



SECOND AMENDMENT TO CUSTOMER SERVICE AGREEMENT – OCALA ELECTRIC UTILITY UNIFORMS

THIS SECOND AMENDMENT TO CUSTOMER SERVICE AGREEMENT – OCALA ELECTRIC UTILITY UNIFORMS (“Second Amendment”) is entered into by and between **CITY OF OCALA**, a Florida municipal corporation (“City”), and **UNIFIRST CORPORATION** a foreign limited liability company duly organized in the state of Massachusetts and authorized to do business in the state of Florida (EIN# 04-2103460) (“Vendor”).

WHEREAS, on October 15, 2019, City and Vendor entered into a Customer Service Agreement for Ocala Electric Utility Uniforms (the “Original Agreement”) for a term of three years from April 18, 2019 to April 17, 2022; and

WHEREAS, on May 23, 2022, City and Vendor entered into a First Amendment to Customer Service Agreement – Ocala Electric Utility Uniforms to extend the term of the Original Agreement for a one-year renewal term from April 18, 2022 to April 17, 2023; and

WHEREAS, City and Vendor desire to extend the Original Agreement, as amended, for a six-month term.

NOW THEREFORE, in consideration of each of the foregoing recitals and the following mutual covenants, conditions and other good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, City and Vendor agree as follows:

1. **RECITALS.** City and Vendor hereby represent and warrant that the Recitals set forth above are true and correct.
2. **INCORPORATION OF ORIGINAL AGREEMENT.** The Original Agreement between City and Vendor, as amended, is hereby incorporated by reference as if set forth herein in its entirety and remains in full force and effect, except for those terms and conditions expressly amended by this Second Amendment.
3. **RENEWAL TERM.** The Original Agreement, as amended, is hereby extended for a six-month term beginning **APRIL 18, 2023** and terminating **OCTOBER 17, 2023**.
4. **COMPENSATION.** City shall pay Contractor an amount no greater than **FORTY THOUSAND AND NO/100 DOLLARS (\$40,000)** (the “Contract Sum”) over the extension term as full and complete compensation for the timely and satisfactory performance of services in accordance with the terms in the Original Agreement.
5. **AMOUNTS DUE TO THE CITY.** Vendor must be current and remain current in all obligations due to the City during the performance of services under this Agreement. Payments to the Vendor may be offset by any delinquent amounts due to the City or fees and/or charges owed to the City.
6. **NOTICES.** All notices, certifications or communications required by this Second Amendment shall be given in writing and shall be deemed delivered when personally served, or when received if by facsimile transmission with a confirming copy mailed by registered or certified mail, postage prepaid, return receipt requested. Notices can be concurrently delivered by email. All notices shall be addressed to the respective parties as follows:



If to Vendor:

Unifirst Corporation
Attn: Chad Lucovsky
317 NE 2nd Street
Ocala, Florida 34470
Phone: 352-629-7141
E-mail: chad_lucovsky@unifirst.com

If to City of Ocala:

Daphne M. Robinson, Contracting Officer
City of Ocala
110 SE Watula Avenue, Third Floor
Ocala, Florida 34471
Phone: 352-629-8343
E-mail: notices@ocalafl.org

Copy to:

William E. Sexton, Esq., City Attorney
City of Ocala
110 SE Watula Avenue, Third Floor
Ocala, Florida 34471
Phone: 352-401-3972
E-mail: cityattorney@ocalafl.org

7. **COUNTERPARTS.** This Second Amendment may be executed in counterparts, each of which shall be an original and all of which shall constitute the same instrument.
8. **ELECTRONIC SIGNATURE(S).** Vendor, if and by offering an electronic signature in any form whatsoever, will accept and agree to be bound by said electronic signature to all terms and conditions of this Second Amendment. Further, a duplicate or copy of the Second Amendment that contains a duplicated or non-original signature will be treated the same as an original, signed copy of this original Second Amendment for all purposes.
9. **LEGAL AUTHORITY.** Each person signing this Second Amendment on behalf of either party individually warrants that he or she has full legal power to execute this Second Amendment on behalf of the party for whom he or she is signing, and to bind and obligate such party with respect to all provisions contained in this Second Amendment.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK. SIGNATURE PAGE TO FOLLOW.]



CONTRACT# ELE/190359

IN WITNESS WHEREOF, the parties have executed this Second Amendment on 4/14/2023.

ATTEST:

CITY OF OCALA

DocuSigned by:

Angel B. Jacobs

Angel B. Jacobs
City Clerk

DocuSigned by:

Janice Mitchell

Janice Mitchell
CFO

Approved as to form and legality:

UNIFIRST CORPORATION

DocuSigned by:

William E. Sexton

William E. Sexton, Esq.
City Attorney

DocuSigned by:

Unifirst Corporation

AC2D12C69D99464...

By: Unifirst Corporation
(Printed Name)

Title: General Manager
(Title of Authorized Signatory)

Certificate Of Completion

Envelope Id: A578CF9802A243E0932C7743C4764CC8	Status: Completed
Subject: FOR SIGNATURE - Extension of Agreement for OEU Uniforms (ELE/190359)	
Source Envelope:	
Document Pages: 3	Signatures: 4
Certificate Pages: 5	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Enabled	Patricia Lewis
Time Zone: (UTC-05:00) Eastern Time (US & Canada)	110 SE Watula Avenue
	City Hall, Third Floor
	Ocala, FL 34471
	plewis@ocalafl.org
	IP Address: 216.255.240.104

Record Tracking

Status: Original	Holder: Patricia Lewis	Location: DocuSign
4/11/2023 8:38:52 AM	plewis@ocalafl.org	
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: City of Ocala - Procurement & Contracting	Location: DocuSign

Signer Events

Unifirst Corporation
 chad_lucovsky@unifirst.com
 General Manager
 Security Level: Email, Account Authentication (None)

Signature

DocuSigned by:

 AC2D12C69D99464...
 Signature Adoption: Pre-selected Style
 Using IP Address: 32.132.13.30


Timestamp

Sent: 4/11/2023 8:43:12 AM
 Viewed: 4/11/2023 8:52:14 AM
 Signed: 4/14/2023 7:02:28 AM

Electronic Record and Signature Disclosure:

Accepted: 4/11/2023 8:52:14 AM
 ID: 7e9020c3-0ff4-409e-861e-b6a03d36bfa9

William E. Sexton
 wsexton@ocalafl.org
 City Attorney
 City of Ocala
 Security Level: Email, Account Authentication (None)

DocuSigned by:

 B07DCFC4E86E429...
 Signature Adoption: Pre-selected Style
 Using IP Address: 216.255.240.104

Sent: 4/14/2023 7:02:30 AM
 Viewed: 4/18/2023 2:32:44 PM
 Signed: 4/18/2023 2:32:52 PM

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Janice Mitchell
 jmittell@ocalafl.org
 CFO
 Security Level: Email, Account Authentication (None)

DocuSigned by:

 55198B43858A4E1...
 Signature Adoption: Pre-selected Style
 Using IP Address: 67.231.55.35
 Signed using mobile

Sent: 4/18/2023 2:32:53 PM
 Viewed: 4/18/2023 5:22:23 PM
 Signed: 4/18/2023 5:23:01 PM

Electronic Record and Signature Disclosure:

Accepted: 4/18/2023 5:22:23 PM
 ID: 58a433e3-acf7-4813-b0b6-e1395e7e6977

Angel B. Jacobs
 ajacobs@ocalafl.org
 April 19
 City of Ocala
 Security Level: Email, Account Authentication (None)

DocuSigned by:

 F82769461C4E4E5...
 Signature Adoption: Pre-selected Style
 Using IP Address: 216.255.240.104

Sent: 4/18/2023 5:23:03 PM
 Viewed: 4/19/2023 9:48:09 AM
 Signed: 4/19/2023 9:48:23 AM

Electronic Record and Signature Disclosure:

Signer Events	Signature	Timestamp
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Not Offered via DocuSign

In Person Signer Events	Signature	Timestamp
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Editor Delivery Events	Status	Timestamp
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Agent Delivery Events	Status	Timestamp
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Intermediary Delivery Events	Status	Timestamp
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Certified Delivery Events	Status	Timestamp
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Carbon Copy Events	Status	Timestamp
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Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Envelope Sent	Hashed/Encrypted	4/11/2023 8:43:12 AM
Envelope Updated	Security Checked	4/11/2023 5:03:09 PM
Envelope Updated	Security Checked	4/11/2023 5:03:09 PM
Envelope Updated	Security Checked	4/11/2023 5:03:09 PM
Envelope Updated	Security Checked	4/11/2023 5:03:09 PM
Envelope Updated	Security Checked	4/11/2023 5:03:09 PM
Envelope Updated	Security Checked	4/11/2023 5:03:09 PM
Envelope Updated	Security Checked	4/11/2023 5:03:09 PM
Certified Delivered	Security Checked	4/19/2023 9:48:09 AM
Signing Complete	Security Checked	4/19/2023 9:48:23 AM
Completed	Security Checked	4/19/2023 9:48:23 AM

Payment Events	Status	Timestamps
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Electronic Record and Signature Disclosure

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, City of Ocala - Procurement & Contracting (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact City of Ocala - Procurement & Contracting:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: contracts@ocalafl.org

To advise City of Ocala - Procurement & Contracting of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at contracts@ocalafl.org and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from City of Ocala - Procurement & Contracting

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to contracts@ocalafl.org and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with City of Ocala - Procurement & Contracting

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an email to contracts@ocalafl.org and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to ‘I agree to use electronic records and signatures’ before clicking ‘CONTINUE’ within the DocuSign system.

By selecting the check-box next to ‘I agree to use electronic records and signatures’, you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify City of Ocala - Procurement & Contracting as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by City of Ocala - Procurement & Contracting during the course of your relationship with City of Ocala - Procurement & Contracting.