shall be subject to: (1), manufacturer's return policy (2), restocking fee, (3) shipping and handling costs and (4), reduction based on Supplier's cost allocations.

5. User agrees that payment by User of any CIS invoice shall indicate that User has accepted the products and/or services on said invoice unless prepaid. Acceptance of products shall be based solely on demonstration upon installation that the given product meets the manufacturer's published specifications.
6. User agrees to be responsible for and to pay any State and Local taxes, if any, applicable to the products scheduled in the Schedules 1, 2 and 3 attached hereto. Any such payments by User are separate and apart from the amounts scheduled for payment in Paragraph 4 above.
7. User agrees to pursue all Server Technology maintenance and warranty services directly with the manufacturers. User agrees that CIS shall not be responsible for any such warranty or maintenance services under this Amendment 01 except to assist the User with said services as detailed in the following paragraph.

CIS agrees to provide Support of the Server Software (Software) to diagnose and manage Software installation, configuration, performance and related operational problems. In said Support, CIS will also contact manufacturers to obtain any needed support that the User has purchased under any ongoing contract with that given manufacturer. CIS will also diagnose any Server System (Hardware) problems and contact the manufacturer for maintenance services under warranty or any ongoing contract with a given Hardware manufacturer.

In the event of any dispute regarding the manufacturer's warranty or maintenance or support or any other claim regarding Network Technology delivered by a Supplier, User agrees to pursue its resolution outside this Amendment 01 directly with said Supplier and/or Manufacturer. CIS will assist the User in any such dispute in communication with the Supplier and/or Manufacturer.

In order to achieve this end, to the extent that User and Supplier have any limits to their privity of contract with each other, User shall be considered a third party beneficiary of any agreements between Supplier and CIS with respect to any obligations of Supplier related to User.

In addition, Supplier shall be considered a third party beneficiary of this Amendment 01 in order to enforce collection against User in event of User's failure to pay CIS the amounts due for Supplier's delivered Network Technology.

8. User agrees to pay CIS for Network Technology delivered in accordance with Schedules hereto and Paragraph 4 above despite any problem User has with CIS' performance (as opposed to Supplier's performance) under this Agreement.

9. CIS and User agree that any dispute or course of action of this Amendment 01 does not in any way affect the obligations of CIS or User under this Agreement, or any other amendment thereto.
10. User agrees that the sole warranty for any given Hardware Technology product detailed in Schedules 1 and 2 hereto is the published warranty of the manufacturer of that given product.
11. CIS agrees to provide the Hardware Technology Software diagnostic as detailed in Agreement, Amendment 02 on a 24x7x365 basis.
12. CIS' installation software services will be performed in a workmanship like manner by CIS personnel certified by manufacturers to perform the work.
13. All other terms and conditions of the Agreement, including but not limited to Warranty and Limitation of Liabilities, not in conflict with this Amendment 01 shall apply to this Amendment 01.
14. COST AND PAYMENT SCHEDULE

14.1 Cost	
Attached, Schedule 1, Hardware System Software and Services	\$137,320.00
Attached, Schedule 2, HP Laser Printers, Radix Hand Held Printers	\$ 59,033.00
Attached, Schedule 3, AVL Equipment	<u>\$ 54,625.00</u>
	Total
Project Management Fee	<u>\$ 45,426.00</u>
	Grand Total
	<u>\$296,404.00</u>

ACCEPTED BY:

COMPUTER INFORMATION SYSTEMS INC.

SIGNATURE: _____
OFFICER NAME: SHELDON A. YEFKSY
TITLE: CEO
DATE: _____

ACCEPTED BY:
City of Ocala for the
OCALA POLICE DEPARTMENT FLORIDA

SIGNATURE: _____
NAME: Daniel Owen
TITLE: COUNCIL PRESIDENT
DATE: _____

SIGNATURE: _____
NAME: Valerie J. Forster
TITLE: CITY CLERK
DATE: _____

SIGNATURE: _____
Approved as to Form and Legality
NAME: Patrick G. Gilligan
TITLE: City Attorney
DATE: 7/26/06

EFFECTIVE DATE: Last Date Entered Above

Attachment: Schedule 1: Server Technology System Software and Services
Schedule 2: Server Technology Hardware
Schedule 3: AVL Equipment

TERMS

Net due upon receipt of Invoice as scheduled above.

**AMENDMENT 01, SCHEDULE 1
HARDWARE TECHNOLOGY
HARDWARE SYSTEM SOFTWARE AND SERVICES**

1.0 HARDWARE SYSTEM SOFTWARE

1. Citrix Presentation Server	\$ 37,800.00
• Metaframe Presentation Server (150)	
2. NSI Double Take	<u>\$ 7,870.00</u>
• NSI Double-Take for Window Server Edition (2)	
System Software Total	\$ 45,670.00

Note 1: For each additional concurrent User, add \$ 252.00 per Citrix License.

1.2 SERVICES

1. Site Inspection at Ocala	\$ 3,600.00
2. Stage Server System Software at CIS	\$ 6,000.00
3. Install Server System at Ocala	\$ 3,600.00
4. Install Client Work Stations System Software	\$ 33,750.00
• 150 Work Stations	
• 115 Mobile Laptops	
5. Installation of LapTops in Mobiles	Ocala
6. Documentation	\$ 1,200.00

7. Inspection and Testing		\$ 6,000.00
8. Travel Expenses	7 @ \$ 2250.00	\$ 22,500.00
• Site Inspection	(1)	
• Install Server System	(1)	
• Install Client Work Stations	(5)	
• Inspection and Testing	(3)	
9. Delivery Expenses		\$ 3,000.00
10. Hardware and System Software: Intergrated Diagnostic/Support, System Software License Tracking – 1 st Year		<u>\$ 12,000.00</u>
	Services Total	<u>\$ 91,650.00</u>
1.3 SYSTEMS SOFTWARE AND SERVICES TOTAL		\$137,320.00

Note 5: The Services Costs are not increased if additional Citrix Servers are order and installed during the initial installation at Ocala PD. The additional total Service costs to add one (1) or more Citrix Servers after the initial installation is as follows:

- Staging at CIS \$ 2,400.00
- On-Site Installation \$ 2,400.00
- Travel Expenses \$ 2,400.00

**AMENDMENT 01, SCHEDULE 2
HARDWARE TECHNOLOGY
HP AND RADIX PRINTERS**

1.0 HP PRINTERS- (MOBILE)

1. HP Laser Printers	115 @ \$ 179.00	\$ 20,585.00
2. Serial I/O Cable	115 @ \$ 30.00	\$ 3,450.00
3. Design and Engineering – Ocala Ticket		\$ 3,600.00
4. Magtek Magnetic Swipe Devices - Mobile	115 @ \$ 85.00	\$ 11,050.00
5. Installation in Mobiles at Ocala will be made at Ocala		
6. Shipping		<u>\$ 1,000.00</u>
HP Printer Total		\$ 39,685.00

2.0 RADIX PRINTERS (HAND-HELD)

1. Radix FW900 Hand Held Unit	6 @ \$2,725.00	\$ 16,350.00
• Power Cable		
• Fuse		
• 1 Year Warranty		
2. Loader Charger	1 @ \$1,150.00	\$ 1,150.00
3. Maintenance 1 st Year Hand Held Unit	6 @ \$ 288.00	\$ 1,728.00
4. Maintenance 1 st Year Charger	1 @ \$ 120.00	<u>\$ 120.00</u>
Radix Printer Total		<u>\$ 19,348.00</u>

3.0 HP AND RADIX PRINTER TOTAL	\$ 59,033.00
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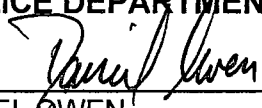
**AMENDMENT 01, SCHEDULE 3
HARDWARE TECHNOLOGY
AVL EQUIPMENT**

1. TRIMBLE PLACER GPS	115 @ \$ 386.00	\$ 44,390.00
• Power Cable • Fuse • 1 Year Warranty		
2. MINIATURE BULKHEAD GPS ANTENNA BUNDLE	115 @ \$ 74.00	\$ 8,510.00
• 5 Meter Antenna Cable/Right Angle Connector • Mounting Gasket • 1 Year Warranty		
3. SERIAL I/O CABLE	115 @ \$ 15.00	<u>\$ 1,725.00</u>
4. INSTALLATION LABOR- AVL EQUIPMENT ON MOBILES BY OCALA		
5. AVL TOTAL		\$ 54,625.00

ACCEPTED BY:
COMPUTER INFORMATION SYSTEMS INC.

SIGNATURE: _____
OFFICER NAME: SHELDON A. YEFSKY
TITLE: PRESIDENT
DATE: _____

ACCEPTED BY:
CITY OF OCALA ON BEHALF OF THE
OCALA POLICE DEPARTMENT FLORIDA

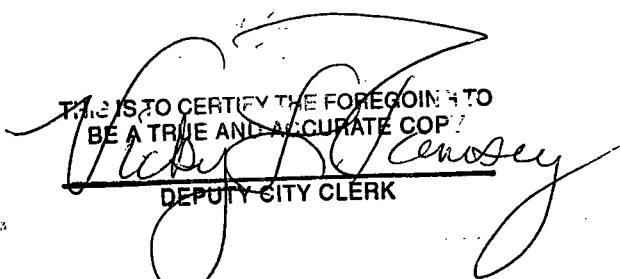
SIGNATURE: 
NAME: DANIEL OWEN
TITLE: COUNCIL PRESIDENT
DATE: 9-26-06

SIGNATURE: _____
NAME: VALERIE J. FORSTER
TITLE: CITY CLERK
DATE: 

SIGNATURE: 
NAME: PATRICK G. GILLIGAN
TITLE: CITY ATTORNEY
APPROVED AS TO FORM AND LEGALITY
DATE: 9-26-06

EFFECTIVE DATE: Last Date Entered Above

THIS IS TO CERTIFY THE FOREGOING TO
BE A TRUE AND ACCURATE COPY


DEPUTY CITY CLERK

ACCEPTED BY CITY COUNCIL
September 26, 2006
DATE
OFFICE OF THE CITY CLERK