

From: [Liza F. Warmuth](#)
To: [Christina M. Guy](#)
Subject: FW: Claim Number :410601
Date: Tuesday, May 19, 2026 10:46:56 AM
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[Salvage Bid.pdf](#)
[CCC.pdf](#)
[Estimate.pdf](#)
[Authority Samp Client Title Letter.doc](#)
[Title Sample.PNG](#)

Liza F. Warmuth
Fleet Division Head
City of Ocala Fleet & Facilities Management
1805 NE 30th Ave, Bldg. 200
Ocala, FL 34470
(352) 351-6750 Office
(352) 502-3686 Cell phone

From: Krysta Klinger <krysta.klinger@pgcs-tpa.com>
Sent: Monday, March 27, 2023 1:50 PM
To: Liza F. Warmuth <LWarmuth@Ocalafl.org>; Richard Dennis <rdennis@Ocalafl.org>
Cc: Ashley Brown <ASBrown@Ocalafl.org>
Subject: RE: Claim Number :410601

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Good afternoon,

We received the above estimate and total loss evaluation for the Refuse Electric garbage truck. The ACV is \$506,840.00. Please advise if the city wishes to keep or discard this unit.

If kept for **parts only**, settlement would be \$477,837.00 which is the ACV less the \$25,000.00 deductible and less a proquote of \$4,003.00. To issue payment, we will need the signed title and authority letter mailed to Copart for processing. A Certificate of Destruction will be retained then signed over to the city and mailed with an authority letter for further handling.

If discarded, settlement would be \$481,840.00 which is the ACV less the \$25,000.00 deductible. To issue payment, we would need the signed title, authority letter and the vehicle removed of

belongings, decals, license plate and equipment to process the salvage with Copart.

I recommend picking up the vehicle first when ready to secure the lot number then, I will provide the lot number for you include on the envelope to Copart when mailing in the signed title and authority letter. Please send me a copy for my file.

To complete the title:

- Print and sign your name where it states: SELLER MUST SIGN HERE

To complete the authority letter:

- Example attached
- Whomever is signing the title cannot complete the authority letter
- The state requires the original, wet ink letter for processing
- On letterhead

Copart

Attn: *pending lot number*

307 E Landstreet Rd

Orlando, FL 32824

Let me know if you have any questions.

Thank you,

Krysta Klinger

Liability Claims Specialist I

Liability Subrogation Adjuster

Preferred Governmental Claim Services

PO Box 614004

Orlando, FL 32861

Direct Line: 321-832-1422

Office: 321-832-1400

Fax: 321-397-5425

krysta.klinger@pgcs-tpa.com



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From: Krysta Klinger
Sent: Wednesday, February 22, 2023 2:38 PM
To: Liza F. Warmuth <LWarmuth@Ocalafl.org>; Richard Dennis <rdennis@Ocalafl.org>
Cc: Ashley Brown <ASBrown@Ocalafl.org>
Subject: RE: Claim Number :410601

Hi, Liza –

Thank you!! I'll send this to CCC as requested.
Have a wonderful day,

Krysta Klinger
Liability Claims Specialist I
Liability Subrogation Adjuster
Preferred Governmental Claim Services
PO Box 614004
Orlando, FL 32861
Direct Line: 321-832-1422
Office: 321-832-1400
Fax: 321-397-5425
krysta.klinger@pgcs-tpa.com



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From: Liza F. Warmuth <LWarmuth@Ocalafl.org>
Sent: Wednesday, February 22, 2023 2:21 PM
To: Richard Dennis <rdennis@Ocalafl.org>; Krysta Klinger <krysta.klinger@pgcs-tpa.com>
Cc: Ashley Brown <ASBrown@Ocalafl.org>
Subject: RE: Claim Number :410601

[External]

Good afternoon,

Attached is build sheet and original invoice, please let us know if you need anything further.

Best regards,

Liza F. Warmuth

Division Head
City of Ocala Fleet Management Department
1805 NE 30TH Avenue, Building 200
Ocala, FL 34470
Office (352) 351-6750
Cell Phone (352) 502-3686

From: Richard Dennis <rdennis@ocalafl.org>
Sent: Wednesday, February 22, 2023 8:03 AM
To: Krysta Klinger <krysta.klinger@pgcs-tpa.com>; Liza F. Warmuth <LWarmuth@ocalafl.org>
Cc: Ashley Brown <ASBrown@ocalafl.org>
Subject: RE: Claim Number :410601

Liza, can you provide the below requested information? (Build sheet and place of purchase). Thanks

Richard Dennis
City of Ocala Risk Manager
Office 352-401-3989
Mobile 352-572-0414
RDennis@OcalaFL.org

From: Krysta Klinger <krysta.klinger@pgcs-tpa.com>
Sent: Tuesday, February 21, 2023 5:16 PM
To: Richard Dennis <rdennis@ocalafl.org>; Liza F. Warmuth <LWarmuth@ocalafl.org>
Cc: Ashley Brown <ASBrown@ocalafl.org>
Subject: FW: Claim Number :410601

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Good afternoon, Richard –

Please see below e-mail from CCC and kindly forward when available.

Thank you!

Krysta Klinger
Liability Claims Specialist I
Liability Subrogation Adjuster
Preferred Governmental Claim Services
PO Box 614004
Orlando, FL 32861

Direct Line: 321-832-1422
Office: 321-832-1400
Fax: 321-397-5425
krysta.klinger@pgcs-tpa.com



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From: Christine Rederth <crederth@cccis.com>
Sent: Tuesday, February 21, 2023 5:12 PM
To: Krysta Klinger <krysta.klinger@pgcs-tpa.com>
Subject: Claim Number :410601

[External]

Good Afternoon Krysta,
In regards to CCC request 111734170 on the 2021 BYD Coach Garbage truck. I was wondering if you could please send us **the buildsheet and the place of purchase on the loss?** We will need this information to move forward with the valuation. Please let me know if you have any questions.

Thank you,

CHRISTINE REDERTH Sr. Valuator, Commercial & Recreational Vehicles CCC Intelligent Solutions 1-800-621-8070 EXT 8069 crederth@cccis.com www.cccis.com f t v ln 
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