



**Schedule A**

Quote Number: 50941  
 Date Created: 12-01-2021  
 Account Manager: Julie Henry  
 E-mail: julie.henry@milsoft.com  
 Phone: (800) 344-5647  
 Valid Until: 12-31-2021

Bill To	Ship To
Chad Lynch	Chad Lynch
Ocala, City of Utility Services (FL)	Ocala, City of Utility Services (FL)
1805 NE 30th Ave., Bldg. 400	1805 NE 30th Ave., Bldg. 400
Ocala, FL, 34470-4877	Ocala, FL, 34470-4877
USA	USA

**Support - Annual**

Quantity	Quoted Line Item	Retail Price	Ext. Price
1.00	DisSPatch Support DisSPatch Support for October, 2021 - September, 2022 (1 year term)	\$11,400.00	\$11,400.00
1.00	Conversion Tool Support Conversion Tool Support October, 2021 - September, 2022 (1 year term)	\$2,000.00	\$2,000.00
1.00	DisSPatch - Training, Modeling and Simulation Supp DisSPatch - Training, Modeling and Simulation System Support for October, 2021 - September, 2022 (1 year term)	\$2,000.00	\$2,000.00
1.00	Milsoft Personnel Notifications Support Milsoft Personnel Notifications Support for October, 2021 - September, 2022 (1 year term)	\$1,000.00	\$1,000.00
1.00	EA Support NW#U3448. EA Support for October, 2021 - September, 2022 (1 year term) Includes three (3) licenses of WindMil, LightTable, LandBase, Contingency Study, and Reliability. Also includes Enterprise.	\$14,000.00	\$14,000.00
Subtotal:			\$30,400.00
Total:			\$30,400.00

**Support - Monthly**

Quantity	Quoted Line Item	Retail Price	Ext. Price
1.00	IVR Hosted Monthly 48 Lines Monthly subscription Monthly subscription fee for a 48 Line Hosted Dedicated IVR System. Call charges billed as actual. **Note** Outbound Call charges have increased over prior. Inbound call charges will remain the same at \$.005 per minute.  Note: Includes support.  Note: This is an extension of the existing Hosted IVR solution contract, due to expire September 2021. This is a one-year extension to cover the period of Oct 2021 - Sept 2022, with the following rates. Renewal - \$.012/minute outbound call charge rate	\$3,215.00	\$3,215.00
Subtotal:			\$3,215.00
Total:			\$3,215.00
<b>Grand Total</b>			
Subtotal:			\$33,615.00
Total:			\$33,615.00

**Quote Acceptance:**

This Quote comprises all material representations and constitutes the entire understanding between the parties to date with respect to the subject matter hereof and supersedes any and all prior representations, offers or agreements either oral or written between the parties with respect to such subject matter. This Quote shall serve as Schedule A to the Customer's contract for procurement of the Product, Training, Service and Support Program as described when applicable.

**Terms & Conditions - Annual Support**

**Payment Terms**

- Payment due upon receipt of invoice
- Payment must be made in USD

**Terms and Conditions - Interactive Voice Response - Hosted System**

**Payment Terms**

- Payment due upon receipt of invoice
- 100% of Hosted System Setup invoiced upon quote acceptance

**Price Inclusion**

- Support Program

**Price Exclusion**

- Fee (\$10,000) to audit and gain compliance for a non-approved payment gateway

**Subscription Terms**

- One (1) year extension term as quoted, invoiced monthly
- ~~Automatic (1) year renewals after initial term, unless/until canceled in writing by notice given before the next contract year, renewal pricing may be subject to change~~
- Call Charges billed monthly as quoted.

**Account Name:** City of Ocala, by and through Ocala Electric Utility

**Accepted By:** \_\_\_\_\_

**Printed Name:** William Kauffman, Assistant City Manager/CFO

**Date:** \_\_\_\_\_

**PO# (if applicable):** \_\_\_\_\_

Approved as to form and legality:

\_\_\_\_\_  
Robert W. Batsel, Jr.  
City Attorney