



# Ocala

110 SE Watula Avenue  
Ocala, FL 34471

[www.ocalafl.gov](http://www.ocalafl.gov)

## Item Details

**File Number: 2025-0744**

**ID #:** 2025-0744

**Type:** Agenda Item

**Status:** Draft

**Version:** 1

**Placement:**

**In Control:** City Council

**File Created:** 02/17/2025

**Presented By: :**

**Final Action:**

**Formal Title:** Approve a one-year contract renewal with Priority Dispatch Corporation in the estimated amount of \$86,700.

**Internal Notes:**

**Target Meeting:** 03/04/2025

**Sponsors:**

**Enactment Date:**

**Attachments:** Priority Requisition, Priority Quote

**Enactment Number:**

**Recommendation:**

**Hearing Date:**

**Entered by:** jsasso@ocalapd.gov

**Effective Date:**

## History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
---------------	--------------	-------	---------	----------	-----------	-----------------	---------

**Text of Legislative File 2025-0744**

Submitted By: Joshua Sasso

Presentation By: Joshua Sasso

Department: Police

**STAFF RECOMMENDATION (Motion Ready):**

Approve a one-year contract renewal with Priority Dispatch Corporation in the estimated amount of \$86,700.

**OCALA'S RELEVANT STRATEGIC GOALS:**

Operational Excellence

**PROOF OF PUBLICATION:**

N/A

**BACKGROUND:**

The Ocala Police Department (OPD) began utilizing the Priority Dispatch system in 2016 which implements high standards for questions to be asked by call takers. This system was expanded to include all police, fire, and medical calls for service. The Priority Dispatch system greatly enhances the ability of call takers at OPD to obtain critical information quickly to disseminate to first responders which ultimately better assists citizens of the city and county.

**FINDINGS AND CONCLUSIONS:**

The Priority Dispatch system is highly consequential for public safety. The communications center utilizes this system on every call received, emergency or otherwise. Thus, call takers can quickly capture critical information to disseminate to first responders which ultimately provides safety and security for the public as well as those responding. Priority Dispatch is commonly utilized throughout the public safety industry. Renewing this contract will maintain all software updates and documentation required to run the Priority Dispatch system.

**FISCAL IMPACT:**

Funding for these purchases was approved as part of the Fiscal Year 2024-25 police department budget and \$86,700 is budgeted in expenditure account 001-018-811-521-52-52050. This purchase will be tracked by Munis contract number 250421.

**PROCUREMENT REVIEW:**

These goods and services were procured in compliance with the City's procurement policy.

**LEGAL REVIEW:**

This Agreement has been/will be reviewed and approved for form and legality by City Attorney, William E. Sexton.

**ALTERNATIVE:**

- Approve with Changes
- Table
- Deny

