

Oracle America, Inc.
2300 Oracle Way
Austin, TX 78741
800 762 5524
www.netsuite.com

Date
Estimate #
Partner

8/17/2023
1259101
4593707 GovSense, LLC

Customer Name & Bill To Address

City of Ocala, FL
110 SE Watula Avenue
Ocala FL 34471
United States

Item	Qty	Description	Term Mos.	Amount
NetSuite Mid-Market Cloud Service	1	<p>NetSuite Mid-Market Cloud Service includes:</p> <ul style="list-style-type: none"> ** ERP with G/L, Accounts Payable, Purchasing, Inventory, Order Entry, A/R, Expense Reporting, Advanced Shipping with integrated UPS or FedEx shipping depending on your location ** NetSuite CRM Sales Force Automation with quote and order management, Marketing Automation with campaigns; Customer Service/Support ** Productivity tools including contacts/calendar/events ** Real-time Dashboards with key business metrics, report snapshots ** Customer Center and Partner Center logins ** 5 Employee Self-Service Users ** NetSuite Basic Customer Support. Current URL Terms for support are located at www.netsuite.com/supportterms. ** 30,000 integrated bulk mail merges per month ** 120,000 campaign emails per year with no single blast exceeding 10,000 recipients ** Includes one (1) Training On Demand Pass pursuant to the Learning Cloud & Learning Provider Service Descriptions found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/descriptions.html <p>NetSuite Standard Service Tier:</p> <ul style="list-style-type: none"> ** Maximum of 100GB of File Cabinet Storage, which is included with Standard Service Tier. ** Maximum 100 Full Licensed Users Provisioned (excluding Employee Center, Partner Center, Advanced Partner Center, Vendor Center and Customer Center) ** Maximum 200,000 monthly transaction lines ** Maximum of 1 SuiteCloud+ license 	12	\$29,988.00
NetSuite General Access Cloud Service User	65	General access user for NetSuite.	12	\$93,600.00
NetSuite Inventory Management Mid-Market Cloud Service	1	<p>Inventory Management</p> <ul style="list-style-type: none"> ** Matrix Items: automatically manage multiple item options ** Serialized Inventory ** Bar Coding: items and transactions ** Lot Management ** Pick, Pack, Ship ** Automated Reorder Point / Lead Time Calculations ** Workflow to process warranty claims and to refund, replace or repair returned items ** Printable forms for better supply chain management ** NetSuite Ship Central 	12	\$7,188.00

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Item	Qty	Description	Term Mos.	Amount
NetSuite Project Management Mid-Market Cloud Service	1	Project Management Cloud Service includes: ** Estimated Costing ** Project Time Tracking ** Project Task Management ** Utilization & Backlog Reporting	12	\$7,188.00
NetSuite Premium Tier Cloud Service	1	Premium Service Tier **Includes selection of phase during upgrade cycle **Includes 1,000 GB of File Cabinet Storage **Maximum 1,000 Users and 2 million Monthly Transaction Lines **Maximum 3 SuiteCloud+ licenses **Tier Base Concurrency of 15 **Includes 1 Sandbox Environment: o Replicates production environment including data and customizations o Isolated environment – changes shielded from live production account o 1 production environment replication for each month of term is included o Administrators may provide Sandbox access to all production users as needed o NetSuite Uptime Guarantee does not apply to Sandbox environments	12	\$59,988.00
NetSuite SuiteCommerce Site Builder Mid-Market Cloud Service	1	** Advanced Site Customization ** Dynamic, Database-Driven Hosted Site ** External Store Integration ** Advanced Search; Query any field, format results ** Referrer Report ** Search Engine Keyword Report ** Click Activity Reports ** Visitor Detail Reports ** New & Unique Visitor Reports ** Web Report Snapshots	12	\$11,988.00
NetSuite SuiteCommerce Cloud Service	1	B2B and B2C storefront and business user tools to manage an ecommerce site, unified with core NetSuite operational business systems - inventory and order management, marketing, customer support and financials, providing a single view of customer, orders, inventory and other critical business data that enables personal and relative customer experiences. SuiteCommerce Includes: ** Storefront, completely configurable through business user friendly Site Management Tools and extendable with themes and extensions ** Twice a year, automatic upgrades ** Marketing and SEO tools ** Personalization: customer-specific catalogs ** Customer account ** Business insight and analytics ** 2 Secure Domains ** SuitePayments **The SuiteCommerce Analytics Behavioral Data SKU is required if the Cookie Consent extension will be used. **Storefront and business user tools in Australia and New Zealand only: B2B Only	12	\$29,988.00

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Item	Qty	Description	Term Mos.	Amount
NetSuite Sandbox Environment Cloud Service	1	<p>Sandbox Environment for NetSuite Customers</p> <p>** Replicates production environment including data and customizations</p> <p>** Isolated environment – changes shielded from live production account</p> <p>** One production environment replication for each month of term is included</p> <p>** Administrators may provide sandbox access to all production users as needed</p> <p>NetSuite uptime guarantee does not apply to Sandbox Environments.</p>	12	\$17,994.00
NetSuite Sandbox Environment Cloud Service	1	<p>Sandbox Environment for NetSuite Customers</p> <p>** Replicates production environment including data and customizations</p> <p>** Isolated environment – changes shielded from live production account</p> <p>** One production environment replication for each month of term is included</p> <p>** Administrators may provide sandbox access to all production users as needed</p> <p>NetSuite uptime guarantee does not apply to Sandbox Environments.</p>	12	\$17,994.00
Subtotal				\$275,916.00
Discount		Discount		(\$9,657.06)
Subtotal				\$266,258.94
Items Not Renewed		The following items are not renewed and will be removed from this subscription at the beginning of this subscription term.		
Customer Learning Cloud Support Company Pass-Premium (Ptr)	0	The Customer Learning Cloud Support Company Pass - Premium (Partner) provides Go-Live training and ongoing adoption as described in the Training Service Descriptions https://www.oracle.com/corporate/contracts/cloud-services/netsuite/descriptions.html#training	0	\$0.00

Subtotal \$266,258.94

Total \$266,258.94

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A. Terms of Your Order

1. Agreement

Except as set forth above, the terms and conditions of the applicable agreement between you and Oracle (including any updated URL Terms or other applicable web based terms in effect as of the date of this document) shall apply to the products and/or services set forth on this document. This document is non-cancellable and all fees are non-refundable, unless otherwise explicitly stated in this document or in the Agreement. For clarity, the Service Start Date shall be the date this document is signed by you, unless a different date is specified as the Service Start Date.

The Oracle Data Processing Agreement covering the Cloud Services, which may be found at <https://www.oracle.com/corporate/contracts/cloud-services/> ("Data Processing Agreement"), is incorporated herein by this reference and describes how Oracle will process Personal Data (as defined therein) that Customer provides to Oracle as part of Oracle's provision of the Cloud Services to Customer under this Estimate/Order Form ("order"), unless otherwise stated in the Data Processing Agreement or this order. Customer's signature on this order constitutes Customer's agreement to the Data Processing Agreement, unless stated otherwise in the Subscription Services Agreement or License Agreement that governs this order. This Data Processing Agreement does not apply to the following services that may be included in this order: Mobile Push Notifications (a feature of the NetSuite for iPhone Mobile Application), any NetSuite POS Cloud Services, any NetSuite Payroll services, or any other services identified by Oracle as being excluded from the applicability of this Data Processing Agreement. The Data Processing Agreement also does not apply to any (1) demonstration accounts, trials, beta releases, or other similar versions of the services, (2) any features, services or products which are provided pursuant to a separate agreement or by a party other than Oracle (as defined in the Data Processing Agreement) (e.g., where Oracle is merely a billing/collection agent) including but not limited to Celigo and Pacejet, or (3) the processing of Personal Data for the R&D Purpose (as defined in Controller Subscription Services Agreement, which, if applicable to the Services on this Estimate/Order Form, will be referenced in above). For purposes of this order, (1) the definition of "Services Agreement" (included in the "Definitions" section) is deleted and replaced in its entirety with the following definition: "Services Agreement" means (i) the applicable order for the Cloud Services you have purchased from Oracle; (ii) the applicable master agreement referenced in the applicable order; (iii) the Privacy Policy found at <https://www.oracle.com/legal/privacy/> (or other location as may be updated by Oracle), and (iv) the Data Security Addendum found at <https://www.oracle.com/corporate/contracts/cloud-services/netsuite/>; and (2) references to the "Cloud Hosting and Delivery Policies" in the Privacy Code for Processing Personal Information of Customer Individuals, shall be replaced by the applicable Data Security Addendum found at <https://www.oracle.com/corporate/contracts/cloud-services/netsuite/>.

Customer may have access to enable and use additional features within the NetSuite Cloud Service subject to acceptance of in-application terms and conditions ("In-application Terms"). Customer's use of any such additional features within the NetSuite Cloud Service is governed by the "NetSuite Cloud Services In-Application Supplemental Terms and disclaimers" document (the "Supplemental Terms"), found at <https://www.oracle.com/corporate/contracts/cloud-services/netsuite/other-terms.html> (or other URL as may be updated by Oracle) which contains In-application Terms that may be presented to Customer to accept when enabling or using certain features within the Cloud Services. In event of conflict or inconsistency between the Supplemental Terms and the In-Application Terms presented within the NetSuite application, the Supplemental Terms document shall take precedence. The Supplemental Terms are applicable to Customer if Customer is using the applicable features and are in addition to the terms contained in the Agreement. The Supplemental Terms may be updated at any time by Oracle to include additional terms required to use features, or updates to existing features within the Cloud Service, and Customer's use of those features is considered acceptance of the Supplemental Terms.

2. Start Date

1/1/2024

3. Subscription Services Payment Terms

Net 30 – Annual Billing

4. Subscription Services Payment Frequency

Annual in Advance

5. Professional Services Payment Terms

N/A

6. Currency

USD

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A. Terms of Your Order**7. Offer Valid Through**

12/22/2023

B. Provisioning Net New Instances of the Cloud Service.

Note: The following information is applicable only when the Estimate/Order Form calls for a new instance of the Cloud Service, as the values referenced below ("Language" and "Country Edition") are used to provision Customer's Cloud Service instance and cannot be changed post provisioning. Please review these values and work with your Oracle NetSuite contact to make any necessary changes before signing this Estimate/Order Form. This section is not applicable if Customer already has an existing Cloud Service instance.

1. Primary Administrator's email address: gsadmin.cityofocala@govsense.com

Please note: Self-service options are available for changing the administrator upon Customer's successful access to the instance. To preserve the security of Customer's instance, Oracle may only change the Customer's primary administrator post-provisioning via Administrator Reassignment. This may delay access to your instance if the reassignment process is required.

2. Language: English (US)

The language selected will be the language that Customer's Cloud Service instance is provisioned in.

3. Ship-to Address: City of Ocala, FL
110 SE Watula Avenue
Ocala FL 34471
United States

4. Country Edition. Customer's Cloud Service(s) are provisioned based on the ship-to address shown above. Before signing this Estimate/Order Form, please ensure the ship-to address is correct; any change after provisioning will require re-provisioning of the Cloud Service(s).

I AGREE TO THE FEES AND TERMS OF THIS ESTIMATE:

Print Name

Signature

Date

Upon your execution, this document is a binding order for the products and services set forth herein.

Oracle relies on the accuracy of the billing information listed above, and is unable to issue a Credit Memo or resubmit an invoice due to incorrect billing information listed. Please ensure your company name, addresses and contacts included on this document are correct.

Oracle does not accept credit card payments for invoices of more than \$99,999.