



FROM

Qless, Inc.
21 Miller Alley, Ste 210
Pasadena, CA 91105
+1 800-405-4637

SERVICE ORDER INFORMATION

Created: Apr 4, 2024
Expires: April 30, 2024
Number: 0Q0UK000000bqFm0AI
GSA: GS-35F-209CA

SERVICE ORDER CREATED BY

Kristen Becker
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(800) 405-4637 x. 1208

SERVICE ORDER CREATED FOR

City of Ocala, Florida
Otania Dominguez
odominguez@ocalafl.gov
352-629-8255

SERVICE ORDER DETAILS

Subscription starts upon:	Upon Contract Signature
Contract terms in months:	12
Payment terms:	Annually
Currency:	USD
# of Locations included in the quote:	

COMMENTS

The GSA pricebook is being updated to include the Tempo platform line of products. Therefore, this quote uses the GSA Linebuster products for a Tempo platform subscription. GSA prices are listed as monthly fees below. Your Price reflects the annual cost.

ITEMS & PRICES

Item / Description	Quantity	List Price	Your Price	Total Price
Mobile Queuing Platform 2 Way SMS - S This is a Subscription Fee Tempo Platform License - Small	12.00	\$695.21 (per month)	5,143.80	\$5,143.80
Virtual Queuing Platform - S This is a Subscription Fee Tempo Consumption 0 - 50000 Visitors	12.00	\$231.74 (per month)	300.00	\$300.00
Complex FlexAppointment Set-up This is a One-time Fee Tempo Launch - Small	12.00	\$139.04 (per month)	1,250.00	\$1,250.00
Live Dashboard This is a Subscription Fee Tempo Live Insights	12.00	\$46.35 (per month)	556.20	\$556.20
Totals				\$7,250.00

QLESS STANDARD TERMS & CONDITIONS

This Order Form (the "Order Form") is made as of the date of the final signature below (the "Effective Date"), by and between QLess, Inc. ("QLess") and "account name" ("Customer"). This Order Form, together with the Terms of Service, forms the entire agreement between QLess and Customer governing the services referenced below (collectively, the "Agreement"). The Terms of Service can be found at www.qless.com/terms.

The Subscription Term of this order form will commence on the day of receipt of a fully executed agreement between Qless and Customer. If a PO is required for invoicing purposes, please submit the PO to billing@qless.com. To avoid delayed access to the Qless service. Payment is due net 30. Customer will be invoiced in USD and payments are to be remitted in USD. Please direct all billing inquiries to billing@qless.com.

QLess

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The Subscription will automatically renew at the end of the Subscription Term, continuously and indefinitely, for period equal to the Initial Term (each a "Renewal Term") unless Customer notifies Qless via email (to billing@qless.com) thirty-days (30) prior to the Subscription end date. If Customer wishes to cancel the auto-renewal Subscription less than 30 days prior to the Subscription end date, a fee equal to 1/12 of the Subscription cost will be invoiced.

QLess Hardware

Hardware: All free-standing kiosks are pre-ordered and customized for each customer. As a result, all kiosk sales are final and are non-refundable. Due to the custom set-up on each free-standing kiosk, the standard delivery window is 8-12 weeks from the payment date.

In case of any malfunction of the hardware (other than free-standing kiosks), the customer is required to notify Qless within 30 days from the receipt of the hardware to remain eligible for replacement or full refund. After thirty-days (30) the manufacturer warranty may still be used.

Payment is due net 30 upon receipt of a fully executed agreement unless otherwise noted. Please direct all billing inquiries to billing@qless.com.

TO BE COMPLETED BY CLIENT

Accounts Payable:	Launch/Support Information:
Name:	Name:
Email Address:	Email Address:
Phone:	Phone:
Is a PO required?	Estimated date for implementation:
Are invoices uploaded to a portal?	Approximate Traffic per Month:
If yes, what is the Portal website url:	

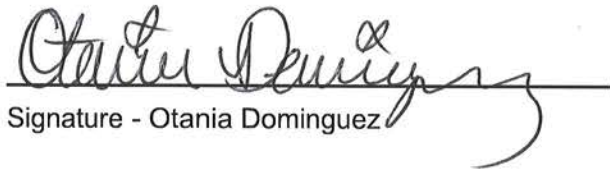
Why do you want Qless?:

Is your Organization Tax-exempt:

SIGNATURES

Please find e-signature fields below.

City of Ocala


Signature - Otania Dominguez


Date: 7/30/24


Signature- Chief of Staff

Counter Signature


Signature - Charlie Meyer

Approved to form and Legality:


William E. Sexton
City Attorney