

Wesley Hogan

Recreation Coordinator Ocala, FL 34472

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Authorized to work in the US for any employer

WORK EXPERIENCE

RECREATION COORDINATOR

City of Ocala - Ocala, FL

January 2023 to Present

Dedicated Recreation Coordinator with a proven track record of developing, implementing, and managing highly successful recreation programs for the City of Ocala. A passionate advocate for community engagement and wellness, I bring a unique blend of creativity, organization, and leadership to create memorable recreational experiences for residents of all ages.

Program Expansion: Led the expansion of the City of Ocala's recreational programs, introducing new offerings for various age groups, including youth and adults.

Budget Efficiency: Successfully managed program budgets, consistently staying within allocated funds while optimizing resources to enhance program quality.

Exceptional Feedback: Received consistently positive feedback from program participants and their families, with a 95% satisfaction rate on program surveys.

PRODUCT SPECIALIST - FISHING

Gander Outdoors - Ocala, FL

January 2017 to April 2020

34474

Great knowledge and understanding of fishing and marine products and services. Providing excellent customer service experience. Greeting every customer that comes to the fishing and marine department. Keeping track of stock and making sure Fishing/Marine merchandise is unloaded door to floor in 24. Working with sales associates to provide great customer service and to keep department neat and orderly. Working directly with upper management to make sure everything is run smoothly.

SALES ASSOCIATE

Play it Again Sports - Ocala, FL July
2015 to February 2017

34470

Greet customers upon entry and provide exceptional customer service by answering questions, providing recommendations and delivering purchases as needed. Other responsibilities included keeping track of store inventory, making spreadsheets for incoming products, calculating purchase amount for items being traded in for sale, maintaining friendships with local youth leagues and sport programs to ensure customer retention, and minor IT work when needed.

IT SUPPORT TECHNICIAN

The Villages Technology Solutions Group - The Villages, FL July
2014 to November 2017

32162

Main Office - Troubleshoot and repair hardware and software issues throughout various locations in The Villages area. Including but not limited to minor networking and server operations, Active directory, PDQ deploy and networking printers.

Villages Charter School (TSG contract customer) - August 2015 began on-site IT support on campus of Villages Charter School. Assisted in the implementation of Google Chrome Books, monitored computer systems and repaired any damaged student laptops and computers. Daily troubleshooting, repair and assistance to staff regarding hardware and software issues.

COMMUNITY HEALTH ADVOCATE

QuitDoc Foundation - Trenton, FL
February 2017 to September 2017

Measureupmarion.com

Worked on a federally funded grant through the Centers of Disease Control and Prevention (CDC). Marketing and coordinating with associates, partners, and people in the community on healthy lifestyles in Marion County. Ran public events throughout Marion County. Took part in work groups of other organizations for networking and marketing purposes. Setup meetings with other partners and demonstration presentations to large audiences.

EDUCATION

HIGH SCHOOL DIPLOMA

Bellevue High School - Bellevue, FL

June 2014

SKILLS

- CUSTOMER SERVICE (10+ years)
- MOS
- MICROSOFT OFFICE
- MICROSOFT OFFICE 2010
- OFFICE 2010
- Product Marketing
- Customer service
- Marketing
- Sales
- Technical support
- Leadership
- Computer networking
- Program management
- Tutoring
- Teaching

CERTIFICATIONS AND LICENSES

NAYS Youth Sports Administrator

March 2023 to Present

CPR Certification

August 2023 to August 2025

First Aid Certification

August 2023 to August 2025

ADDITIONAL INFORMATION

Skills

- 10+ years of customer service experience.
- 1.5 years IT Academy - Marion Technical Institute
- MOS: Microsoft Office 2010
- OSHA certification - August 2013
- Certificate - Microsoft Word 2013 Part 2 course - New Horizons Computer Learning Centers,

Gainesville, Florida (March 2013)