

KRISTY UNOLD, MS, MT(ASCP), SBB^{CM}

2411 SE 23rd PL, Ocala, FL 34471 • Cell: (352) 427-1816

kmunold0517@gmail.com

PROFESSIONAL PROFILE

Proactive leader, who consistently evaluates the process and presents ideas for change, and improvement; known for the effectiveness in creating a team environment. Ability to identify and effectively communicate issues affecting assigned tasks and meet stringent deadlines without sacrificing quality and productivity. Exhibits strength in managing multiple tasks, delegating, creatively managing resources, and leading others.

Objective Statement – Working in an organization that offers professional development and interesting managerial challenges where I can utilize my 20+ years of experience in managing the major activities of the laboratory, leading the organization to accomplish new heights, and ensuring that all goals are met.

SKILL HIGHLIGHTS

- QA/Reg experience with AABB, CAP, JC, FACT (Cord Blood) standards and regulatory guidelines for the State of FL and FDA
- Staff Development through teaching and/or training
- Information technology
- Strategic planning and benchmarking for best practices
- Writing and validating methods, procedures, and job descriptions
- Human and supply resource management

PROFESSIONAL EXPERIENCE

January 2022 - Current

SR. CLINICAL ANALYST, HCA CORPORATE LABORATORY SERVICE LINE, ITG

- LSL IT Support with strong working knowledge and build experience with Meditech Magic, Expanse, Data Innovations, RALs, Interfaces, etc.
- HCA Blood bank subject matter expert
- Demonstrates comprehensive knowledge and expertise in Health Care information technology, computer systems, applications, interfaces, and delivering highly complex solutions sets or comparable experience.
- Exhibits expert skills in collaboration and leadership of teams and customers with complex business, technical issues, and problems.
- Demonstrates a comprehensive understanding of the hospital's inpatient and outpatient business functions.
- Demonstrates advanced proficiency in creating detailed documentation, including recommendations for system changes and improvements.
- Communicates effectively with clients, colleagues, developers, and organizational administration.

March 2020-January 2022

MANAGER, WEST MARION COMMUNITY HOSPITAL (OCALA HEALTH SYSTEM)

- Directly manages laboratory services for 187-bed hospital, system manager 5 facilities
- Manages Kronos/payroll, inventory, billing, productivity measures, scheduling, staff engagement, rounding, and routine HR functions. Helps with oversight for lab assistants.
- Oversees monthly, semiannual, and annual quality control for core lab and blood bank areas ensuring that CAP standards are being met.

October 2012-April 2020

SUPERVISOR (Acting Department Manager), OCALA REGIONAL MEDICAL CENTER

- Unofficial acting/interim director from April-July 2019
- Provides statistical data on quality indicators regarding blood utilization and inappropriate transfusions to the Patient Safety, Trauma PI, Ortho, Quality, Lab Leadership and Utilization Committees.
- Program manager for the Patient Blood Management/Transfusion Committee
- Interim supervisor of non-technical lab assistants, May-August 2018.
- **Department Projects:**
 - Project lead for implementation of thromboelastography (TEG) for Trauma and Cardio/Thoracic Services
 - Reduced Hips/Knee transfusions from 70% (2013) to 5% (2016)
 - Reduced autologous transfusions and autologous wastage to zero
 - Implemented a Patient Blood Management/Transfusion Committee, Oct. 2013, which resulted in an 11% reduction in transfusions by end of the first quarter of 2014.
 - Initiated the Housewide blood bank pickup slip Feb 2018.
 - Participated in the blood culture contamination committee QI project, April-August 2019

September 2012

CONSULTANT

Technical Advisor (Cord Blood Biologic License Application), Client - San Diego Blood Bank

July 2012-October 2012

MEDICAL TECHNOLOGIST, THE VILLAGES REGIONAL HOSPITAL

Transfusion Services

September 2006-July 2012

DIRECTOR, LIFESOUTH COMMUNITY BLOOD CENTERS

LABORATORY TECHNICAL DIRECTOR, March 2011-July 2012

- Directed the implementation of a million-dollar Cord Blood Processing Lab Start-Up
- Directed the implementation of systems that follow GMP/GTP guidelines for manufacturing and testing necessary to achieve and maintain quality blood banking processes.
- Managed team of forty-six professionals within the donor testing laboratory, immunohematology reference laboratory, medical office, and cellular therapy department.
- Monitored all operations in LifeSouth laboratories, and cellular therapy (LifeCord & Marrow), to ensure a compliant, efficient operating environment capable of meeting LifeSouth testing,

production and reporting responsibilities in accordance with AABB standards and FDA regulations.

- Served as a liaison between the Medical Office and Corporate Operations / Quality Assurance, Laboratories (DTL & RQL), Regulatory & Compliance, District Operations (FL, GA, AL), and LifeSouth's Regional Medical Directors.

DIRECTOR, CELLULAR THERAPY and MEDICAL OFFICE, January 2010-March 2011

- Responsible for administrative functions of the Medical Office and Cellular Therapy departments, including managing a team of thirteen professionals, financial/budgets, IRB activities, FDA annual report, HRSA monthly reports, and collection site agreements.
- Oversight for cellular therapy activities and meeting AABB/FACT regulatory standards which included cord blood collections in three states (FL, GA, AL), storage & distribution, marrow recruitment and PBSC/Marrow collection management.

MEDICAL OFFICE COORDINATOR, Aug. 2009-Jan. 2010

LABORATORY SERVICES TRAINER, Dec. 2007-Aug. 2009

REFERENCE/QC LAB QUALITY CONTROL COORDINATOR, Sept. 2006-Dec. 2007

February 2005 – September 2006

MT TRANSFUSION SERVICES, FLORIDA BLOOD CENTERS

October 2004 – April 2005

MT GENERALIST, WEST MARION COMMUNITY HOSPITAL

May 2002 – December 2003

MT MICROBIOLOGY, NORTH FLORIDA REGIONAL MEDICAL CENTER

January 1998 – May 2002

MT BLOOD BANK, LIFESOUTH COMMUNITY BLOOD CENTERS

Performed Immunohematology reference lab testing, donor infectious disease testing, and flow cytometry for leukemia/lymphoma testing

EDUCATION

March 2013

MASTER OF SCIENCE, RUSH UNIVERSITY

College of Health Sciences - Clinical Laboratory Management

May 1996

BACHELOR OF SCIENCE, UNIVERSITY OF FLORIDA

Microbiology & Cell Science; Minor in Chemistry

August 1994

BACHELOR OF SCIENCE, UNIVERSITY OF FLORIDA

Zoology

CORE ACCOMPLISHMENTS

Operations / Project Management:

- Project manager for Ocala Health Blood Bank Lab Start-up project, Oct. – Dec. 2012.
 - Established a CAP accredited in-house blood bank for a two-hospital system with a new level II trauma designation; where expectations were surpassed, and blood bank operations began in under 10 weeks.
 - In-house blood bank netted a \$260,000 profit in the first year of operation.
 - \$687K reduction in transfusion services operating expenses, blood product wastage reduced by \$104K, and reference lab costs reduced by \$100K for 2013 vs. 2014
- Directed the implementation of a million-dollar Cord Blood Processing Lab with a certified ISO 8 clean room
 - The cord blood lab was operational within 6 months and the biologics license application for cord blood was submitted to the FDA within 10 months with input and assistance from the quality department.