Unified Power

Christian Ngoie Phone: (877) 469-4846 christian.ngoie@unifiedpowerusa.com www.unifiedpowerusa.com



Keeping You in Power

Ocala Police Department
Ocala Police Department 2025 - 2026 UPS & Battery Preventive Maintenance Renewal
Proposal #: 186538 - Rev: 1
Date: 07/12/2025

Christian Ngoie (877) 469-4846 christian.ngoie@unifiedpowerusa.com



Ocala Police Department 2025 - 2026 UPS & Battery Preventive Maintenance Renewal

Invoice To:	End User:
Ocala Police Department 402 S. Pine Avenue Ocala FL 34471	Ocala Police Department

800MHz - Tower Site	e, Ocala Police Departn	nent & 800MHz, 202	0 S.W. 8th PL., O	cala, FL 34478, US		
Unit Name	Manufacturer	Serial #	Batt Qty	Coverage	PM Frequency	Price
UPS 1	Toshiba	030600320	48	FS/P/24hr	1 Major 5x8 / 1 Minor 5x8	\$1,729.00
UPS 1 BAT 1	MK Battery		24	PM/24hr	Semi Annual VRLA 5x8	-
UPS 1 BAT 2	MK Battery		24	PM/24hr	Semi Annual VRLA 5x8	-
Site Total:						\$1,729.00

800MHz, Ocala Po	olice Department & 800Ml	Hz, 402 S Pine Ave, O	cala, FL 34471, l	JS		
Unit Name	Manufacturer	Serial #	Batt Qty	Coverage	PM Frequency	Price
UPS 1 BAT 3	MK Battery		10	PM/24hr	Semi Annual VRLA 5x8	-
UPS 1 BAT 2	MK Battery		10	PM/24hr	Semi Annual VRLA 5x8	-
UPS 1 BAT 1	MK Battery		10	PM/24hr	Semi Annual VRLA 5x8	-
UPS 1	Eaton Powerware	BJ411T0005	30	FS/P/24hr	1 Major 5x8 / 1 Minor 5x8	\$2,975.00
Site Total:						\$2,975.00

Coverage Legend	
Coverage	Description
FS/P/24hr	Full Service, Parts & Labor for the UPS, 24hr Emergency Response Time 7x24
PM/24hr	Preventive Maintenance Only, 24hr Emergency Response Time 7x24, Repairs Billable

Summary	
800MHz - Tower Site, Ocala Police Department & 800MHz, 2020 S.W. 8th PL., Ocala, FL 34478, US	\$1,729.00



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Summary	
800MHz, Ocala Police Department & 800MHz, 402 S Pine Ave, Ocala, FL 34471, US	\$2,975.00
Тах	\$0.00
Total	\$4,704.00



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Annual Agreement and Terms			
Contract Start	Contract End	Payment Term	Billing Cycle
10/11/2025	10/10/2026	Net 30 Days	1 Year Annual Billing in Advance
	Proposal expires	30 days after the contract start date	

Multi-Year Service Contract Pricing Options

In order to save on an annual service contract that would typically include a 3-5% annual price escalation, and also to reduce the risk of parts price increases on full service contracts, a 3-year fixed price multi-year service contract option is available.

Pricing for each year would be as follows:

Year 1: \$4,704.00 Year 2: \$4,704.00 Year 3: \$4,704.00

To lock in the fixed price for 3 years, one of the following is required:

- 1. Initial below to select this option and sign the proposal at the bottom
- 2. Initial below to select this option and provide a purchase order for the full 3 year term
- 3. Initial below to select this option and provide a Master Service Agreement addendum or schedule for the full 3 year term

Additional discounts are available if a multi-year contract is paid in full in advance. Please contact your Sales Rep for more information on this option.

____) Initial here if you would like to purchase the Multi-Year option

Unified Power's Terms & Conditions will apply to orders based on this proposal.

https://unifiedpowerusa.com/terms-and-conditions

Unified Power's Standard Terms are part of this Agreement and constitutes the entire Agreement between the parties and shall exclusively control the relationship of the parties, with regard to this Agreement. Printed, preprinted or other terms on the face or reverse side of Buyer's Purchase Order shall not be binding. By signing below the Purchaser represents that it is the owner of the Covered Equipment or, if it is not the owner that it has the authority to enter into this agreement.

City of Ocala, by and through **Unified Power Ocala Police Department** DocuSigned by: Signature the toni -81E05B06092B470. 5BB28F162F2F4C2 10/13/2025 10/24/2025 Printed Name: Printed Name: Robert Parrish Peter Lee Title: VP, Sales - UPS City Manager



Unified Power 217 Metro Dr., Terrell, TX 75160 Phone: 972.524.6050 Fax: 972.524.7954 www.unifiedpowerusa.com Page 3 of 11 Proposal #: 186538 Date: 9/9/2025



Service Agreement

Unified Power will provide Preventive (PM), Emergency, or Corrective services in accordance with the following coverage descriptions, as further defined in Unified Power's related proposal for services (Proposal) and the attached detailed Scopes of Work. Agreements which include equipment encompassing all described types of coverage are Full Service (FS) Agreements. Emergency and Corrective services are available under PM Agreements at Time and Material (T&M) rates attached. This Service Agreement is made and entered into by Unified Power and Customer expressly subject to Unified Power's General Terms and Conditions located at https://unifiedpowerusa.com/terms-and-conditions

A. SCHEDULED MAINTENANCE:

- 1. The Preventive Maintenance (PM) inspection requirements will be scheduled during the contracted period:
 - a. Minor PM inspection(s) will be scheduled at the convenience of Unified Power.
 - b. Major PM inspection will be scheduled at the convenience of the Customer.
- 2. Unified Power will make a maximum of (3) attempts to schedule the PM inspections. Failure by client to respond or allow access to client's facilities may result in cancellation of the PM inspections.
 - a. Should the PM applicable to equipment under FS coverage not be scheduled within the Agreement term due to Customer delay, such PM will be forfeited, no prorated PM value will be refunded.
 - b. Should the PM be cancelled or delayed by the customer less than 72 hours prior to the confirmed scheduled time, the customer may be charged four (4) hours minimum based on current Time and Material Rates or cancel the PM inspection.
 - c. Unified Power reserves the right to schedule PM inspections with advanced notice of at least one hour, unless otherwise stipulated in the Agreement.
- 3. Unified Power may, at its discretion, provide necessary PM inspections during emergency service visits.
- B. EMERGENCY SERVICE (Included under FS Agreements, available under PM Agreements on a T&M basis):
 - 1. Emergency Service is defined as the service required to restore the covered equipment to an operational status following an unexpected interruption in service.
 - 2. Response Time is defined, for purposes of this agreement, as the time from receipt of an emergency call by Unified Power to the arrival of a technician on site at the equipment location.
 - 3. Unified Power will provide Emergency service according to the response time specified in the Proposal.
- C. UPS CORRECTIVE SERVICE (Included in FS Agreements, available in PM Agreements on a (T&M) basis):
 - 1. Corrective Service (If covered under FS Agreement):
 - a. Equipment that has not been serviced by Unified Power within 90 days prior the start date of the Agreement is subject to evaluation and certification to decide if it is in acceptable working condition prior to acceptance of this agreement. Evaluation will be performed at the time of initial preventive maintenance visit.
 - b. Non-mandatory field modifications and previously released field modifications are considered pre-existing conditions.
 - c. Evaluation and certification must occur within 30 days of the Agreement start date. As determined by results, any remedial action needed to bring equipment into compliance with manufacturer's specifications will be at Customer's expense.
 - d. Unit must be placed in bypass during completion of evaluation and certification for major PM service. Failure of customer to allow will result in the coverage downgraded to PM only. Corrective action will be billed per Time and Material Rates.
 - e. Should Customer decline to approve such remedial action, the Agreement will be voided, and any payments already received by Unified Power will be refunded, less any charges for services performed.
 - f. Unified Power will provide Corrective service for problems not immediately impacting system reliability on a 0700 to 1800 hours Monday through Friday basis.
 - 2. Parts Usage (If covered under FS Agreement):
 - Parts used in repair of equipment specified in the Agreement are included; replacement coverage is limited to the annual value of the Service Agreement. Parts used to total a value in excess of the annual agreement value will be supplied upon client approval and invoiced.



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- i. Exceptions: Power Modules, Batteries, major magnetics, external breakers, full AC or DC capacitor banks.
- ii. All parts replaced under this Agreement will become property of Unified Power.
- c. Customer parts used under this Agreement will be replaced.
 - i. Exceptions: Batteries, major magnetics, external breakers, full AC or DC capacitor banks.

D. BATTERY, GENERATOR, & ELECTRICAL SERVICES:

- 1. Should battery and or generator maintenance be provided by Unified Power within this Agreement, services will be performed in accordance with general manufacturer's recommendations and standard industry practice as outlined in the attached Scopes of Work as applicable
- 2. Scheduled Maintenance terms apply, See Section A.
- 3. Corrective, Installation & project services will be proposed separately and billed per project or T&M rates.

E. LOCATION AND ACCESS:

- 1. The maintenance of equipment is limited to the location specified in the Agreement.
- 2. The customer will provide adequate working space and facilities for use by Unified Power and proper storage of parts
- 3. Customer will allow Unified Power ready access to site and equipment, subject to Customer's reasonable internal security and safety rules
- 4. Delays & cancelations caused by Customer are billable.

F. SAFETY REPRESENTATIVE:

1. Customer agrees to provide a safety representative who will be available at the equipment location whenever Unified Power is performing services under this Agreement. Customer will further ensure that the safety representative understands where and how to disconnect power and has sufficient physical capabilities to accomplish same.

G. **CUSTOMER RESPONSIBILITIES** (applicable to equipment under FS coverage only):

- 1. Customer shall provide the following:
 - a. Inspection and replacement of air filters on a routine basis
 - b. All applicable equipment areas kept clean and free of loose debris
 - c. A temperature in all applicable equipment areas at or below 84 degrees Fahrenheit
 - d. Humidity control in all applicable equipment areas
 - e. Covered equipment areas maintained free of corrosive elements

H. TERM and TERMINATION:



- Service under this Agreement will begin on the effective date of this Agreement and shall automatically be renewed for successive twelve (12) month periods at prices in effect at the time. Customer will be provided written notice of renewal approximately 60 days prior to its expiration stating the prices for the applicable renewal term. In the event the Customer elects not to renew this Agreement, Customer shall provide thirty (30) days written notice prior to expiration.
- 2. Notwithstanding the foregoing, Unified Power may terminate this Agreement at any time upon thirty (30) days written notice. In the event of early termination of FS coverage, the prorated portion will be returned.

I. EXCEPTIONS & EXCLUSIONS:

- If covered equipment is no longer supported by the original equipment manufacturer, has reached end of life, or the model has been replaced, the
 repair labor and parts required to repair failed equipment will be provided on a "best-effort" basis. Should parts be unavailable for equipment under
 FS coverage, the Agreement will be reduced to PM Only and pro rata value for the balance of the contract term will be refunded.
- 2. In the event covered equipment fails and is deemed "beyond repair," Unified Power will refund the unused portion of the corrective maintenance term associated with the failed unit.



Unified Power 217 Metro Dr., Terrell, TX 75160 Phone: 972.524.6050 Fax: 972.524.7954 www.unifiedpowerusa.com Page 5 of 11 Proposal #: 186538 Date: 9/9/2025

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- 3. Equipment modification or any additional services or testing beyond the scope described herein and attached and testing of equipment modifications made by the Customer are excluded.
- 4. Field modifications issued by a manufacturer during the term of the Agreement are not covered under Corrective Service unless they pose safety concerns and are subject to the availability of OEM services to Unified Power
- 5. Reset of alerts, timers or adjustments protected by proprietary software are excluded.
- 6. Labor will be charged to Customer at the current Time & Material rates for the repair or service of the equipment under FS coverage, in the event any of the following conditions occur during the term of the Agreement:
 - a. Persons other than Unified Power attempt to repair or maintain the equipment covered by this Agreement.
 - b. Damage to the equipment covered by this Agreement results from acts of God or all external causes including, but not limited to, all insurable risks.
 - c. Damage to equipment covered by this Agreement results from failure to maintain a reasonable temperature or state of cleanliness.
 - d. Unified Power is required by the Customer to use outside personnel to provide services under this Agreement. The cost of any such outside personnel shall be the Customer's sole responsibility.
 - e. Failure of or damage to equipment covered by this Agreement resulting from failure of Customer to order quoted replacement of parts excluded from FS coverage.
 - f. Repairs or adjustments requiring manufacturer's proprietary software not available to Unified Power. Unified Power will facilitate such services between Customer any applicable manufacturer as necessary.

Additional City of Ocala Provisions:

NO WAIVER OF SOVEREIGN IMMUNITY. Nothing herein is intended to waive sovereign immunity by the City to which sovereign immunity may be applicable, or of any rights or limits of liability existing under Florida Statute § 768.28. This term shall survive the termination of all performance or obligations under this Agreement and shall be fully binding until any proceeding brought under this Agreement is barred by any applicable statute of limitations.

PUBLIC RECORDS. Unified Power shall comply with all applicable provisions of the Florida Public Records Act, Chapter 119, Florida Statutes. Specifically, Unified Power shall:

A. Keep and maintain public records required by the public agency to perform the service.

- B. Upon request from the public agency's custodian of public records, provide the public agency with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Florida Statutes, or as otherwise provided by law.
- C. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if Unified Power does not transfer the records to the public agency.
- D. Upon completion of the contract, transfer, at no cost, to the public agency all public records in possession of Unified Power or keep and maintain public records required by the public agency to perform the service. If Unified Power transfers all public records to the public agency upon completion of the contract, Unified Power shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If Unified Power keeps and maintains public records upon completion of the contract, Unified Power shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the public agency, upon request from the public agency's custodian of public records, in a format that is compatible with the information technology systems of the public agency.

IF UNIFIED POWER HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO UNIFIED POWER'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT: CITY OF OCALA, OFFICE OF THE CITY CLERK; 352-629-8266; E-mail: clerk@ocalafl.gov; City Hall, 110 SE Watula Avenue, Ocala, FL 34471.

Approved as to form and legality:

—signed by:
William E. Sexton, Esq.



Unified Power 217 Metro Dr., Terrell, TX 75160 Phone: 972.524.6050 Fax: 972.524.7954 www.unifiedpowerusa.com Page 6 of 11 Proposal #: 186538 Date: 9/9/2025



Critical Power Service

Attachment U100

Unified Powers Critical Power Service (CPS) includes the following:

Repair of the Electronics or power module portion of the UPS System. These Services shall be performed during the contracted period of maintenance (CPM) at no extra charge to the client. Unless otherwise specifically stated on the Service Agreement or accompanying Proposal, Unified Power (Contractor) shall respond to an emergency at the clients site the next business day after Contractor acknowledges clients request.

Emergency Service Repair includes labor, parts and expenses required to repair clients system. Should the client possess a spare parts kit, the Contractor may use those spare parts during the repair of the system and shall replace the spare parts with the same or similar products.

Exclusions: Unless otherwise specifically stated in the Service Agreement or this Attachment U-100, the following parts and/or services are excluded: Full DC or AC capacitor replacements, Battery Plant replacement or parts associated directly with the battery plant, External breakers and switchgear. Repair of pre-existing conditions, damages caused by others.

CPS Preventive Maintenance is not included by this Agreement, but it is recommended. Prior to the acceptance of this Agreement and commencement of CPS a pre-site survey by Contractor is required.

Rev. 03/10/14



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UPS Inspection Major

Attachment U200

The following is an outline of general items reviewed and evaluated by Unified Power during a Major PM inspection of the UPS unit. All tasks listed under the UPS Inspection Minor will be performed during a major PM visit. All inspections are designed to be performed during offline operation, in the bypass mode. Certain tasks listed below may remain incomplete if they are not applicable to the model type, and/or if executing them poses a safety hazard, or if UPS cannot be bypassed or shut down. Methods of Procedure (MOPs) to be followed in conjunction with PM services, specialized MOPs are available on request and charged based on Preferred Time and Material Rates (U901).

I. Visual Inspection

- A. Initial consultation to review the scope of work, assessing the feasibility of testing, and considering any potential negative impacts of Maintenance inspections on unit/facility operations.
- B. Inspect all printed circuit boards connectionsfor cleanliness, swab contacts if necessary.
- C. Inspect all power connections for signs of overheating.
- D. Inspect all subassemblies, bridges and legsfor signs of component defects or stress.
- E. Inspect all DC capacitors for signs of leakage and swelling.
- F. Inspect all AC capacitorsfor signs of leakage and swelling.
- G. Inspect and inventory all customer owned spare parts.

II. Internal Operating Parameters

- A. Inverter leg input and output current (if applicable)
- B. Output filter current average phase balance (if applicable)
- C. AC Protection settings and operation (if applicable)
- D. DC Protection settings and operation (if applicable)
- E. Input and Output Frequency settings.
- F. Verify DC filter capacitance.
- G. Verify AC tank and trap filter capacitance.

III. External Operating Parameters

- A. Record System Input Voltages(all phases)
- B. Record System Input Currents(all phases)
- C. Record DC Charging Voltage (float and equalize)
- D. Rectifier phase on and walk up
- E. Inverter phase on and walk up
- F. Adjust all panel meters to measured values
- G. System Bypass Voltages (all phases)
- H. Manual and UV Transfer Testing, verify uninterrupted transfer.
- I. Conduct a power outage simulation, closely monitoring and metering the batteries throughout the process.
- J. Generator Testing to be completed in conjunction with customer, if requested.

IV. Environmental Parameters

- A. UPS area ambient temperature and condition of ventilating equipment.
- B. General Cleanliness of UPS internals
- C. General Cleanliness of the area surrounding the UPS unit.
- D. Replace all air filters.
- E. Clean control panel/CRT screen.

V. Battery Cabinet Checks

A. General appearance of Battery System (all types)



Unified Power 217 Metro Dr., Terrell, TX 75160 Phone: 972.524.6050 Fax: 972.524.7954 www.unifiedpowerusa.com Page 8 of 11 Proposal #: 186538 Date: 9/9/2025





- B. General cleanliness of Battery System area. (all types)
- C. Battery System area ambient temperature and condition of ventilating equipment.
- VI. Monitoring System Parameters
 - A. Alarm archive review
 - B. Alarm lamp test local and remote
 - C. Replace all open monitor bulbs
 - D. Download and review alarm history
- VII. General
 - A. Customer Consultation
 - B. Verbal Recommendations
 - C. General Observations
 - D. Following the Major PM inspection, a written report will be provided detailing the results of the inspection, and making specific recommendations toward future remedial action, upgrades, or sparing.

Rev. 202406



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UPS Minor Inspection

Attachment U201

The following is an outline of general itemsreviewed and evaluated by Unified Power during a Minor PM inspection of the UPS unit. All inspections are designed to be performed during offline operation, in the bypass mode. Certain tasks listed below may remain incomplete if they are not applicable to the model type, and/or if executing them poses a safety hazard, or if UPS cannot be bypassed or shut down. Methods of Procedure (MOPs) to be followed in conjunction with PM Services, specialized MOPs are available on request and charged based on Preferred Time and Material Rates (U-901).

I. Visual Inspection

- A. Inspect visible fans for proper operation.
- B. Inspect all power connections for signs of overheating.
- C. Inspect all DC capacitors for signs of leakage, if visible.
- D. Inspect all AC capacitorsfor signs of leakage, if visible.
- E. Inspect and inventory all customer owned spare parts.

II. Environmental Parameters

- A. UPS area ambient temperature and condition of ventilating equipment.
- B. General Cleanliness of UPS internals
- C. General Cleanliness of the area surrounding the UPS unit.
- D. Replace all air filters.
- E. Clean control panel

III. Battery Checks

- A. Battery System area ambient temperature and humidity.
- B. Operating condition of ventilation and cooling equipment.
- C. General appearance of Battery System (all types)
- D. General cleanliness of Battery System area. (all types)

IV. Monitoring System Parameters

- A. Review alarm history / event queue.
- B. Record System Input Voltages, Currents, and Frequency (all phases).
- C. Record Rectifier Input Voltages, Currents, and Frequency (all phases).
- D. Record DC Charging Voltages and Current
- E. Record Inverter Output Voltages, Currents, and Frequency (all phases).
- F. Record System Output Voltages, Currents, and Frequency (all phases).
- G. Record System Bypass Voltages and Currents(all phases).
- H. Operation of control and status panel lamp tests local and remote
- I. Operating status of remote monitor status panels

V. General

- A. Customer Consultation
- B. Verbal Recommendations
- C. General Observations
- D. Submit Report within 5 days

Rev. 202406





Preferred Time and Material Rates

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Attachment U901

Christian Ngoie (877) 469-4846

Preferred Time and material rates apply to remedial/emergency services performed by Unified Power engineers on contracted clients. Remedial service requiring emergency response for equipment failures is available 24 hours a day, 365 days a year. Rates do not apply to scheduled services, such as special testing, battery string replacement, or other specific services which are quoted on a fixed-price basis upon request. Contracted clients receive 15% off of standard labor rates and discounts off of parts list price.

Unified Powers Standard Terms Conditions apply for services performed. Rates are subject to change

Travel and Labor Rates*

Service Type	Regular Hours ¹	Off Hours ²	Holiday
UPS Services	\$172.00/Hour	\$265.00/Hour	\$370.00/Hour
DC/Electronic Services	\$172.00/Hour	\$265.00/Hour	\$370.00/Hour
Battery Services	\$140.00/Hour	\$220.00/Hour	\$290.00/Hour
Managed Service	As Proposed		
Expenses	Billed at Cost		
Auto Mileage	\$1.25 per Mile		
Materials//Parts	Current Pricing, FOB Shipping Point		
Same Day Response	Subject to availability, May be subject to Premium Charge		
Calculation of Charges	Portal to Portal		

^{*} Minimum of 4 hours required for the services

1 Regular Hours: Monday - Friday from 8am to 5pm.

2 Off Hours: Monday - Friday and Weekends

Effective: 08/01/19





Certificate Of Completion

Envelope Id: 4DA4D514-999F-4C76-95E5-F1451066E7A8

Subject: SIGNATURE - 2025-26 UPS Maintenance Agreement (OPD/15-011)

Source Envelope:

Document Pages: 12 Signatures: 3 **Envelope Originator:** Initials: 2 Certificate Pages: 5 Patricia Lewis

AutoNav: Enabled

Envelopeld Stamping: Enabled

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

Status: Completed

110 SE Watula Avenue City Hall, Third Floor Ocala, FL 34471

plewis@ocalafl.org

IP Address: 216.255.240.104

Record Tracking

Status: Original

10/13/2025 10:43:51 AM

Security Appliance Status: Connected

Storage Appliance Status: Connected

Holder: Patricia Lewis plewis@ocalafl.org

Pool: StateLocal

Pool: City of Ocala - Procurement & Contracting

Location: DocuSign

Location: Docusign

Signer Events

Robert Parrish

robert.parrish@unifiedpowerusa.com

VP, Sales - UPS **Unified Power**

Security Level: Email, Account Authentication

(None)

Signature DocuSigned by:

there anich

Signature Adoption: Uploaded Signature Image

Using IP Address: 72.239.225.196

Timestamp

Sent: 10/13/2025 11:09:53 AM Viewed: 10/13/2025 11:23:12 AM Signed: 10/13/2025 11:23:44 AM

Electronic Record and Signature Disclosure:

Accepted: 10/13/2025 11:23:12 AM

ID: 5c8c5805-5713-4528-93ab-1cdfcab3a909

William E. Sexton, Esq. wsexton@ocalafl.gov

City Attorney

Security Level: Email, Account Authentication

(None)

William E. Sexton, Esq.

Signature Adoption: Pre-selected Style Using IP Address: 216.255.240.104

Sent: 10/13/2025 11:23:45 AM Viewed: 10/23/2025 11:39:19 AM Signed: 10/23/2025 11:46:08 AM

Electronic Record and Signature Disclosure:

Accepted: 9/15/2023 9:02:35 AM

ID: 313dc6f2-e1d0-44c3-8305-6c087d6cdf0b

Peter Lee plee@ocalafl.org City Manager

City of Ocala

(None)

Security Level: Email, Account Authentication

DocuSigned by: Peter lu 5BB28E162F2E4C2...

Signature Adoption: Pre-selected Style Using IP Address: 216.255.240.104

Sent: 10/23/2025 11:46:09 AM Viewed: 10/24/2025 3:08:46 PM Signed: 10/24/2025 3:08:59 PM

Electronic Record and Signature Disclosure:

Not Offered via Docusign

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Summary Events Envelope Sent	Status Hashed/Encrypted	Timestamps 10/13/2025 11:09:54 AM
•		•
Envelope Sent	Hashed/Encrypted	10/13/2025 11:09:54 AM
Envelope Sent Certified Delivered	Hashed/Encrypted Security Checked	10/13/2025 11:09:54 AM 10/24/2025 3:08:46 PM
Envelope Sent Certified Delivered Signing Complete	Hashed/Encrypted Security Checked Security Checked	10/13/2025 11:09:54 AM 10/24/2025 3:08:46 PM 10/24/2025 3:08:59 PM

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, City of Ocala - Procurement & Contracting (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact City of Ocala - Procurement & Contracting:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: contracts@ocalafl.org

To advise City of Ocala - Procurement & Contracting of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at contracts@ocalafl.org and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from City of Ocala - Procurement & Contracting

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to contracts@ocalafl.org and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with City of Ocala - Procurement & Contracting

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i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an email to contracts@ocalafl.org and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

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The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: https://support.docusign.com/guides/signer-guide-signing-system-requirements.

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- Until or unless you notify City of Ocala Procurement & Contracting as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by City of Ocala Procurement & Contracting during the course of your relationship with City of Ocala Procurement & Contracting.