



THE RESOURCE CENTERS, LLC

4360 Northlake Boulevard, Suite 206 ❖ Palm Beach Gardens, FL 33410
Phone (561) 624-3277 ❖ Fax (561) 624-3278 ❖ WWW.RESOURCECENTERS.COM

August 31, 2026

<First Name>< Last Name>

Address

City, State Zip

RE: City of Ocala General Employees Retirement System
Change in Plan Administration

Dear <First Name>:

The Board of Trustees for the City of Ocala General Employees Retirement System recently selected The Resource Centers, LLC to serve as the Plan Administrator for the Retirement System. We are pleased to introduce our organization and look forward to serving you.

For nearly 30 years, The Resource Centers has specialized exclusively in the administration of public retirement and benefit plans throughout Florida and the Southeast. One of our primary responsibilities is the accurate and timely payment of pension benefits, and today our firm processes monthly pension payments for thousands of retirees participating in public retirement systems throughout Florida.

Beginning with your October 2026 pension payment, The Resource Centers will assume responsibility for processing your monthly pension benefit. Your benefit will continue to be paid from the same Truist bank account previously used by the City of Ocala, and unless you notify us otherwise, your existing direct deposit or mailing instructions will remain unchanged. No action is required on your part for this transition.

As part of the transition, the Retirement System will obtain its own federal Tax Identification Number (TIN) separate from that of the City of Ocala. Because this change occurs during the 2026 calendar year, you will receive two IRS Forms 1099-R for tax year 2026:

- One Form 1099-R from the City of Ocala reporting pension payments issued through September 2026; and
- One Form 1099-R from The Resource Centers reporting pension payments issued during October, November, and December 2026.

When preparing your 2026 income tax return, simply combine the amounts reported on both Forms 1099-R.

Over the coming months, we will also provide you with secure online access to your pension payment information, payment history, and annual tax forms. At the same time, our dedicated Payment Team remains available during normal business hours to answer questions and assist you personally whenever needed. Please update your records with our address and phone number:

Resource Centers, LLC (Plan Administrator)

Ocala General Employees Retirement System
4360 Northlake Blvd., Suite 206
Palm Beach Gardens, FL 33410
Ph: (561) 624-3277 Fax: (561) 624-3278
Toll Free: (800) 206-0116

Email: Ocala@ResourceCenters.com
Website: www.ResourceCenters.com

Payment Team:
Patricia DeRario, Payment Manager
PaymentGroup@ResourceCenters.com

The contact information and payment instructions currently maintained by the City of Ocala will transfer to our office as part of the transition. After the transition is complete, however, any future changes to your mailing address, telephone number, direct deposit information, or other personal information should be submitted directly to The Resource Centers.

We appreciate the opportunity to serve you and are committed to making this transition as seamless as possible. Should you have any questions, please do not hesitate to contact our office. We look forward to serving you for many years to come.

Sincerely,



J. Scott Baur, Administrator
Managing Partner, Resource Centers LLC

Patricia DeRario
Payment Manager