

THIS IS NOT AN INVOICE

Order Form Prepared for Ocala, FL

Granicus Proposal for Ocala, FL

ORDER DETAILS

Prepared By: Daniel Oliveros

Phone:

Email: daniel.oliveros@granicus.com

 Order #:
 Q-473364

 Prepared On:
 20 Aug 2025

 Expires On:
 30 Sep 2025

ORDER TERMS

Currency: USD

Payment Terms: Net 30 (Payments for subscriptions are due at the beginning of the period of

performance.)

Current Subscription

End Date: 30 Sep 2025

Period of Performance: 01 Oct 2025 - 30 Sep 2026



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PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

Renewing Subscription Fees				
Solution	Billing Frequency	Quantity/Unit	Annual Fee	
govAccess - Maintenance, Hosting, & Licensing Fee - Core	Annual	1 Each	\$14,953.43	
SUBTOTAL:			\$14,953.43	



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PRODUCT UPDATES

FOR INFORMATION ON RECENT AND UPCOMING PRODUCT ENHANCEMENTS ACROSS THE GRANICUS PORTFOLIO, PLEASE REFER TO THE SEMIANNUAL UPDATE INFORMATION ON THIS WEBPAGE: https://granicus.com/semiannual-updates/

PRODUCT DESCRIPTIONS

Solution	Description
govAccess - Maintenance, Hosting, & Licensing Fee - Core	The govAccess Maintenance, Hosting, and Licensing plan is designed to equip the client with the technology, expertise and training to keep the client's website relevant and effective over time.
	Services include the following:
	Ongoing software updates
	Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday)
	Access to training webinars and on-demand video library
	 Access to best practice webinars and resources
	 Annual health check with research-based recommendations for website optimization
	DDoS mitigation
	 Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)



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TERMS & CONDITIONS

- This quote, and all products and services delivered hereunder are governed by the terms located at https://granicus.com/legal/licensing, including any product-specific terms included therein (the "License Agreement"). If your organization and Granicus has entered into a separate agreement or is utilizing a contract vehicle for this transaction, the terms of the License Agreement are incorporated into such separate agreement or contract vehicle by reference, with any directly conflicting terms and conditions being resolved in favor of the separate agreement or contract vehicle to the extent applicable.
- If submitting a Purchase Order, please include the following language: The pricing, terms and conditions of quote Q-473364 dated 20 Aug 2025 are incorporated into this Purchase Order by reference and shall take precedence over any terms and conditions included in this Purchase Order.
- This quote is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of Ocala, FL to provide applicable exemption certificate(s).
- Any lapse in payment may result in suspension of service and will require the payment of a setup fee to reinstate the subscription.
- The terms and conditions set forth in the Agreement effective 15 Sep 2015 are incorporated herein by reference.



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BILLING INFORMATION

Billing Contact:	Purchase Order	[] - No
	Required?	[] - Yes
Billing Address:	PO Number:	
	If PO required	
Billing Email:	Billing Phone:	
_		

If submitting a Purchase Order, please include the following language:

The pricing, terms, and conditions of quote Q-473364 dated 20 Aug 2025 are incorporated into this Purchase Order by reference and shall take precedence over any terms and conditions included in this Purchase Order.

AGREEMENT AND ACCEPTANCE

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

Ocala, FL	
Signature:	Docusigned by: Chestofic white
Name:	Christopher Watt
Title:	Chief of Staff
Date:	9/3/2025

Approved as to form and legality:

Signed by:
William & Scyton, Esq.
William E. Sexton, Esq.
City Attorney



Certificate Of Completion

Envelope Id: 274B8CA7-1C28-4B9C-9548-AEA4E1A56A0F Status: Completed Subject: SIGNATURE: City Website Hosting, Licensing and Maintenance Agreement FY 2025-26-Granicus(ITS/250937)

Source Envelope:

Document Pages: 5 Signatures: 2 Envelope Originator:

Certificate Pages: 5 Initials: 0 April Adolf

AutoNav: Enabled 110 SE Watula Avenue

Envelopeld Stamping: Enabled
City Hall, Third Floor
Time Zone: (UTC-05:00) Eastern Time (US & Canada)
Ocala, FL 34471
aadolf@ocalafl.gov

IP Address: 216.255.240.104

Sent: 9/2/2025 4:56:27 PM

Viewed: 9/3/2025 10:24:59 AM

Signed: 9/3/2025 10:25:15 AM

Sent: 9/3/2025 10:25:16 AM

Viewed: 9/3/2025 11:56:48 AM

Signed: 9/3/2025 11:57:19 AM

Record Tracking

Status: Original Holder: April Adolf Location: DocuSign

9/2/2025 4:09:47 PM aadolf@ocalafl.gov

Security Appliance Status: Connected Pool: StateLocal

Storage Appliance Status: Connected Pool: City of Ocala - Procurement & Contracting Location: Docusign

4A55AB8A8ED04E3

Christoper Watt

8C80B9F07388433..

Signer Events Signature Timestamp

William F. Sayton, Esq. Signed by: Sept. 9/2/2025

William E. Sexton, Esq. wsexton@ocalafl.gov City Attorney

Security Level: Email, Account Authentication

(None)

Signature Adoption: Pre-selected Style Using IP Address: 216.255.240.104

Signature Adoption: Pre-selected Style

William E. Sexton, Esq.

Electronic Record and Signature Disclosure:

Accepted: 9/15/2023 9:02:35 AM ID: 313dc6f2-e1d0-44c3-8305-6c087d6cdf0b

1D. 313dc012 c1d0 44c3 0303 0c001 d0cd105

cwatt@ocalafl.org Chief of Staff

Christopher Watt

Security Level: Email, Account Authentication

(None)

Using IF Address. 210.255.240.1

Using IP Address: 216.255.240.104

Electronic Record and Signature Disclosure:

Accepted: 9/3/2025 11:56:48 AM ID: b065ac4a-abe5-4190-b8d7-c4bee77d5456

In Person Signer Events Signature **Timestamp Editor Delivery Events Status Timestamp Agent Delivery Events Status Timestamp Intermediary Delivery Events Status Timestamp Certified Delivery Events Status Timestamp Carbon Copy Events Status** Timestamp **Witness Events** Signature **Timestamp Notary Events** Signature **Timestamp**

Envelope Summary Events	Status	Timestamps		
Envelope Sent	Hashed/Encrypted	9/2/2025 4:56:27 PM		
Certified Delivered	Security Checked	9/3/2025 11:56:48 AM		
Signing Complete	Security Checked	9/3/2025 11:57:19 AM		
Completed	Security Checked	9/3/2025 11:57:19 AM		
Payment Events	Status	Timestamps		
Electronic Record and Signature Disclosure				

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, City of Ocala - Procurement & Contracting (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact City of Ocala - Procurement & Contracting:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: contracts@ocalafl.org

To advise City of Ocala - Procurement & Contracting of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at contracts@ocalafl.org and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from City of Ocala - Procurement & Contracting

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to contracts@ocalafl.org and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with City of Ocala - Procurement & Contracting

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an email to contracts@ocalafl.org and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: https://support.docusign.com/guides/signer-guide-signing-system-requirements.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify City of Ocala Procurement & Contracting as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by City of Ocala Procurement & Contracting during the course of your relationship with City of Ocala Procurement & Contracting.